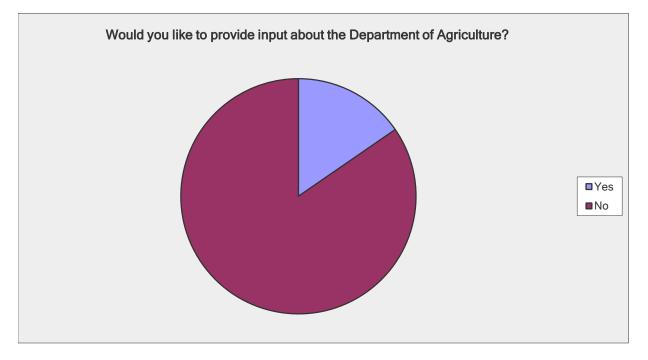
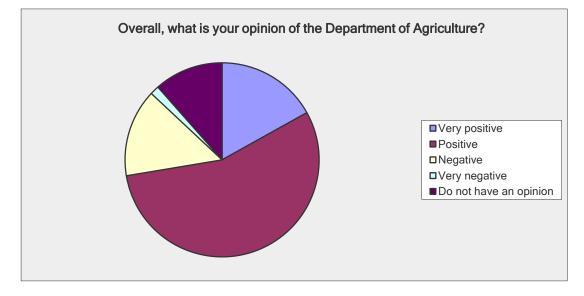
| Would you like to provide input about the Department of Agriculture? |                     |                   |  |
|--|---------------------|-------------------|--|
| Answer Options   | Response<br>Percent | Response<br>Count |  |
| Yes  | 15.4%               | 156               |  |
| No   | 84.6%               | 858               |  |
|  | answered question   | 1014              |  |
|  | skipped question    | 11                |  |



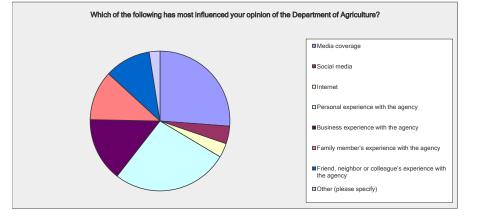
| Overall, what is your opinion of the Department of Agriculture? |                  |     |  |  |
|---|------------------|-----|--|--|
| Answer Options Response Response Percent Count                  |                  |     |  |  |
| Very positive   | 16.9%            | 22  |  |  |
| Positive  | 55.4%            | 72  |  |  |
| Negative  | 14.6%            | 19  |  |  |
| Very negative   | 1.5%             | 2   |  |  |
| Do not have an opinion  | 11.5%            | 15  |  |  |
| an  | swered question  | 130 |  |  |
| :   | skipped question | 895 |  |  |



#### Which of the following has most influenced your opinion of the Department of Agriculture?

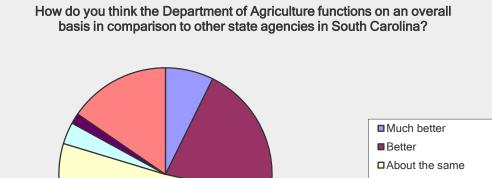
| Answer Options                                      | Response<br>Percent | Response<br>Count |
|---|---------------------|-------------------|
| Media coverage                                      | 26.2%               | 32                |
| Social media  | 4.1%                | 5                 |
| Internet  | 3.3%                | 4                 |
| Personal experience with the agency                 | 27.0%               | 33                |
| Business experience with the agency                 | 14.8%               | 18                |
| Family member's experience with the agency          | 11.5%               | 14                |
| Friend, neighbor or colleague's experience with the | 10.7%               | 13                |
| Other (please specify)                              | 2.5%                | 3                 |
|   | answered question   | 12                |
|   | skipped question    | 90                |

| Number Respon | ise Date Eastern S    | Standard Time Other (please specify)                              |
|---------------|-----------------------|---|
| 1             | May 18, 2016 12:41 PM | May 18, 2016 8:41 AM Guidleines from USDA that affect WIC Program |
| 2             | May 16, 2016 1:18 PM  | May 16, 2016 9:18 AM WIC  |
| 3             | May 16, 2016 12:27 PM | May 16, 2016 8:27 AM No interraction                              |



How do you think the Department of Agriculture functions on an overall basis in comparison to other state agencies in South Carolina?

| Much better         7.3%         9           Better         21.1%         26           About the same         51.2%         63           Worse         3.3%         4           Much worse         1.6%         2           Do not have an opinion         15.4%         19           answered question         123           skipped question         902 | Answer Options         | Response<br>Percent | Response<br>Count |
|--|------------------------|---------------------|-------------------|
| About the same51.2%63Worse3.3%4Much worse1.6%2Do not have an opinion15.4%19answered question123  | Much better            | 7.3%                | 9                 |
| Worse3.3%4Much worse1.6%2Do not have an opinion15.4%19answered question123   | Better                 | 21.1%               | 26                |
| Much worse1.6%2Do not have an opinion15.4%19answered question123   | About the same         | 51.2%               | 63                |
| Do not have an opinion15.4%19answered question123  | Worse                  | 3.3%                | 4                 |
| answered question 123  | Much worse             | 1.6%                | 2                 |
| •  | Do not have an opinion | 15.4%               | 19                |
| skipped question 902   | a                      | nswered question    | 123               |
|  |                        | skipped question    | 902               |





| Please list any comments, concerns, or suggestions you may have about the Department of Agricult<br>quoted verbatim and published online. | ure. Your response will be |
|---|----------------------------|
| Answer Options  | Response Count             |
|   | 23                         |
| answered question   | 23                         |
| skipped question  | 1002                       |

| Number | Response Date |                       | Eastern Standard Time | Response Text                       |
|--------|---------------|-----------------------|-----------------------|-------------------------------------|
|        | 1             | May 27, 2016 12:45 PM | May 27, 2016 8:45 AM  |                                     |
|        |               |                       |                       | Please publish online the ethanol   |
|        | 2             | May 26, 2016 1:37 PM  | May 26, 2016 9:37 AM  | free gas stations and octane        |
|        |               |                       |                       | The environmental impacts of        |
|        |               |                       |                       | industrial farming are growing.     |
|        |               |                       |                       | Most farming operations are         |
|        |               |                       |                       | exempt from DHEC rules and the      |
|        |               |                       |                       | Dept of Agriculture relies on the   |
|        |               |                       |                       | Natural Resource Conservation       |
|        |               |                       |                       | Service to help farmers reduce      |
|        |               |                       |                       | their environmental impact. Is this |
|        |               |                       |                       | system adequate for the future or   |
|        | 3             | May 23, 2016 2:24 PM  | May 23, 2016 10:24 AM | is more oversight needed?           |
|        |               |                       |                       | The farmers market in West          |
|        |               |                       |                       | Columbia is a huge                  |
|        |               |                       |                       | disappointment. There are very      |
|        |               |                       |                       | few vendors selling fresh fruits    |
|        |               |                       |                       | and vegetables. Alot of wasted      |
|        |               |                       |                       | space and not very convenient as    |
|        | 4             | May 22, 2016 5:25 PM  | May 22, 2016 1:25 PM  |                                     |
|        |               |                       |                       | Why does the Department of          |
|        | _             |                       |                       | Agriculture waste money on          |
|        | 5             | May 19, 2016 7:37 PM  | May 19, 2016 3:37 PM  | parties?                            |

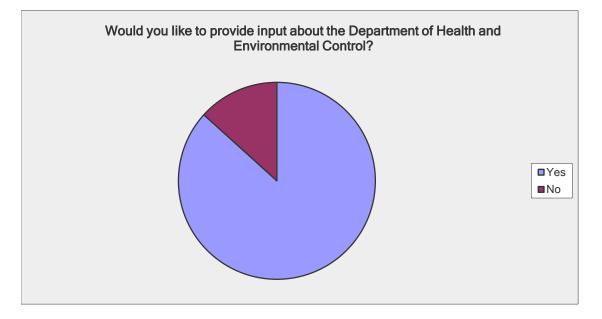
|    |                       | The Food and Safety Compliance<br>office has excellent, well trained           |
|----|-----------------------|--|
| 6  | May 18, 2016 2:18 PM  | May 18, 2016 10:18 AM personnel<br>Unnecessary State (and Federal)             |
| 7  | May 17, 2016 6:58 AM  | May 17, 2016 2:58 AM subsidies are a concern.                                  |
| 8  | May 16, 2016 7:23 PM  | May 16, 2016 3:23 PM Slow to respond, if at all.                               |
| -  |                       | The new Farmers Market is a  |
|    |                       | joke. People pass it by to travel to   |
|    |                       | the Western orth Carolinas Market  |
| 9  | May 16, 2016 5:44 PM  | May 16, 2016 1:44 PM in Ashville.  |
|    |                       | There is a lot of red tape for   |
|    |                       | farmers to get approved to receive   |
|    |                       | funding and assistance in having   |
|    |                       | fresh fruits and vegetables into   |
|    |                       | the hands of South Carolinian's.   |
|    |                       | Out dated methods of training for  |
| 10 | May 16, 2016 1:59 PM  | May 16, 2016 9:59 AM farmers.  |
|    |                       | Improve relationships with small   |
| 11 | May 16, 2016 1:55 PM  | May 16, 2016 9:55 AM home garden residents                                     |
| 12 | May 16, 2016 1:52 PM  | what do they do concerning their<br>May 16, 2016 9:52 AM roles for the public? |
| 12 | May 10, 2010 1.52 PM  | Need to have less qualifications   |
|    |                       | for WIC participants to make it  |
|    |                       | user friendly and to increase  |
| 13 | May 16, 2016 1:18 PM  | May 16, 2016 9:18 AM participation rates up                                    |
|    |                       | The actual responsibilities and  |
|    |                       | assistance available to the non-   |
|    |                       | average farmer (individual or  |
|    |                       | organization who may seek  |
|    |                       | assistance on a limited basis) is  |
| 14 | May 16, 2016 1:09 PM  | May 16, 2016 9:09 AM not clear.  |
|    |                       | The "SC Grown Certified"   |
|    |                       | campaign seems to be very  |
|    |                       | helpful for SC farmers. Keep up  |
| 15 | May 16, 2016 12:07 PM | May 16, 2016 8:07 AM the good work.  |

|   | that. Well what does the<br>department do besides collect<br>state tax dollars and pesticides?<br>Where do they find the money to<br>repeatedly by PFG shirts for the<br>events they attend? I was at the<br>fair, both flower shows, and that<br>BBQ festival. All employees had<br>different PFGs at all events. Also<br>who is in charge of these "events"<br>at the farmers market? After<br>attending severI BbQ fests it<br>seems there are 3 or 4 employees<br>standing around drinking during<br>working hours. I find that appaling<br>that A. They are allowed to not<br>work and B that they were<br>drinking. The farmers market is a<br>great place for events, shaded,<br>parking, and easily located.<br>Seems like more "events" should<br>happen there. Also who designed<br>that ridiculous sign and how much<br>money was earmarked for that? It |
|---|---|
| 16 May 15, 2016 7:24 PM May 15, 2016 3:24 PM  | l looks like the state fair sign.<br>It is nice to see SC brand of fruits<br>and vegetables and massive<br>amount of advertisement for it.<br>Has there been a cost-benefit<br>studied of this campaign by an   |
| 17 May 14, 2016 10:13 PM May 14, 2016 6:13 PM |   |

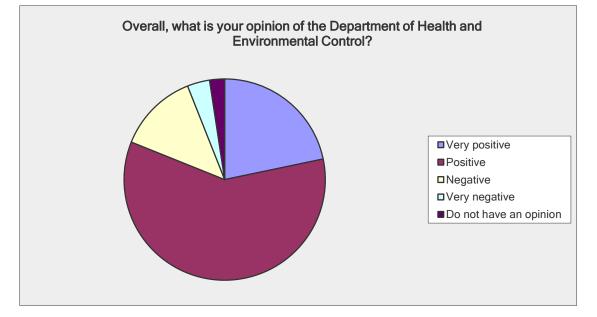
| 18       | May 14, 2016 6:03 PM                         | May 14, 2016 2:03 PM | I have had several products<br>tested by the Lab for my farm. I<br>have stopped by to talk with those<br>running the test or Phil (lab<br>manager) to be told their hours<br>are 7-3:30. Also on friday the only<br>people who ever seem to be there<br>after 3 are the girl at the front desk<br>and maybe one or two others.<br>Why have your hours be from<br>8:30-5 if the majority of the<br>employees arent there from that<br>time? I havent had dealings with<br>other agencies so i am not sure<br>how they gair, but this agency<br>seems to allow certian personnel<br>to work when they want and force<br>others to cover their laziness. |
|----------|--|----------------------|---|
| 19<br>20 | May 13, 2016 8:44 PM<br>May 13, 2016 8:42 PM |                      | Never hear about them.  |
| 20       |  | 1110, 2010 11121 11  |   |

|   | 24 |                      | Mar: 10, 2010 0:07 AM | It has come to my attention that<br>an individual that was hired for a<br>"certified" position is actually not<br>certified in his area. This makes<br>me very concerned about the<br>efficacy and legality of the work<br>being done by the Dept of Ag.<br>Second, I have also come to find<br>out that hard-working individuals<br>that have been performing duties<br>outside of their area (as<br>preparation for a new title) are<br>being passed over after they have<br>already completed the extra work<br>with no compensation. This is a<br>very poor choice for management<br>and also a huge problem for the<br>employees' commitment and<br>morale, not to mention ethically |
|---|----|----------------------|-----------------------|---|
| 2 | 21 | May 13, 2016 1:07 PM | May 13, 2016 9:07 AM  | wrong.<br>Great Job - Agribusiness is very<br>important to SC. Keep up the  |
| : | 22 | May 9, 2016 2:57 AM  | May 8, 2016 10:57 PM  | great work!<br>SCDA touches more citizens in<br>South Carolina daily more than<br>most other agencies. SCDA not<br>only inspects the fruits and<br>vegetables we eat, but also<br>ensures consumer protection in<br>multiple ways. I wish SCDA would<br>spend as much time informing<br>citizens about their Consumer<br>Protection Division and SCDA's<br>many inspection services as they<br>do about Certified SC and the  |
| : | 23 | May 4, 2016 12:25 PM | May 4, 2016 8:25 AM   | farmers markets.  |

| Would you like to provide input about the Department of<br>Control? | Health and Environ  | nmental           |
|---|---------------------|-------------------|
| Answer Options  | Response<br>Percent | Response<br>Count |
| Yes   | 86.7%               | 848               |
| No  | 13.3%               | 130               |
| an  | swered question     | 978               |
| 5   | skipped question    | 47                |



| Overall, what is your opinion of the Department of Health and Environmental Control? |                     |                   |  |
|--|---------------------|-------------------|--|
| Answer Options   | Response<br>Percent | Response<br>Count |  |
| Very positive  | 21.7%               | 155               |  |
| Positive   | 59.3%               | 423               |  |
| Negative   | 12.9%               | 92                |  |
| Very negative  | 3.6%                | 26                |  |
| Do not have an opinion   | 2.4%                | 17                |  |
| an   | swered question     | 713               |  |
| ٤  | skipped question    | 312               |  |



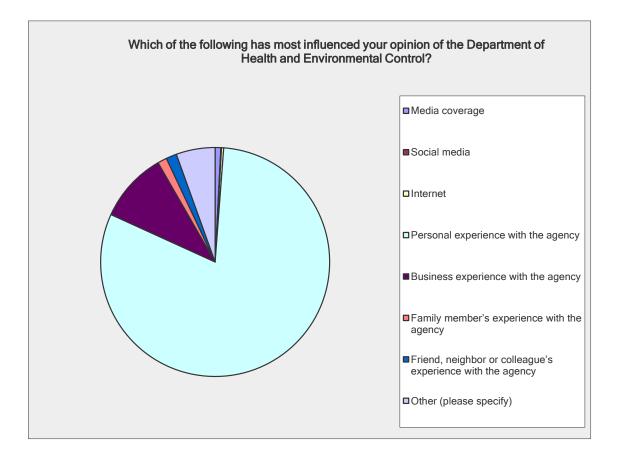
Which of the following has most influenced your opinion of the Department of Health and Environmental Control?

| Answer Options                                      | Response<br>Percent | Response<br>Count |
|---|---------------------|-------------------|
| Media coverage                                      | 0.8%                | 6                 |
| Social media  | 0.1%                | 1                 |
| Internet  | 0.3%                | 2                 |
| Personal experience with the agency                 | 80.6%               | 572               |
| Business experience with the agency                 | 9.9%                | 70                |
| Family member's experience with the agency          | 1.3%                | 9                 |
| Friend, neighbor or colleague's experience with the | 1.5%                | 11                |
| Other (please specify)                              | 5.5%                | 39                |
|   | answered question   | 710               |
|   | skipped question    | 315               |

| Number | Response Date |                       | Eastern Standard Time | Other (please specify) |
|--------|---------------|-----------------------|-----------------------|------------------------|
|        |               |                       |                       | Employee with          |
|        | 1             | May 25, 2016 12:54 PM | May 25, 2016 8:54 AM  | Department             |
|        | 2             | May 25, 2016 12:26 PM | May 25, 2016 8:26 AM  | Employee               |
|        |               |                       |                       | Employment             |
|        | 3             | May 20, 2016 8:12 PM  | May 20, 2016 4:12 PM  | with the agency.       |
|        |               |                       |                       | Division of WIC        |
|        | 4             | May 20, 2016 4:43 PM  | May 20, 2016 12:43 PM | Services               |
|        |               |                       |                       | working with           |
|        | 5             | May 19, 2016 9:39 PM  | May 19, 2016 5:39 PM  | DHEC                   |
|        |               |                       |                       | I am employed          |
|        | 6             | May 18, 2016 7:53 PM  | May 18, 2016 3:53 PM  | here.                  |
|        | 7             | May 18, 2016 1:13 PM  | May 18, 2016 9:13 AM  | Employee               |
|        | 8             | May 18, 2016 1:11 PM  | May 18, 2016 9:11 AM  | employee               |
|        |               | -                     | -                     | Employee for           |
|        | 9             | May 17, 2016 3:04 PM  | May 17, 2016 11:04 AM | 47 years.              |
| ·      | 10            | May 17, 2016 2:06 PM  | May 17, 2016 10:06 AM | Employee               |
|        |               | -                     | -                     | Employee of            |
| ·      | 11            | May 17, 2016 1:27 PM  | May 17, 2016 9:27 AM  | agency                 |
|        | 12            | May 17, 2016 12:09 PM |                       |                        |
| •      | 13            | May 17, 2016 2:16 AM  | May 16, 2016 10:16 PM | employee               |
|        | 14            | May 16, 2016 8:12 PM  |                       |                        |

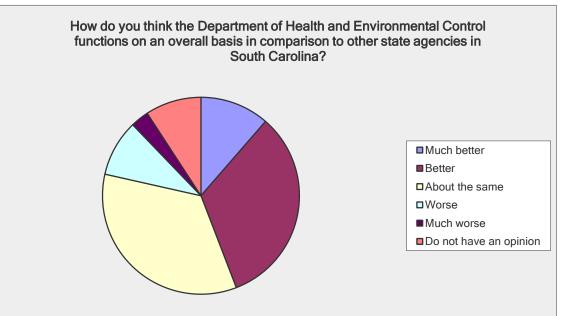
| 15 | May 16, 2016 5:26 PM  | May 16, 2016 1:26 PM      | employee<br>employment |
|----|-----------------------|---------------------------|------------------------|
| 16 | May 16, 2016 4:18 PM  | May 16, 2016 12:18 PM     |                        |
| 17 |                       | May 16, 2016 11:51 AM     |                        |
| 18 |                       | May 16, 2016 11:50 AM     |                        |
| 19 | May 16, 2016 1:55 PM  | May 16, 2016 9:55 AM      |                        |
|    | May 10, 2010 1.001 M  | May 10, 2010 0.00 / M     | Working here,          |
|    |                       |                           | having a small         |
|    |                       |                           | part in all of the     |
|    |                       |                           | good the               |
| 20 | May 16, 2016 1:52 PM  | May 16, 2016 9:52 AM      | •                      |
| 21 | May 16, 2016 1:36 PM  | May 16, 2016 9:36 AM      |                        |
|    |                       | 111ay 10, 2010 0100 / 111 | Work                   |
| 22 | May 16, 2016 1:32 PM  | May 16, 2016 9:32 AM      |                        |
|    |                       |                           | Agency                 |
| 23 | May 16, 2016 1:03 PM  | May 16, 2016 9:03 AM      | • •                    |
|    | •                     | •                         | Working for the        |
| 24 | May 16, 2016 12:43 PM | May 16, 2016 8:43 AM      | agency                 |
|    | -                     | -                         | 20 years of            |
|    |                       |                           | working at the         |
| 25 | May 16, 2016 12:29 PM | May 16, 2016 8:29 AM      |                        |
|    |                       |                           | Work for               |
| 26 | May 16, 2016 12:27 PM | May 16, 2016 8:27 AM      |                        |
|    |                       |                           | Employee's             |
|    |                       |                           | opinion about          |
|    |                       |                           | the work               |
| 27 | May 16, 2016 12:27 PM | May 16, 2016 8:27 AM      |                        |
|    |                       |                           | Current                |
| 28 | May 16, 2016 12:22 PM | May 16, 2016 8:22 AM      |                        |
|    |                       |                           | as a part time         |
| 29 | May 16, 2016 11:43 AM | May 16, 2016 7:43 AM      |                        |
|    |                       |                           | l am an                |
| 30 | May 16, 2016 11:39 AM | May 16, 2016 7:39 AM      |                        |
|    |                       |                           | Employmewnt            |
| 04 |                       | M 40 0010 0 01            | with the               |
| 31 | May 14, 2016 1:01 AM  | May 13, 2016 9:01 PM      | agency                 |
|    |                       |                           |                        |

|    |                       |                      | Personal<br>experience,<br>based on the<br>Preventative<br>Health side of |
|----|-----------------------|----------------------|---|
| 32 | May 13, 2016 10:09 PM | May 13, 2016 6:09 PM |   |
| 33 | May 13, 2016 9:07 PM  | May 13, 2016 5:07 PM |   |
| 34 | May 13, 2016 9:02 PM  | May 13, 2016 5:02 PM |   |
| 35 | May 13, 2016 8:54 PM  | May 13, 2016 4:54 PM | with the agency   |
| 36 | May 13, 2016 8:45 PM  | May 13, 2016 4:45 PM |   |
| 37 | May 13, 2016 8:44 PM  | May 13, 2016 4:44 PM | employee  |
|    |                       | •                    | Mission to<br>protect public<br>health and                                |
| 38 | May 13, 2016 8:42 PM  | May 13, 2016 4:42 PM | environment<br>All Choices  |
| 39 | May 2, 2016 5:12 PM   | May 2, 2016 1:12 PM  | above   |
|    |                       |                      |   |



How do you think the Department of Health and Environmental Control functions on an overall basis in comparison to other state agencies in South Carolina?

| Response<br>Percent | Response<br>Count  |
|---------------------|--|
| 11.4%               | 81   |
| 32.8%               | 233  |
| 34.4%               | 244  |
| 9.3%                | 66   |
| 3.0%                | 21   |
| 9.2%                | 65   |
| wered question      | 710  |
| kipped question     | 315  |
|                     | Percent<br>11.4%<br>32.8%<br>34.4%<br>9.3%<br>3.0%<br>9.2%<br>wered question |



Please list any comments, concerns, or suggestions you may have about the Department of Health and Environmental Control. Your response will be quoted verbatim and published online.

| Answer Options    | Response Count |
|-------------------|----------------|
|                   | 257            |
| answered question |                |
| skipped question  |                |

| 1May 31, 2016 7:03 PMMay 31, 2016 3:03 PMMay 31, 2016 3:03 PM2May 31, 2016 5:57 PMMay 31, 2016 1:57 PMThe agency seems to recruit and hire persons with litt2May 31, 2016 6:30 PMMay 29, 2016 6:30 PMThe agency seems to recruit and hire persons with litt3May 29, 2016 6:30 PMMay 29, 2016 6:30 PMMay 29, 2016 3:09 PM4May 27, 2016 7:09 PMMay 27, 2016 3:09 PMCarolina residents5May 27, 2016 12:47 PMMay 27, 2016 8:47 AMKowledgeable and efficient staff; pleasant experience6May 26, 2016 2:38 PMMay 26, 2016 10:38 AMMay 26, 2016 10:38 AM7May 26, 2016 2:38 PMMay 26, 2016 10:13 AMIncreasing workload; not organized/prepared with cha<br>unfair to employees and pay stinks to put up with such<br>mag 26, 2016 1:39 PM8May 26, 2016 1:39 PMMay 26, 2016 9:39 AMSoot 10:13 AM9May 26, 2016 1:39 PMMay 26, 2016 9:39 AMSoot 10:13 AM9May 26, 2016 1:39 PMMay 26, 2016 9:39 AMSoot 10:01 M with the new Director would do something about the<br>vision direc<br>level and find out the obstacles we face daily just tryin<br>do our jobs. Employees should be able to give input in<br>management is slow to make decisions and<br>incomplete and incorrect information. There is a serio<br>lack of communication. J have been with BOL over<br>years and morale and confidence in management to<br>worst 1 have even experienced. Cookouts and other<br>"morale boosting activities" are not a substitute for<br>competent, involved management. On a positive note<br>Heigels seems to be better than MS. Templeton and it<br>appears she has hired upper management that is actu<br>u   | Number   | Response Date |                       | Eastern Standard Time | Response Text   |
|--|----------|---------------|-----------------------|-----------------------|---|
| 1May 31, 2016 7:03 PMMay 31, 2016 3:03 PM<br>The agency seems to recruit and hire persons with little2May 31, 2016 5:57 PMMay 31, 2016 1:57 PMno training and skills for the job in which they are assig<br>opressive management style at the regional managem<br>level has a negative impact on client services to South3May 29, 2016 6:30 PMMay 29, 2016 2:30 PMCarolina residents<br>What is offered to employees to retain them, such as<br>What is offered to employees to retain them, such as<br>May 27, 2016 12:47 PM6May 27, 2016 6:57 PM<br>May 26, 2016 2:38 PMMay 27, 2016 8:47 AM<br>May 26, 2016 6:57 PM<br>May 26, 2016 2:38 PMMay 26, 2016 2:57 PM<br>May 26, 2016 1:38 AM<br>May 26, 2016 1:38 AM<br>Increasing workload; not organized/prepared with cha<br>unfair to employees and pay stinks to put up with such<br>form upper management<br>l wish the new Director would do something about the<br>99May 26, 2016 1:39 PMMay 26, 2016 9:39 AM<br>May 26, 2016 1:39 PM"good ofe boy" system.<br>BOL management is slow to make decisions and<br>incomplete and incorrect information. There is a serio<br>lack of communication. DHEC upper management wide do well to talk with employees below the division direct<br>level and find out the obstacles we face daily just tryin<br>do our jobs. Employees should be able to give input i<br>management. On a positive node<br>Heigige seems to be better than MS. Templeton and t<br>appears she has hired upper management. An our positive node<br>Heigige seems to be better than MS. Templeton and t<br>appears she has hired upper management that is actu<br>qualified for their jobs. Thank you for this opportunit,<br>though I do not expect anything to come of this survey<br>the surger seems to be better than MS. Templeton and t<br>appears she has hired upper management that is   | . tumboi |               |                       |                       | Most of the interview panels at the Bureau of Laboratories    |
| 2May 31, 2016 5:57 PMMay 31, 2016 1:57 PMThe agency seems to recruit and hire persons with litt<br>to training and skills for the job in which they are assig<br>opressive management skyle at the regional managen<br>level has a negative impact on client services to South<br>What is offered to employees to retain them, such as<br>What is offered to employees to retain them, such as<br>What is offered to employees to retain them, such as<br>What is offered to employees to retain them, such as<br>What is offered to employees to retain them, such as<br>What is offered to employees to retain them, such as<br>What is offered to employees to retain them, such as<br>What is offered to employees to retain them, such as<br>What is offered to employees to retain them, such as<br>What is offered to employees to retain them, such as<br>What is offered to employees to retain them, such as<br>What is offered to employees to retain them, such as<br>What is offered to employees to retain them, such as<br>What is offered to employees to retain them, such as<br>What is offered to employees to retain them, such as<br>What is offered to employees them as are tied up in the process that it tak<br>for musper management.<br>Increasing workload; not organized/prepared with cha<br>unfair to employees and pay stinks to put up with such<br>for upper management.<br>I wish the new Director would do something about the<br>good of e boy" system.<br>BOL management is disinterested at best and incomp<br>at worst. Management is obstice and incomp<br>at worst. Management is obstice of and incomp<br>at worst. Management is obstice of and incomp<br>ead morale and confidence in management we<br>do well to talk with employees should be able to give input in<br>management evaluations. There is a serio<br>lack of communication. DHEC upper management is dis<br>worst I have even experienced. Cookouts and other<br>"morale boosting activities" are not a substitute for<br>competen  |          | 1             | May 31, 2016 7:03 PM  | May 31, 2016 3:03 PM  |   |
| 2May 31, 2016 5:57 PMMay 31, 2016 1:57 PMno training and skills for the job in which they are assig<br>opressive management style at the regional managem<br>level has a negative impact on client services to South<br>What is offered to employees to retain them, such as<br>May 27, 2016 7:09 PM3May 29, 2016 6:30 PMMay 29, 2016 2:30 PMCaroilina residents<br>What is offered to employees to retain them, such as<br>May 27, 2016 12:47 PM5May 27, 2016 12:47 PMMay 27, 2016 3:09 PMcompetitive pay, incentives, and appreciation.<br>May 26, 2016 6:57 PM6May 26, 2016 6:57 PMMay 26, 2016 2:38 PMMay 26, 2016 10:38 AM7May 26, 2016 2:38 PMMay 26, 2016 10:38 AMIncreasing workload; not organized/prepared with cha<br>unfair to employees and pay stinks to put up with such<br>may 26, 2016 1:39 PM8May 26, 2016 1:39 PMMay 26, 2016 10:13 AMform upper management<br>livish the new Director would do something about the<br>'good ofe boy'' system.9May 26, 2016 1:39 PMMay 26, 2016 9:39 AM"good ofe boy'' system.<br>BOL management is disinterested at best and incomp<br>at worst. Management is slow to make decisions and<br>incomplete and incorrect information. There is a serio<br>lack of communication. DHEC upper management is<br>do well to talk with employees below the division direc<br>level and find out the obstacles we face daily just tryin<br>do our jobs. Employees Should be able to give input i<br>management evaluations. I have been with BOL over<br>years and morale and confidence. In management the<br>worst have even experience. Cookouts and other<br>"morale boosting activities" are not a substitute for<br>competent, involved management that is actu<br>qualified for their jobs. Thank you for this support<br>   |          | -             |                       |                       |   |
| <ul> <li>May 29, 2016 6:30 PM</li> <li>May 29, 2016 7:09 PM</li> <li>May 27, 2016 7:09 PM</li> <li>May 27, 2016 7:09 PM</li> <li>May 27, 2016 12:47 PM</li> <li>May 27, 2016 12:47 PM</li> <li>May 27, 2016 6:57 PM</li> <li>May 26, 2016 6:57 PM</li> <li>May 26, 2016 2:38 PM</li> <li>May 26, 2016 10:38 PM</li> <li>May 26, 2016 10:33 AM</li> <li>Increasing workload; not organized/prepared with cha<br/>unfair to employees and pay stinks to put up with such<br/>unfair to employees and pay stinks to put up with such<br/>and pay 26, 2016 11:39 PM</li> <li>May 26, 2016 9:39 AM</li> <li>"good of boy" system.</li> <li>BOL management is disinterested at best and incompet<br/>a dincorrect information. There is a serio<br/>lack of communication. DHEC upper management to<br/>word to use boy event and confidence information. There is a serio<br/>lack of communication. DHEC upper management to<br/>word low the division direct<br/>level and find out the obstacles we face daily just tryin<br/>do our jobs. Employees should be able to give input in<br/>management evaluations. I have been with BOL over<br/>years and morale and confidence in management is the<br/>worst I have even experienced. Cookouts and other<br/>"morale boosting activities" are not a substitute for<br/>competent, involved management. On a positive note<br/>Heigel seems to be better than Ms. Templeton and it<br/>appears she has hired upper management. That is actu,<br/>qualified for their jobs. Thank you for this opportunity,<br/>though I do not expect anything to come of this survey</li> </ul>  |          | 2             | May 31, 2016 5:57 PM  | May 31, 2016 1:57 PM  |   |
| Is a negative impact on client services to South3May 29, 2016 6:30 PMMay 29, 2016 2:30 PMCarolina residents<br>What is offered to employees to retain them, such as<br>What is offered to employees to retain them, such as<br>what is offered to employees to retain them, such as<br>the supervised to employees to retain them, such as<br>May 27, 2016 12:47 PM5May 27, 2016 12:47 PMMay 27, 2016 8:47 AM<br>May 26, 2016 6:57 PMMay 26, 2016 2:57 PM<br>May 26, 2016 10:38 AM<br>Increasing workload; not organized/prepared with cha<br>unfair to employees and pay stinks to put up with such<br>management8May 26, 2016 2:13 PMMay 26, 2016 10:13 AM<br>May 26, 2016 10:33 AM<br>Increasing workload; not organized/prepared with cha<br>unfair to employees and pay stinks to put up with such<br>to employees and pay stinks to put up with such<br>unfair to employees and pay stinks to put up with such<br>to employee do the oper management<br>I wish the new Director would do something about the<br>I wish the new Director would do something about the<br>unfair to employees should be sole to give input in<br>management is disinterested at best and incomp<br>at worst. Management is slow to make decisions and<br>incomplete and incorrect information. There is a serio<br>lack of communication. DHEC upper management wid<br>o well to talk with employees should be able to give input in<br>management evaluations. I have been with BOL over<br>years and morale and confidence in management is the<br>worst I have even experienced. Cookouts and other<br>"morale boosting activities" are not a substitute for<br>competent, involved management is is operanity,<br>though I do not expect anything to come of this survey<br>years she has hired upper management to the<br>super shear with solve order portanity,<br>though I do not expect anything to come of this survey   |          |               |                       |                       |   |
| 3May 29, 2016 6:30 PMMay 29, 2016 2:30 PMCarollina residents<br>What is offered to employees to retain them, such as<br>competitive pay, incentives, and appreciation.<br>May 27, 2016 12:47 PMMay 27, 2016 3:09 PMCarollina residents<br>What is offered to employees to retain them, such as<br>competitive pay, incentives, and appreciation.<br>May 27, 2016 12:47 PM6May 26, 2016 6:57 PM<br>May 26, 2016 2:38 PMMay 26, 2016 2:57 PM<br>May 26, 2016 2:57 PMIncreasing workload; not organized/prepared with cha<br>unfair to employees and pay stinks to put up with such<br>may 26, 2016 1:39 PM8May 26, 2016 1:39 PMMay 26, 2016 10:13 AMIncreasing workload; not organized/prepared with cha<br>unfair to employees and pay stinks to put up with such<br>wish the new Director would do something about the<br>god of 'e boy' system.<br>BOL management is disinterested at best and incomp<br>at worst. Management is slow to make decisions and<br>incomplete and incorrect information. There is a serio<br>lack of communication. DHEC upper management with do our jobs. Employees should be able to give input it<br>management evaluations. I have been with BOL over<br>years and morale and confidence in management is<br>worst I have even experienced. Cookouts and other<br>"morale boosting activities" are not a substitute for<br>competent, involved management. On a positive note<br>Heigel seems to be better than Ms. Templeton and it<br>appears she has hired upper management that is actu<br>upalified for their jobs. Thank you for this opportunity,<br>though I do not expect anything to come of this survey   |          |               |                       |                       | level has a negative impact on client services to South       |
| <ul> <li>May 27, 2016 7:09 PM<br/>May 27, 2016 12:47 PM</li> <li>May 27, 2016 12:47 PM</li> <li>May 27, 2016 3:47 AM<br/>May 26, 2016 6:57 PM<br/>May 26, 2016 6:57 PM<br/>May 26, 2016 2:38 PM</li> <li>May 26, 2016 10:38 AM<br/>May 26, 2016 10:38 AM<br/>May 26, 2016 10:39 AM</li> <li>May 26, 2016 1:39 PM</li> <li>May 26, 2016 1:3</li></ul>   |          | 3             | May 29, 2016 6:30 PM  | May 29, 2016 2:30 PM  |   |
| <ul> <li>May 27, 2016 12:47 PM</li> <li>May 27, 2016 8:47 AM knowledgeable and efficient staff; pleasant experience<br/>Employees' hands are tied up in the process that it tak<br/>6</li> <li>May 26, 2016 2:38 PM</li> <li>May 26, 2016 10:38 AM Increasing workload; not organized/prepared with cha<br/>unfair to employees and pay stinks to put up with such<br/>May 26, 2016 10:38 AM Increasing workload; not organized/prepared with cha<br/>unfair to employees and pay stinks to put up with such<br/>May 26, 2016 10:38 AM Increasing workload; not organized/prepared with cha<br/>unfair to employees and pay stinks to put up with such<br/>May 26, 2016 10:39 PM</li> <li>May 26, 2016 10:13 AM from upper management</li> <li>I wish the new Director would do something about the<br/>good ol'e boy" system.</li> <li>BOL management is disinterested at best and incomp<br/>at worst. Management is disinterested at best and incomp<br/>at worst. Management is disinterested at best and incomp<br/>at worst. Management is down to make decisions and<br/>incomplete and incorrect information. There is a serio<br/>lack of communication. DHEC upper management wido well to talk with employees below the division direct<br/>level and find out the obstacles we face daily just tryin<br/>do our jobs. Employees should be able to give input in<br/>management evaluations. I have been with BOL over<br/>years and morale and confidence in management is the<br/>worst I have even experienced. Cookouts and other<br/>"morale boosting activities" are not a substitute for<br/>competent, involved management. On a positive note<br/>Heigel seems to be better than Ms. Templeton and it<br/>appears she has hired upper management that is actu,<br/>qualified for their jobs. Thank you for this opportunity,<br/>though I do not expect anything to come of this survey</li> </ul>   |          |               |                       |                       |   |
| <ul> <li>Employees' hands are tied up in the process that it tak</li> <li>May 26, 2016 6:57 PM</li> <li>May 26, 2016 2:38 PM</li> <li>May 26, 2016 10:38 AM</li> <li>Increasing workload; not organized/prepared with cha unfair to employees and pay stinks to put up with such</li> <li>May 26, 2016 12:39 PM</li> <li>May 26, 2016 10:13 AM</li> <li>May 26, 2016 10:13 AM</li> <li>Form upper management</li> <li>I wish the new Director would do something about the</li> <li>May 26, 2016 1:39 PM</li> <li>May 26, 2016 9:39 AM</li> <li>"good offe boy" system.</li> <li>BOL management is disinterested at best and incomp at worst. Management is disinterested at best and incomplete and incorrect information. There is a serio lack of communication. DHEC upper management we do well to talk with employees should be able to give input in management evaluations. I have been with BOL over years and morale and confidence in management is for worst. Nanagement. On a positive note Heigel seems to be better than Ms. Templeton and it appears she has hired upper management that is actu qualified for their jobs. Thank you for this opportunity, though I do not expect anything to come of this survey</li> </ul>   |          | 4             | May 27, 2016 7:09 PM  | May 27, 2016 3:09 PM  | competitive pay, incentives, and appreciation.                |
| 6May 26, 2016 6:57 PM<br>May 26, 2016 2:38 PMMay 26, 2016 2:57 PM<br>May 26, 2016 10:38 AM<br>May 26, 2016 10:38 AM<br>May 26, 2016 10:38 AM<br>May 26, 2016 10:13 AM<br>from upper management<br>I wish the new Director would do something about the<br>99May 26, 2016 1:39 PMMay 26, 2016 9:39 AM<br>May 26, 2016 9:39 AM<br>Bood of boy" system.<br>BOL management is disinterested at best and incomp<br>at worst. Management is disinterested at best and incomp<br>lack of communication. DHEC upper management we<br>do well to talk with employees should be able to give input i<br>management evaluations. I have been with BOL over<br>years and morale and confidence in management is<br>worst I have even experienced. Cookouts and other<br>"morale boosting activities" are not a substitute for<br>competent, involved management. On a positive note<br>Heigel seems to be better than Ms. Templeton and it<br>appears she has hired upper management that is actu<br>qualified for their jobs. Thank you for this opportunity,<br>though I do not expect anything to come of this survey   |          | 5             | May 27, 2016 12:47 PM | May 27, 2016 8:47 AM  | knowledgeable and efficient staff; pleasant experience        |
| <ul> <li>7 May 26, 2016 2:38 PM May 26, 2016 10:38 AM Increasing workload; not organized/prepared with cha unfair to employees and pay stinks to put up with such management to employees and pay stinks to put up with such wish the new Director would do something about the "good ol"e boy" system.</li> <li>9 May 26, 2016 1:39 PM May 26, 2016 9:39 AM "good ol"e boy" system.</li> <li>BOL management is disinterested at best and incomp at worst. Management is slow to make decisions and incomplete and incorrect information. There is a serio lack of communication. DHEC upper management we do well to talk with employees below the division direct level and find out the obstacles we face daily just tryin do our jobs. Employees should be able to give input it management evaluations. I have been with BOL over years and morale and confidence in management is the worst I have even experienced. Cookouts and other "morale boosting activities" are not a substitute for competent, involved management. On a positive note Heigel seems to be better than Ms. Templeton and it appears she has hired upper management that is actu qualified for their jobs. Thank you for this opportunity, though I do not expect anything to come of this survey</li> </ul>   |          |               | •                     | •                     | Employees' hands are tied up in the process that it takes a   |
| <ul> <li>May 26, 2016 2:38 PM</li> <li>May 26, 2016 10:38 AM</li> <li>May 26, 2016 2:13 PM</li> <li>May 26, 2016 10:13 PM<td></td><td>6</td><td>May 26, 2016 6:57 PM</td><td>May 26, 2016 2:57 PM</td><td>long time to get anything accomplished.</td></li></ul> |          | 6             | May 26, 2016 6:57 PM  | May 26, 2016 2:57 PM  | long time to get anything accomplished.                       |
| <ul> <li>8 May 26, 2016 2:13 PM May 26, 2016 10:13 AM from upper management</li> <li>9 May 26, 2016 1:39 PM May 26, 2016 9:39 AM "good ol'e boy" system.<br/>BOL management is disinterested at best and incomp at worst. Management is slow to make decisions and incomplete and incorrect information. There is a serio lack of communication. DHEC upper management we do well to talk with employees below the division direct level and find out the obstacles we face daily just tryin do our jobs. Employees should be able to give input it management evaluations. I have been with BOL over years and morale and confidence in management is the worst I have even experienced. Cookouts and other "morale boosting activities" are not a substitute for competent, involved management. On a positive note Heigel seems to be better than Ms. Templeton and it appears she has hired upper management that is actu qualified for their jobs. Thank you for this opportunity, though I do not expect anything to come of this survey</li> </ul>  |          | 7             | May 26, 2016 2:38 PM  | May 26, 2016 10:38 AM | Increasing workload; not organized/prepared with changes      |
| 9 May 26, 2016 1:39 PM May 26, 2016 9:39 AM "good ol'e boy" system.<br>BOL management is disinterested at best and incomp<br>at worst. Management is slow to make decisions and<br>incomplete and incorrect information. There is a serio<br>lack of communication. DHEC upper management w<br>do well to talk with employees below the division direct<br>level and find out the obstacles we face daily just tryin<br>do our jobs. Employees should be able to give input in<br>management evaluations. I have been with BOL over<br>years and morale and confidence in management is th<br>worst I have even experienced. Cookouts and other<br>"morale boosting activities" are not a substitute for<br>competent, involved management that is actu<br>qualified for their jobs. Thank you for this opportunity,<br>though I do not expect anything to come of this survey   |          |               | -                     | -                     | unfair to employees and pay stinks to put up with such crap   |
| 9 May 26, 2016 1:39 PM May 26, 2016 9:39 AM "good ol'e boy" system.<br>BOL management is disinterested at best and incomp<br>at worst. Management is slow to make decisions and<br>incomplete and incorrect information. There is a serio<br>lack of communication. DHEC upper management wo<br>do well to talk with employees below the division direct<br>level and find out the obstacles we face daily just tryin<br>do our jobs. Employees should be able to give input in<br>management evaluations. I have been with BOL over<br>years and morale and confidence in management is th<br>worst I have even experienced. Cookouts and other<br>"morale boosting activities" are not a substitute for<br>competent, involved management. On a positive note<br>Heigel seems to be better than Ms. Templeton and it<br>appears she has hired upper management that is actu<br>qualified for their jobs. Thank you for this opportunity,<br>though I do not expect anything to come of this survey   |          | 8             | May 26, 2016 2:13 PM  | May 26, 2016 10:13 AM | from upper manangement  |
| BOL management is disinterested at best and incomp<br>at worst. Management is slow to make decisions and<br>incomplete and incorrect information. There is a serio<br>lack of communication. DHEC upper management we<br>do well to talk with employees below the division direct<br>level and find out the obstacles we face daily just tryin<br>do our jobs. Employees should be able to give input in<br>management evaluations. I have been with BOL over<br>years and morale and confidence in management is th<br>worst I have even experienced. Cookouts and other<br>"morale boosting activities" are not a substitute for<br>competent, involved management. On a positive note<br>Heigel seems to be better than Ms. Templeton and it<br>appears she has hired upper management that is actu<br>qualified for their jobs. Thank you for this opportunity,<br>though I do not expect anything to come of this survey  |          |               |                       |                       | I wish the new Director would do something about the          |
| at worst. Management is slow to make decisions and<br>incomplete and incorrect information. There is a serio<br>lack of communication. DHEC upper management we<br>do well to talk with employees below the division direct<br>level and find out the obstacles we face daily just tryin<br>do our jobs. Employees should be able to give input in<br>management evaluations. I have been with BOL over<br>years and morale and confidence in management is th<br>worst I have even experienced. Cookouts and other<br>"morale boosting activities" are not a substitute for<br>competent, involved management. On a positive note<br>Heigel seems to be better than Ms. Templeton and it<br>appears she has hired upper management that is actu<br>qualified for their jobs. Thank you for this opportunity,<br>though I do not expect anything to come of this survey  |          | 9             | May 26, 2016 1:39 PM  | May 26, 2016 9:39 AM  | "good ol'e boy" system.                                       |
| incomplete and incorrect information. There is a serio<br>lack of communication. DHEC upper management we<br>do well to talk with employees below the division direct<br>level and find out the obstacles we face daily just tryin<br>do our jobs. Employees should be able to give input in<br>management evaluations. I have been with BOL over<br>years and morale and confidence in management is th<br>worst I have even experienced. Cookouts and other<br>"morale boosting activities" are not a substitute for<br>competent, involved management. On a positive note<br>Heigel seems to be better than Ms. Templeton and it<br>appears she has hired upper management that is actu<br>qualified for their jobs. Thank you for this opportunity,<br>though I do not expect anything to come of this survey  |          |               |                       |                       | BOL management is disinterested at best and incompetent       |
| lack of communication. DHEC upper management we<br>do well to talk with employees below the division direct<br>level and find out the obstacles we face daily just tryin<br>do our jobs. Employees should be able to give input in<br>management evaluations. I have been with BOL over<br>years and morale and confidence in management is th<br>worst I have even experienced. Cookouts and other<br>"morale boosting activities" are not a substitute for<br>competent, involved management. On a positive note<br>Heigel seems to be better than Ms. Templeton and it<br>appears she has hired upper management that is actu<br>qualified for their jobs. Thank you for this opportunity,<br>though I do not expect anything to come of this survey  |          |               |                       |                       | at worst. Management is slow to make decisions and uses       |
| do well to talk with employees below the division direc<br>level and find out the obstacles we face daily just tryin<br>do our jobs. Employees should be able to give input in<br>management evaluations. I have been with BOL over<br>years and morale and confidence in management is th<br>worst I have even experienced. Cookouts and other<br>"morale boosting activities" are not a substitute for<br>competent, involved management. On a positive note<br>Heigel seems to be better than Ms. Templeton and it<br>appears she has hired upper management that is actu<br>qualified for their jobs. Thank you for this opportunity,<br>though I do not expect anything to come of this survey  |          |               |                       |                       | incomplete and incorrect information. There is a serious      |
| level and find out the obstacles we face daily just tryin<br>do our jobs. Employees should be able to give input in<br>management evaluations. I have been with BOL over<br>years and morale and confidence in management is th<br>worst I have even experienced. Cookouts and other<br>"morale boosting activities" are not a substitute for<br>competent, involved management. On a positive note<br>Heigel seems to be better than Ms. Templeton and it<br>appears she has hired upper management that is actu<br>qualified for their jobs. Thank you for this opportunity,<br>though I do not expect anything to come of this survey   |          |               |                       |                       | lack of communication. DHEC upper management would            |
| do our jobs. Employees should be able to give input in<br>management evaluations. I have been with BOL over<br>years and morale and confidence in management is th<br>worst I have even experienced. Cookouts and other<br>"morale boosting activities" are not a substitute for<br>competent, involved management. On a positive note<br>Heigel seems to be better than Ms. Templeton and it<br>appears she has hired upper management that is actu<br>qualified for their jobs. Thank you for this opportunity,<br>though I do not expect anything to come of this survey  |          |               |                       |                       | do well to talk with employees below the division director    |
| management evaluations. I have been with BOL over<br>years and morale and confidence in management is th<br>worst I have even experienced. Cookouts and other<br>"morale boosting activities" are not a substitute for<br>competent, involved management. On a positive note<br>Heigel seems to be better than Ms. Templeton and it<br>appears she has hired upper management that is actu<br>qualified for their jobs. Thank you for this opportunity,<br>though I do not expect anything to come of this survey  |          |               |                       |                       | level and find out the obstacles we face daily just trying to |
| years and morale and confidence in management is th<br>worst I have even experienced. Cookouts and other<br>"morale boosting activities" are not a substitute for<br>competent, involved management. On a positive note<br>Heigel seems to be better than Ms. Templeton and it<br>appears she has hired upper management that is actu<br>qualified for their jobs. Thank you for this opportunity,<br>though I do not expect anything to come of this survey   |          |               |                       |                       | do our jobs. Employees should be able to give input into      |
| worst I have even experienced. Cookouts and other<br>"morale boosting activities" are not a substitute for<br>competent, involved management. On a positive note<br>Heigel seems to be better than Ms. Templeton and it<br>appears she has hired upper management that is actu<br>qualified for their jobs. Thank you for this opportunity,<br>though I do not expect anything to come of this survey  |          |               |                       |                       | 5   |
| "morale boosting activities" are not a substitute for<br>competent, involved management. On a positive note<br>Heigel seems to be better than Ms. Templeton and it<br>appears she has hired upper management that is actu<br>qualified for their jobs. Thank you for this opportunity,<br>though I do not expect anything to come of this survey   |          |               |                       |                       | years and morale and confidence in management is the          |
| competent, involved management. On a positive note<br>Heigel seems to be better than Ms. Templeton and it<br>appears she has hired upper management that is actu<br>qualified for their jobs. Thank you for this opportunity,<br>though I do not expect anything to come of this survey  |          |               |                       |                       |   |
| Heigel seems to be better than Ms. Templeton and it<br>appears she has hired upper management that is actu<br>qualified for their jobs. Thank you for this opportunity,<br>though I do not expect anything to come of this survey  |          |               |                       |                       | 5   |
| appears she has hired upper management that is actu<br>qualified for their jobs. Thank you for this opportunity,<br>though I do not expect anything to come of this survey   |          |               |                       |                       | competent, involved management. On a positive note, Ms.       |
| qualified for their jobs. Thank you for this opportunity,<br>though I do not expect anything to come of this survey  |          |               |                       |                       | •   |
| though I do not expect anything to come of this survey   |          |               |                       |                       |   |
|  |          |               |                       |                       |   |
| 10 Nev 26 2016 12:14 DM Nev 26 2016 0:14 AM nothing will be done to address ampleves concerns  |          |               |                       |                       |   |
| 10 May 26, 2016 12:14 PM May 26, 2016 8:14 AM nothing will be done to address employee concerns.   |          | 10            | May 26, 2016 12:14 PM | May 26, 2016 8:14 AM  | nothing will be done to address employee concerns.            |

257 768

| 11 | May 25, 2016 7:09 PM  | May 25, 2016 3:09 PM  | 2600 Bull Street building needs work - dirty especially in the stair wells and restrooms. Pay equity (not on par with other agencies, and some parts of the agency are paid more than others). |
|----|-----------------------|-----------------------|--|
|    | Way 25, 2010 7.09 FW  | May 25, 2010 5.09 PW  | The new Director is an asset to the agency unlike the  |
|    |                       |                       | previous. Main concern is the revolving door of employees.   |
|    |                       |                       | In my area alone we have 18 engineers compared to 30 to  |
|    |                       |                       | 40 8 years ago and have lost over 20 in 8 years and 2 last   |
|    |                       |                       | week. Lack of support from the legislature to improve  |
| 12 | May 25, 2016 12:54 PM | May 25, 2016 8:54 AM  | employee retention.  |
|    | •                     | •                     | Maintaining an experienced Staff. We have gone from 30 to  |
|    |                       |                       | 40 engineers to 20 and now 18 since 2 left lat Friday. The   |
|    |                       |                       | Department is on a much better path than it was 3 years  |
|    |                       |                       | ago. The department should be allowed to do their job  |
|    |                       |                       | without intervention from the outside and should have the  |
| 13 | May 25, 2016 12:26 PM | May 25, 2016 8:26 AM  | support from the legislature to improve the department.  |
|    |                       |                       | Agency appears to have become "top heavy" while<br>clinics/service areas are shorthanded - especially  |
| 14 | May 25, 2016 12:15 PM | May 25, 2016 8:15 AM  |  |
| 14 | May 23, 2010 12.13 FM | Way 25, 2010 6.15 AW  | DHEC needs to update equipment, especially computer  |
|    |                       |                       | systems. Some buildings, those over 20 years old, need to  |
|    |                       |                       | be evaluated for safety and security. Employee salaries  |
| 15 | May 23, 2016 8:11 PM  | May 23, 2016 4:11 PM  | need to be competetive with other like services.   |
|    | •                     | •                     | Turn over is high and positions are difficult to fill due to   |
|    |                       |                       | extremely low salaries as compared to private industry, non-   |
|    |                       |                       | profits, other states, and other agencies within South   |
| 16 | May 23, 2016 4:35 PM  | May 23, 2016 12:35 PM |  |
|    |                       |                       | DHEC has so many environmental programs and  |
|    |                       |                       | regulations. Often times the programs overlap resulting in<br>unjustified burdens on the regulated community. The  |
|    |                       |                       | DHEC staff has to be extremely knowledgeable of all  |
|    |                       |                       | programs so that the right hand knows what the other hand  |
|    |                       |                       | is doing, not only to prevent over regulation, but also the  |
|    |                       |                       | instances where no action is taken with the assumption that  |
|    |                       |                       | another program will intercede. While it only takes days to  |
|    |                       |                       | learn a regulation, it takes years to develop the technical  |
|    |                       |                       | expertise and understanding to be multi-media (air, land,  |
|    |                       |                       | and water) savvy. The DHEC employees that have multi-  |
|    |                       |                       | media experience need to be paid more for the knowledge  |
| 17 | May 23, 2016 2:52 PM  | May 23, 2016 10:52 AM | that helps the agency be more efficient and can be applied<br>with many more sectors of industry.  |
| 17 | Way 23, 2010 2.32 FW  | Way 23, 2010 10.52 AW | Answer to # 5 is based on we all have constraints due to   |
|    |                       |                       | budget, short staffed and underpaid. All goes back to the  |
|    |                       |                       | budget. As far as serving the public, The current  |
|    |                       |                       | employees working for all agencies are doing the best job  |
|    |                       |                       | we can with as little as we can. I know for sure the DHEC  |
| 18 | May 23, 2016 2:38 PM  | May 23, 2016 10:38 AM | staff do an awesome job with the public!!!!  |
|    |                       |                       |  |

| 19 | ) | May 23, 2016 2:21 PM  |                      | DHEC employees should know what records they have and<br>don't havethey repeatedly refer customers to other<br>agencies to obtain records that these other agencies (i.e.<br>SCDAH) don't have or that they (DHEC) can provide<br>I feel the agency is no longer concerned with client care,<br>but with the numbers. Productivity and percentages, fewer<br>staff means shorter time with clients and its all about how<br>many of them can you see in a day? And the employees   |
|----|---|-----------------------|----------------------|--|
| 20 | ) | May 23, 2016 1:19 PM  |                      | <ul> <li>on the front lines are less important each day. Over worked and way underpaid.</li> <li>1. Communication within the agency is poor at best. 2. Turnover within the water lab at the Hayne Building is frequent. New employees come in to get trained and then leave for better paying jobs or to work in a better environment. Increasing chemist pay may help retain</li> </ul>  |
| 21 |   | May 23, 2016 12:47 PM | May 23, 2016 8:47 AM |  |
| 22 |   | May 23, 2016 11:49 AM | May 23, 2016 7:49 AM | Professional staff, particularly nurses, are very dedicated.<br>The state office of vital records is severely understaffed<br>and poorly supervised. The frustration that causes<br>customers creates an unsettled environment. There are<br>eight customer service windows with only 3 or 4 workers to  |
| 23 | } | May 23, 2016 1:37 AM  | May 22, 2016 9:37 PM | wait on a room full of people.<br>DHEC has a lot of opportunities to mobilize the community  |
| 24 | , | May 20, 2016 9:01 PM  |                      | to live healthier lives!<br>Overall, DHEC is a great organization. My only concern is<br>that at times I am not sure as to whom I need to answer to<br>in my department because my immediate supervisor has<br>three assistants and I feel the need to answer to all four of<br>them. I do think having so many people in leadership roles<br>in one department is unnecessary and may cost the  |
| 25 | 5 | May 20, 2016 7:56 PM  | May 20, 2016 3:56 PM | agency too much money.<br>There is little to no local DHEC representation in most<br>counties since offices were consolidated under the<br>previous director. In order to apply for permits, request<br>inspections, report dog bites, etc., we now have to make<br>long distance phone calls or travel 50-100 miles to the<br>"central" office. This is both expensive and time consuming.<br>Eventhen it may take several days after "scheduling" for<br>results. The Beaufort office is a joke, upper management<br>appears arrogant, hateful and spiteful with little regard for<br>the public or the employees there. Hopefully this is not<br>indicative of all "central offices". DHEC should seriously<br>consider putting offices back in the individual counties. We<br>the public deserve more for our tax dollars than an out of |
| 26 | 5 | May 20, 2016 7:22 PM  |                      | date bloated bureaucracy.  |
|    |   |                       |                      | ,  |

| 27 | May 20, 2016 4:43 PM                         | May 20, 2016 12:43 PM | I enjoy reading the DHEC Dashboard, the agency's<br>employee information portal. The Dashboard is designed to<br>make it easier to stay connected to the latest updates from<br>the DHEC blog, news releases, events, employee<br>spotlights, worksite wellness programs. Keeping South<br>Carolina up-to-date with Healthy Living and the Control of<br>our Environment.<br>The front line staff has always worked diligently to provide<br>services to the citizens. The leadership (from the top to<br>regional management) is recent years has made it difficult<br>as the front line staff has felt abused. The treatment and<br>attitude toward the worker bees of the agency has greatly |
|----|--|-----------------------|---|
| 28 | May 20, 2016 4:42 PM                         |                       | improved with Director Catherine Heigel.<br>The Department will change their decision if you get your<br>legislatures involved. The decision should not be political -  |
| 29 | May 20, 2016 3:57 PM                         |                       | it should be based on laws and regulations  |
|    |  |                       | We are working to improve how we do business but not  |
| 30 | May 20, 2016 3:46 PM                         | May 20, 2016 11:46 AM | there yet   |
| 31 | May 19, 2016 9:04 PM                         | May 19, 2016 5:04 PM  | DHEC protects our food and our environment.   |
| 32 | May 19, 2016 8:41 PM                         | May 19, 2016 4:41 PM  | Great agency doing great work for the citizens of SC!!<br>reward and retain the folks who actually do the work, not<br>the self serving incompetent management that is only   |
| 33 | May 19, 2016 8:30 PM                         | May 19, 2016 4:30 PM  | concerned with justifying their position  |
| 34 | May 19, 2016 8:27 PM                         |                       | state employees need comparable pay to other states.<br>DHEC needs to consider the reasons there is such high<br>turnover among staff throughout the agency. Inexperience<br>managers and leaderships expecting individuals to do more<br>with less will drive away the good people needed to run the   |
| 35 | May 19, 2016 7:02 PM                         | May 19, 2016 3:02 PM  | agency.<br>Salary disparities between African Americans and   |
| 36 | May 19, 2016 5:43 PM                         | May 19, 2016 1:43 PM  |   |
| 37 | May 19, 2016 5:18 PM                         | May 19, 2016 1:18 PM  |   |
| 38 | May 19, 2016 3:11 PM                         | May 19, 2016 11:11 AM |   |
| 39 | May 19, 2016 2:40 PM                         | May 19 2016 10:40 AM  | have to constantly beg for adequate funding.  |
| 40 | May 19, 2016 2:40 PM<br>May 19, 2016 4:00 AM |                       | The new regions are too large geographically<br>Really feel that there should be electronic records in the  |
| 41 | May 18, 2016 7:43 PM                         | May 18, 2016 3:43 PM  |   |
|    |  |                       |   |

| 42       | May 18, 2016 5:43 PM                         | May 18, 2016 1:43 PM   | 1. DHEC does not value the employees, NO raises, NO incentives new people are hired instead of the loyal ones promoted, New people are brought into the agency making the salary the old ones make You show no seniority between the two. The young people are leaving because the salary can't even pay there student loans. The state of SC DHEC pays less than other agencies and our supervisor, seem not to be able to give us a raise. I feel |
|----------|--|------------------------|---|
|          |  |                        | the agency has some very loyal employees and should   |
| 43       | May 18, 2016 5:15 PM                         | May 18, 2016 1:15 PM   | recognize them because they are the keepers   |
|          | ····· <b>·</b>                               |                        | I have concerns about the public's perception of DHEC   |
|          |  |                        | employees. DHEC employees are hard working and  |
| 44       | May 18, 2016 5:12 PM                         | May 18, 2016 1:12 PM   |   |
|          | May 10, 2010 0.121 M                         | May 10, 2010 1.121 M   | The Agency's buildings are in need of maintenance:  |
|          |  |                        |   |
|          |  |                        | cleaning the out side of the buildings of dirt, wasp nests,   |
|          |  |                        | etc. The roofs of some of the buildings are leaking, with   |
|          |  |                        | possible mold present. Laboratory staff salaries are lower  |
|          |  |                        | and not competitive with other states or private  |
|          |  |                        | laboratories. Suggest increasing the laboratory staff   |
| 45       | May 18, 2016 4:18 PM                         | May 18, 2016 12:18 PM  | salaries to better recruit and maintain staff.  |
|          |  |                        | To provide the best customer service; the department is   |
| 46       | May 18, 2016 2:55 PM                         | May 18, 2016 10:55 AM  | lacking a full staff,   |
|          | •  |                        | The staff at DHEC cares about the duties that they perform  |
|          |  |                        | to protect public health and the environment, they educate  |
| 47       | May 18, 2016 2:22 PM                         | May 18, 2016 10:22 AM  | industry and the public as well as enforcing regulations.   |
| ••       |  | may 10, 2010 10.227 un | Employees are underpaid for the responsibilities in the jobs  |
| 48       | May 18, 2016 2:18 PM                         | May 18, 2016 10:18 AM  |   |
| 40       | May 10, 2010 2.101 M                         |                        | Staff are concerned about the public's well-being overall;  |
| 49       | May 18, 2016 1:36 PM                         | May 18, 2016 0:36 AM   | but must operate within regulatory boundaries.  |
| 49<br>50 | May 18, 2016 1.36 PM<br>May 18, 2016 1:13 PM |                        | Excellent leadership produces excellent customer service!   |
|          | · ·  |                        |   |
| 51       | May 18, 2016 1:11 PM                         | • •                    | need better ways to compensate hard working employees   |
| 52       | May 18, 2016 12:44 PM                        | May 18, 2016 8:44 AM   | I think its employees should have more training   |
|          |  |                        | raises/ promotions based on experience and education;   |
|          |  |                        | need to promote greater employee incentives and reward  |
|          |  |                        | to recruit/ retain quality staff; needs to promote wellness   |
|          |  |                        | programs, work-from-home opportunities, and training/   |
|          |  |                        | educational development to compete with corporate   |
| 53       | May 17, 2016 9:56 PM                         | May 17, 2016 5:56 PM   | employers   |
|          |  |                        |   |

| 54 | May 17, 2016 9:48 PM   |                      | Need inspectors in every county like it used to be<br>Needs neater, more professional offices- does not promote<br>a good image; needs more public outreach/ promotion of<br>DHEC services; needs greater frequency of restaurant   |
|----|------------------------|----------------------|---|
| 55 | May 17, 2016 9:44 PM   | May 17, 2016 5:44 PM |   |
| 56 | May 17, 2016 9:00 PM   |                      | does not reflect my yrs. of service.  |
| 50 | May 17, 2016 9:00 PM   |                      | matter what program they work for. The "Hierarchy" of this<br>agency does not seem to recognize this. When someone<br>can be hired in at the same salary or higher as someone<br>who has been working here for many many years in that<br>same position with a wealth of experience, something is<br>wrong with that. No matter how much we voice our<br>opinions about that and other concerns it seems as though<br>no one is listening or even concerned. We are always<br>short staffed because of a constant high turn over with staff<br>and that's anyone from Nurses to Admin and everybody in<br>between. Is anyone up there concerned? It seems as<br>though"Public Health Services" is a thing of the past. I<br>suggest we get back to the business of serving clients with<br>a lot less paper, electronic records, and incentives for |
| 57 | May 17, 2016 8:34 PM   | May 17, 2016 4:34 PM |   |
| 58 | May 17, 2016 7:54 PM   |                      | DHEC has improved in its customer service.  |
| 30 | May 17, 2010 7.34 PM   | •                    | They seem to not care about there lower level employees.<br>They do not get raises and there complaints seem to fall on<br>death ears. Employees seem to be overworked due to   |
| 59 | May 17, 2016 7:53 PM   | May 17, 2016 3:53 PM | lack of staff because staff are leaving because of moral.<br>Valuable resource for our state. DHEC helps protect the  |
| 60 | May 17, 2016 6:30 PM   | May 17, 2016 2:30 PM | citizens of South Carolina.<br>New employees that you train makes a larger salary than  |
| 61 | May 17, 2016 5:03 PM   | May 17, 2016 1:03 PM |   |
|    | May 17, 2010 0.00 PM   |                      | 1. As a citizen, I am concerned about the Certificate of<br>Need process. What do other states do? 2. I am an<br>hourly employee, and wondered whether a small raise is in<br>my future, since I have been at the same rate for at least 10<br>years. I believe that hourly employees are very cost<br>effective for the state, since we receive no benefits. 3. I<br>am a WIC employee, and I believe that the WIC<br>department is very well run, and that we are continuously  |
| 62 | May 17, 2016 4:44 PM   |                      | improving the service that we are giving our clients.   |
| VL | May 17, 2010 4.44 FM 1 | 10, 2010 12.74 F W   | improving the cervice that we are giving our clients.   |

|    |                      |                       | The agency was functioning well, both internally and<br>externally, before Catherine Templeton took over the<br>agency. Templeton basically destroyed the morale of the<br>agency by her firings, her stern leadership, no one could<br>speak against her and basically no communication from her<br>office. During Templeton's tenure, the Information<br>Technology Department basically took on the same<br>manage style, causing people to leave and "NO"<br>communication. Thank goodness, for Catherine Heigel.<br>She had/has a tremendous job of rebuilding the agency,<br>internally again. She's doing a great job. Communicating,<br>filling vacancies with knowledgeable staff, showing a strong<br>concern about the employees. Now, we don't find out<br>about what's happening in the agency thru the news media,<br>like we did with Templeton. The agency is becoming |
|----|----------------------|-----------------------|--|
| 63 | May 17, 2016 3:04 PM | May 17, 2016 11:04 AM |  |
| 64 | May 17, 2016 2:06 PM | May 17, 2016 10:06 AM |  |
|    |                      |                       | Morale has been low for years. Employee performance  |
|    |                      |                       | evaluations are not completed by managers yearly so you never know how you perform in your job. No pay raises;   |
|    |                      |                       | which is possibly has a correlation to receiving no  |
|    |                      |                       | evaluation. Managers receive pay raises consistently. Little   |
|    |                      |                       | to no opportunities for advancement. Approval processes  |
|    |                      |                       | are not consistent and are changed on the fly; takes   |
|    |                      |                       | extremely long time for decisions to be made. Would like to  |
|    |                      |                       | see more diversity in the agency especially in management  |
| 65 | May 17, 2016 2:01 PM | May 17, 2016 10:01 AM |  |
| 66 | May 17, 2016 1:38 PM | May 17, 2016 9:38 AM  | Is truly community focused.  |
|    |                      |                       | previous director. She is trying to improve service delivery   |
|    |                      |                       | & support ideas to improve employee morale. However,   |
|    |                      |                       | internal communication remains a challenge at all levels<br>within DHEC. I feel that I am often not included in  |
|    |                      |                       | decisions made that directly impact my staff/direct reports.   |
|    |                      |                       | It creates a level of frustration and a feeling that your  |
|    |                      |                       | opinion does not matter or that your voice is not important.   |
|    |                      |                       | Staff report feeling as if they are being dictated to rather   |
|    |                      |                       | than being given an opportunity to participate in the  |
|    |                      |                       | decision making process. I would love to see more  |
|    |                      |                       | opportunity for employee participation in decision making at   |
| 67 | May 17, 2016 1:27 PM | May 17, 2016 9:27 AM  |  |
| 68 | May 17, 2016 1:19 PM | May 17, 2016 9:19 AM  | Be firm and stern about being "One DHEC"   |

|    |                       |                       | Like the new director. Seems to really care about staff and<br>fixing the agency. Morale is much better/less fear.<br>Employees getting more info on what's going on at the<br>agency from leadership with new director/better<br>communication to employees. Not learning about things<br>going on at work for the first time in the newspaper/TV<br>anymore. Like most of the changes that have been made,<br>especially the dashboard and employee appreciation<br>efforts. Only suggestion is need to focus more on fixing IT<br>because it has gotten really slow. Takes a long time to get<br>a new computer/repairs done, internet is slow and tech |
|----|-----------------------|-----------------------|--|
| 69 | May 17, 2016 1:19 PM  | May 17, 2016 9:19 AM  | support seems overwhelmed.<br>I don't think the public is totally aware of the many different  |
|    |                       |                       | aspects of the Department of Health and Environmental<br>Control, and it's impact on the general public. The staff are   |
|    |                       |                       | very caring people who are genuinely concerned about the   |
|    |                       |                       | health and well-being of the citizens of South Carolina.   |
|    |                       |                       | Many times the employees are not compensated, or   |
| 70 | May 17, 0010 10:40 DM | May 17, 0010 0.40 AM  | recognized for their work or efforts, and are taken for  |
| 70 | May 17, 2016 12:48 PM | May 17, 2016 8:48 AM  | DHEC has been plague with numerous problems across   |
|    |                       |                       | the board. The unfair hiring practices, management and   |
|    |                       |                       | staffing problems are just a few issues that have been   |
|    |                       |                       | noticed internal and externally. Perhaps, by fixing its  |
| 71 | May 17, 2016 12:15 PM | May 17 2016 8-15 AM   | internal problems to build a strong foundation can have a positive impact on the community's image of the agency.  |
| /1 | Way 17, 2010 12.101 W | Way 17, 2010 0.15 AW  | Public awareness to educate communities about the  |
| 72 | May 17, 2016 12:09 PM | May 17, 2016 8:09 AM  | services they can expect from DHEC.  |
|    |                       |                       | DHEC IS AN AGENCY THAT REACTS TO PROBLEMS  |
|    |                       |                       | RATHER THAN USES SOUND PROACTIVE STEPS TO  |
|    |                       |                       | AVOID THINGS HAPPENING IN THE FIRST PLACE.<br>MANAGEMENT MAKES DECISIONS WITHOUT   |
|    |                       |                       | INVOLVING STAFF THAT IT AFFECTSASK FOR INPUT   |
|    |                       |                       | FROM THE PEOPLE THAT ACTUALLY DO THE   |
|    |                       |                       | WORK!!!! STOP GIVING RAISES BASED ON CLICKS  |
|    |                       |                       | RATHER THAN PERFORMANCE. ONE OF THE<br>BIGGEST MOTIVATORS, FOR MOST PEOPLE, IS MORE  |
|    |                       |                       | MONEY NOT A MUFFIN!!!! DHEC STOP WASTING TAX   |
|    |                       |                       | PAYERS MONEY BY ELIMINATING PROGRAMS THAT  |
|    |                       |                       | BLEED MONEY EVERY YEAR. LAST BUT NOT LEAST,  |
|    |                       |                       | START LETTING EMPLOYEES EVALUATE OR  |
|    |                       |                       | CRITIQUE THEIR SUPERIORS AND USE THAT AS A TOOL TO ADD TO THEIR EVALUATION EVERY YEAR  |
|    |                       |                       | THEY EVALUATE US WHY CAN'T WE EVALUATE   |
| 73 | May 17, 2016 8:55 AM  | May 17, 2016 4:55 AM  |  |
| 74 | May 17, 2016 6:58 AM  | May 17, 2016 2:58 AM  | Sound management structure lacking.  |
|    |                       |                       | An agency of dedicated public servants who work<br>extremely hard (very little pay) to protect all of our  |
| 75 | May 17, 2016 2:16 AM  | May 16, 2016 10:16 PM | communities across the state.  |
|    | · ·                   |                       |  |

| 76 | May 16, 2016 9:32 PM  | May 16, 2016 5:32 PM                | DHEC has one responsibility: to protect the health of<br>South Carolinians. The mission cannot be accomplished<br>by separating the agency. The new leadership needs to be<br>given the opportunity and resources to improve the agency.      |
|----|-----------------------|-------------------------------------|---|
|    |                       | •                                   | Need more professional and clean, presentable, uniform<br>facilities to promote a positive image; Need more public<br>outreach and promotion of DHEC services and goals; Need<br>more staff to ensure adequate inspections of food facilities |
| 77 | May 16, 2016 8:46 PM  | May 16, 2016 4:46 PM                | (at least once per year)<br>In my opinion, all the traveling for training, and covering for<br>other sites that if we did training on line or by live tv and<br>had extra people from closer sites to cover that we could                     |
| 78 |                       | May 16, 2016 4:12 PM                | Great employees, they are hard working and take their<br>work seriously. They show concern about the health of the<br>people of South Carolina and the Environment for our<br>state. They are ALL under paid for what they do for             |
| 79 | May 16, 2016 8:03 PM  | May 16, 2016 4:03 PM                | us.State employees in this Agency deserve better pay.<br>I feel with the new administration our voices are being  |
| 80 | May 16, 2016 7:54 PM  | May 16, 2016 3:54 PM                | heard and changes are being implemented.  |
| 81 | May 16, 2016 7:24 PM  |                                     | They have forgotten their mission statement.  |
| •  |                       |                                     | Comments: Better salary adjustments reflective of staff   |
| 82 | May 16, 2016 7:09 PM  | May 16 2016 3:09 PM                 | with secondary degree(s), credentials and experience.   |
| 83 | May 16, 2016 7:02 PM  |                                     | needs more from enforcement   |
| 00 | May 10, 2010 7.02 1 M | May 10, 2010 0.021 M                | The air quality in the SC DHEC buildings is unsafe to its   |
|    |                       |                                     | employees and others. This should be corrected in the   |
|    |                       |                                     | current buildings or other, safer work areas should be made   |
|    |                       |                                     | available asap. Also, there should be additional amenities  |
|    |                       |                                     | provided to the public in the lobby area of the first floor   |
|    |                       |                                     | (such as a snack machine and water fountain) so that  |
|    |                       |                                     | members of the public are not allowed unattended in areas   |
|    |                       |                                     | where ID cards are necessary for entry (any place beyond  |
| 84 | May 16, 2016 6:52 PM  | May 16 2016 2:52 PM                 | the lobby and the Vital Records office).  |
|    |                       | May 10, 2010 2.021 M                | The air quality in the SC DHEC buildings is unsafe to its   |
| 85 | May 16, 2016 6:47 PM  | May 16, 2016 2:47 PM                |   |
|    |                       | ···· <b>,</b> ··· <b>,</b> -······· | Ms Temleton managed to take an agency that, while not   |
|    |                       |                                     | perfect, strove to protect public health and assist the   |
|    |                       |                                     | citizens of South Carolina and turn it into a beauricratic  |
| 86 | May 16, 2016 6:36 PM  | May 16, 2016 2:36 PM                | black hole most people expect government agencies to be.  |
|    |                       |                                     | Ms Temleton managed to take an agency that, while not   |
|    |                       |                                     | perfect, strove to protect public health and assist the   |
|    |                       |                                     | citizens of South Carolina and turn it into a beauricratic  |
| 87 | May 16, 2016 6:35 PM  | May 16, 2016 2:35 PM                | black hole most people expect government agencies to be.  |
|    |                       |                                     | Technical staff should be appreciated for the expertise they  |
| 88 | May 16, 2016 6:30 PM  | May 16, 2016 2:30 PM                | bring to the table and compensated appropriately.   |
|    |                       |                                     |   |

|    |                       |                      | At the Bureau of Labs some of the departments are<br>working with out-dated instruments and have been told<br>there is no money to upgrade. If we could get better<br>equipment, I believe it would save the Agency money in the<br>long run. We waste money on equipment that we have<br>bought and have done the validation on and it sits because<br>no one checks the results to get the instruments up and<br>running. We are also wasting money on Specimen Gate,<br>which is a new computer program for Newborn Screening.<br>We have been paying money on it for a couple of years and   |
|----|-----------------------|----------------------|--|
| 89 | May 16, 2016 6:25 PM  | May 16, 2016 2:25 PM | are still not up and running.<br>The demand for more advanced technology is well over  |
| 90 | May 16, 2016 6:16 PM  | May 16, 2016 2:16 PM | due.<br>Offer more ways to advance in career paths and then<br>compensate appropriately. Also, support maternity leave   |
|    |                       |                      | without having to use all/some of one's annual/sick leave.   |
|    |                       |                      | Try to retain employees versus a constant revolving door of  |
| 91 | May 16, 2016 5:56 PM  | May 16, 2016 1:56 PM | DHEC is effective as it is now and should not be broken  |
| 92 | May 16, 2016 5:53 PM  | May 16, 2016 1:53 PM | apart or placed under the control of another agency.   |
| 02 | may 10, 2010 0.00 f m | May 10, 2010 1.001 M | Although I believe good customer service provided to our<br>clients is a great thing, I think though it would be better if<br>the internal clients ie we the employees were treated with   |
| 93 | May 16, 2016 5:52 PM  | May 16, 2016 1:52 PM | more incentive to work better and serve our clients better.  |
| 94 | May 16, 2016 5:49 PM  | May 16, 2016 1:49 PM | People are doing a lot of good with very little.   |
|    |                       |                      | I feel that the agency has become to large to be handled<br>under one umbrella. I feel the Dept of Health and the Dept<br>of Environmental need to be two separate agencies so that<br>all needs and concerns can be met. The needs of certain<br>parts of the agency are not being met because there<br>always seems to be other more pressing issues to be dealt<br>with. Employee compensation is very low in comparison to<br>other state governments. Some employees are required to<br>work on weekends, holidays, and in inclement conditions<br>with any additional compensation. Equipment is very old<br>and when new equipment arrives it sits for years because<br>management takes forever to complete clearance for its<br>usage.Employee morale is low and a lot of quality<br>employees are being lost because they no longer have the |
| 95 | May 16, 2016 5:49 PM  | May 16, 2016 1:49 PM | patience to wait out their concerns dealt with.<br>The housecleaning that has happened in the last few years<br>has gotten rid of a lot of dead wood but having a new<br>administration every year has done nothing to fix serious   |
| 96 | May 16, 2016 5:48 PM  | May 16, 2016 1:48 PM | problems with recruiting and retaining a good workforce.<br>Treatment of employees, mangers who cannot solve<br>problems or are unwilling to solve problems. Leadership<br>above frontline does not support employees and do not   |
| 97 | May 16, 2016 5:47 PM  | May 16, 2016 1:47 PM | care about quality care of clients.  |
|    |                       |                      |  |

| 98<br>99 | May 16, 2016 5:46 PM                         | May 16, 2016 1:46 PM<br>May 16, 2016 1:37 PM            | I think that if we had better wages we would have more<br>loyal employees willing to stay longer.                       |
|----------|--|---|---|
| 99       | May 16, 2016 5:37 PM                         | May 10, 2010 1.37 PM                                    | Everyone in Supervisory positions always make changes   |
| 100      | May 16, 2016 5:33 PM                         | May 16, 2016 1:33 PM                                    | and not realize how this effects everyone.  |
|          |  |   | A professional Agency of qualified employees that strives   |
|          |  |   | to achieve consistency and proper scientific evaluations for<br>the the citizens and business community in SC.given the |
| 101      | May 16, 2016 5:26 PM                         | May 16, 2016 1:26 PM                                    | enacted regulations buy the legislature.  |
|          |  |   | No pay raises when requested (10 years), many turnovers,  |
| 102      | May 16, 2016 5:25 PM                         | May 16, 2016 1:25 PM                                    |   |
|          |  |   | The epitome of a bureaucracy-driven "top-down"  |
| 103      | May 16, 2016 5:14 PM                         | May 16, 2016 1:14 DM                                    | governance, which is commendably effective at inhibiting agency efficiency and deterring employee initiative.           |
| 103      | May 16, 2016 5:14 PM<br>May 16, 2016 5:00 PM |   | too many chiefs not enough indians  |
|          |  |   | In the 3 years I have been employed with the agency, great  |
|          |  |   | changes were highly noticeable once the new Director of   |
|          |  |   | the Agency was appointed. She came in and immediately   |
|          |  |   | began addressing issues and concerns employees had.   |
|          |  |   | Our new Director has shed a positive light on the Agency,<br>which helped boost a once diminishing morale. She not      |
|          |  |   | only cares about the concerns of employees, but also the  |
| 105      | May 16, 2016 4:43 PM                         | May 16, 2016 12:43 PM                                   | concerns of the citizens and stakeholders.  |
|          |  |   | DHEC should begin to be more creative with their  |
|          |  |   | employment opportunities for staff with regards to creating   |
|          |  |   | part time positions to keep young professionals and more veteran, skilled employees longer when they can't work full    |
| 106      | May 16, 2016 4:18 PM                         | May 16, 2016 12:18 PM                                   |   |
|          |  |   | most of the interiors for DHEC look like rats and roaches   |
| 107      | May 16, 2016 4:11 PM                         | May 16, 2016 12:11 PM                                   |   |
|          |  |   | is a great leader and has a very good executive   |
|          |  |   | management team. Good leadership makes all the  |
|          |  |   | difference when it comes to managing and leading<br>employees. Employees are now allowed to perform their               |
|          |  |   | job duties with ease and accountability. Everyone will not  |
|          |  |   | always be satisfied, but the agency is moving in a good   |
| 108      | May 16, 2016 4:06 PM                         | May 16, 2016 12:06 PM                                   |   |
|          |  |   | I think the patients best interest has been forgotten and the   |
|          |  |   | agencies budget/ management whoas have taken priority.<br>If it were not for the public, we would not be needed as an   |
| 109      | May 16, 2016 4:00 PM                         | May 16, 2016 12:00 PM                                   |   |
|          |  | -, -, <u>-</u> , -, -, -, -, -, -, -, -, -, -, -, -, -, | I tried to write some comments here but it kept saying  |
| 110      | May 16, 2016 3:56 PM                         | May 16, 2016 11:56 AM                                   |   |
|          |  |   | DHEC is trying to move forward as an agency in pioneering   |
| 111      | May 16, 2016 3:46 PM                         | May 16 2016 11:46 AM                                    | the best solutions for protecting public health and the environment in a modern world                                   |
|          | May 10, 2010 3.40 PM                         | way 10, 2010 11.40 AW                                   | Poor Leadership and "Good Ole' Boy" Network still in full   |
| 112      | May 16, 2016 3:18 PM                         | May 16, 2016 11:18 AM                                   |   |
|          | •  | -   |   |

| 113        | May 16, 2016 3:16 PM                         | May 16, 2016 11:16 AM | sc employees are not paid salaries that are comparable to georgia and north carolina<br>At the DHEC BOL, I have witnessed favoritism and conflicts |
|------------|--|-----------------------|--|
|            |  |                       | of interest during the hiring and promoting process. In  |
|            |  |                       | upper management, there is little if no diversity. People  |
|            |  |                       | who are in certain "groups" and positions will determine the   |
|            |  |                       | extent of someone else's promotion, pay raise or career  |
|            |  |                       | depending on their personal feelings. Because of these   |
|            |  |                       | actions, very good, highly qualified techs are held back or  |
|            |  |                       | even quit. There are great techs here, but the moral is very   |
| 114        | May 16, 2016 3:14 PM                         | May 16, 2016 11:14 AM | low because the of the current situation and because the   |
| 114        | Way 10, 2010 3.14 PW                         | Way 10, 2010 11.14 AM | DHEC is moving in the right direction. The leadership is   |
|            |  |                       | implementing great plans to advance the agency and its   |
| 115        | May 16, 2016 3:03 PM                         | May 16, 2016 11:03 AM |  |
|            |  |                       | No agency in state government has the potential to impact  |
|            |  |                       | the lives of the citizens of SC more than DHEC. Despite  |
|            |  |                       | the wide array of services provided, DHEC is an efficiently  |
|            |  |                       | run agency. The linkage between the health of our  |
|            |  |                       | environment and our citizens is inseparable. DHEC staff  |
| 440        | Mar. 40, 0040 0-54 PM                        | No. 10 0010 10-E1 111 | are dedicated, highly qualified professionals who care   |
| 116        | May 16, 2016 2:51 PM                         | May 10, 2010 10:51 AM | about the people they serve.<br>DHEC needs better management that really know how the  |
|            |  |                       | clinics operate and who are willing to help clinic staff give  |
| 117        | May 16, 2016 2:49 PM                         | May 16, 2016 10:49 AM | better customer service to our clients.  |
| 118        | May 16, 2016 2:38 PM                         |                       | Staff seem to lack desire to excel   |
|            | •  | •                     | DHEC and most other state agencies would be vastly   |
|            |  |                       | improved by providing them funding to be able pay for  |
|            |  |                       | enhancements and improvements to methodology, staff  |
|            |  |                       | morale, and helping the public know exactly what is  |
| 119        | May 16, 2016 2:32 PM                         | May 16, 2016 10:32 AM | happening inside said agencies.  |
|            |  |                       | I am extremely proud to be an employee of the Department<br>of health and Environmental Control. We work very hard to                              |
|            |  |                       | sure the safety of our environment. We work as a team to   |
| 120        | May 16, 2016 2:30 PM                         | May 16, 2016 10:30 AM |  |
|            | ···- <b>,</b> ···, -··· ····                 |                       | Often, DHEC is the target of negative media attention, but   |
|            |  |                       | in my experience, DHEC has dedicated and knowledgeable   |
|            |  |                       | staff. The environmental part of the agency really struggles   |
|            |  |                       | with a lack of funding and adequate staff to perform   |
| 101        | May 16, 0016 0.10 DM                         | New 16, 2016 10.10 AM | necessary duties. Outdated technology exacerbates the  |
| 121<br>122 | May 16, 2016 2:12 PM<br>May 16, 2016 2:05 PM |                       | problem of slow turnaround and poor communication.<br>Improve customer service   |
| 122        | Way 10, 2010 2.03 PM                         | Way 10, 2010 10.05 AW |  |

|            |  |  | Management on the regional level could be better as they<br>still operate on the premise of friends helping friends and<br>not about education and experience. Employees who are<br>friends of management, have received promotions that<br>were not other wise posted for others to apply and received<br>raises when no one else received a raise which makes it<br>difficult for moral around the agency. Turn over in<br>employees is high and no changes are being done to<br>address this. It is still who you know. Management<br>establishes guidelines with out input from front line workers,<br>which causes some RNs to not have lunch due to the over |
|------------|--|--|--|
| 123        | May 16, 2016 2:02 PM                         | May 16, 2016 10:02 AM                        | The programs that they offer need to be promoted more so that the community knows what great programs they have  |
| 124        | May 16, 2016 2:01 PM                         |  | There are a great deal of resources-both financial and<br>employee talent-misused and ultimately lost due to lack of<br>leadership in supervisory and managerial positions. While<br>the new strategic goals for this agency are well-defined,<br>they are not making it "down the ladder" to support<br>employees on the "front lines" be more effective in their<br>service to the state. Our facilities, technologies, and policy<br>procedures are grossly outdated, making it nearly  |
| 125        | May 16, 2016 2:01 PM                         | May 16, 2016 10:01 AM                        | impossible to stay competitive and effective in the services<br>we provide.<br>The state is wasting alot of time and money not holding   |
| 126        | May 16, 2016 2:00 PM                         | May 16, 2016 10:00 AM                        | webinar trainings for the employees<br>All health departments need to have extended hours a  |
| 127        | May 16, 2016 1:54 PM                         | May 16, 2016 9:54 AM                         | couple days a week.<br>There's lack of morale in the workplace and recognition of  |
| 128        | May 16, 2016 1:54 PM                         | May 16, 2016 9:54 AM                         | SCDHEC is a great place to work because the Agency<br>supports so many different programs, there is always   |
| 129        | May 16, 2016 1:52 PM                         | May 16, 2016 9:52 AM                         | something new to learn.<br>Better compensation and work environment with proper up   |
| 130        | May 16, 2016 1:39 PM                         | May 16, 2016 9:39 AM                         |  |
| 131        | May 16, 2016 1:29 PM                         | May 16, 2016 9:29 AM                         | seasoned staff. Morale is low/turn-over is high.<br>State employee wages are lower than national and regional  |
| 132<br>133 | May 16, 2016 1:28 PM<br>May 16, 2016 1:27 PM | May 16, 2016 9:28 AM<br>May 16, 2016 9:27 AM |  |
|            |  |  |  |

|    |   |                       |                        | Public, legislature, other agencies, don't understand<br>DHEC's legal authorities. They assume DHEC can do<br>anything that relates to their perception of their health or |
|----|---|-----------------------|------------------------|--|
| 13 | 4 | May 16, 2016 1:25 PM  | May 16, 2016 9:25 AM   |  |
|    |   |                       |                        | The employees work hard and try to do their jobs. They   |
|    |   |                       |                        | are not appreciated by the governor, legislature and much<br>of the public. Appointing someone like Templeton, who   |
|    |   |                       |                        | thought any one with a DHEC badge could perform any  |
|    | _ |                       |                        | task that DHEC had to, shows the ignorance or the lack of  |
| 13 | 5 | May 16, 2016 1:24 PM  | May 16, 2016 9:24 AM   | respect of our leadership.<br>Need to have more tech savvy (ie: electronic medical   |
| 13 | 6 | May 16, 2016 1:20 PM  | May 16, 2016 9:20 AM   |  |
| 13 | 7 | May 16, 2016 1:18 PM  | May 16, 2016 9:18 AM   | Pay grade is not what it should be for employees   |
| 13 | 0 | May 16, 2016 1:18 PM  | Mov 16 2016 0:19 AM    | I think the DHEC has established a standard of care throughout the community and state.  |
| 13 | 0 | Way 10, 2010 1.18 FW  | Way 10, 2010 9.18 AW   | I feel that this dept. needs to become more visible to the   |
|    |   |                       |                        | communities, and lead the way in promoting excellent   |
| 13 | 9 | May 16, 2016 1:17 PM  | May 16, 2016 9:17 AM   | healthcare for all SC communities.<br>DHEC should definitely promote its services to citizens.   |
|    |   |                       |                        | Some services are well known (ie: WIC, Food Inspections  |
| 14 | 0 | May 16, 2016 1:12 PM  | May 16, 2016 9:12 AM   | (thanks to TV)) other services not as much.  |
|    |   |                       |                        | There are a lot of individuals that are knowledgeable, but   |
|    |   |                       |                        | not in the positions that suit their knowledge. I wish more people were put in positions that showed their full  |
| 14 | 1 | May 16, 2016 1:07 PM  | May 16, 2016 9:07 AM   |  |
|    |   |                       |                        | I suggest that the agency will reconsider doing TB skin  |
|    |   |                       |                        | testing again. We stopped about 5-6 years ago and to this day we get numerous calls from he public wanting to come   |
|    |   |                       |                        | for a test. It would generate funds for the agency and   |
|    |   |                       |                        | would certainly make it less complicated for the public to   |
|    |   |                       |                        | have access to this service. I know change takes place from<br>time to time but something that has been instrumental for   |
| 14 | 2 | May 16, 2016 1:06 PM  | May 16, 2016 9:06 AM   | long time is not there anymore takes a bit getting use to.   |
|    |   |                       |                        | Management little understands the mission and inner  |
|    |   |                       |                        | workings of the agency. Employees are underappreciated and underpaid. Promotions are seldom based upon   |
|    |   |                       |                        | experience and/or ability, but upon who has  |
| 14 | 3 | May 16, 2016 1:05 PM  | May 16, 2016 9:05 AM   | connections/friendships.   |
| 14 | 4 | May 16, 2016 1:00 PM  | May 16, 2016 9:00 AM   | Very disappointed in the lack of any pay raise based on<br>experience  |
| •• | • | May 10, 2010 1100 1 M | may 10, 2010 0100 / an | The overall moral of this agency is mediocre at best   |
|    |   |                       |                        | because of the lack of integrity of the upper management,  |
|    |   |                       |                        | lack of trust of upper management by the average worker,<br>and a severely low disconnect of upper managements   |
|    |   |                       |                        | value of individual employees concerning: salaries,  |
|    |   |                       |                        | diversity, & representation in management and upper-   |
|    |   |                       |                        | management levels. Upper management (in the bureau I'm employed in has basically taken the "If you don't like it,  |
| 14 | 5 | May 16, 2016 1:00 PM  | May 16, 2016 9:00 AM   | leave, but we appreciate you, not" approach.   |
|    |   |                       |                        |  |

| 146<br>147 | May 16, 2016 12:59 PM<br>May 16, 2016 12:57 PM | May 16, 2016 8:59 AM<br>May 16, 2016 8:57 AM | Increase salaries   |
|------------|--|--|---|
|            |  |  | Too many people have a title of Supervisor that is not necessary. There are many upper management positions   |
| 148        | May 16, 2016 12:57 PM                          | May 16, 2016 8:57 AM                         | in the WIC program that could really be consolidated.<br>The public is not served well because there is no<br>representation fromt he agency in most counties since they<br>were all centralized to 6 locations. The citiozens of this<br>state should not have to drive in some cases 50 miles to  |
| 149        | May 16, 2016 12:54 PM                          |  | talk to a DHEC person face to face.<br>The Department of Health and Environmental Control<br>regulates so much that people in SC are not even aware of.<br>They do a great job of performing inspections, investigating<br>complaints, and providing good customer service towards<br>the public. No agency is perfect. However, DHEC has a lot<br>of employees with heart who are passionate about what  |
| 150        | May 16, 2016 12:53 PM                          | May 16, 2016 8:53 AM                         | they do and they desire to serve the public well.   |
| 151        | May 16, 2016 12:51 PM                          |  | Employees are open, friendly and easy to work with.   |
|            |  |  | DHEC has done a terrible job of retaining experienced<br>professionals. The comparative low pay for employees<br>even against other state agencies is a deterrent to career   |
| 152        | May 16, 2016 12:51 PM                          |  | central office management's decisions in relation to the<br>preventive health clinics. Management seems more<br>interested in self-promotion and making a name for<br>themselves than valuing other staff. Customer service and<br>teamwork are preached, however, front line staff are<br>usually the last to be consulted and the first to be<br>reprimanded. The turn-over of staff statewide should be an<br>alarming wake up call that the agency is run by fools. I<br>believe Director Heigel wants to make DHEC a better<br>place, and given the time and resources she could |
| 153        | May 16, 2016 12:51 PM                          | May 16, 2016 8:51 AM                         | accomplish that.<br>Run down facilities - disconnect between the health and<br>environmental side, as far as research and science   |
| 154        | May 16, 2016 12:50 PM                          | May 16, 2016 8:50 AM                         |   |
| 155        | May 16, 2016 12:50 PM                          | May 16, 2016 8:50 AM                         | -   |
|            | , .,   | ,,   |   |

|     |  |                       | DHEC is a great organization; filled great people who work<br>very hard and try there best everyday to make South<br>Carolina a better place. The only draw back I see is that<br>often times they seem to lack some of the resources they<br>may need to most effectively perform their wonderful jobs.<br>But overall amazing interpersonal relationships between<br>dhec and the public is a normal sight in this agency. Great<br>Agency full of Great People, only draw back is an overall |
|-----|--|-----------------------|---|
| 156 | May 16, 2016 12:50 PM                          | May 16, 2016 8:50 AM  | lack of resources (and probably compensation) for these outstanding individuals.  |
| 157 | May 16, 2016 12:49 DM                          | May 16 2016 9.49 AM   | I enjoy working at DHEC and feel like we provide an important contribution to the welfare of the state.   |
| 157 | May 16, 2016 12:48 PM<br>May 16, 2016 12:47 PM |                       | The department of health needs more front line staff admin  |
| 156 | Way 10, 2010 12.47 FW                          | Way 10, 2010 0.47 AW  | Understaffed, no back up on analysis', underpaid, no room   |
| 159 | May 16, 2016 12:46 PM                          | May 16, 2016 8:46 AM  |   |
| 100 | May 10, 2010 12:101 M                          | may 10, 2010 0.107 m  | New Administration is not much different then Templeton   |
|     |  |                       | administration. Our HR dept continues to be weak. Jobs  |
|     |  |                       | continue to be created to support those above who cannot  |
|     |  |                       | do their job. Please take a loll at the leadership at the state   |
| 160 | May 16, 2016 12:39 PM                          | May 16, 2016 8:39 AM  | lab as well as other Divisions  |
|     |  |                       | There has been a massive departure of experience and  |
|     |  |                       | knowledge from the agency in the past several years. Pay  |
|     |  |                       | increases based on merit should be provided to retain   |
|     |  |                       | current technical staff. Way too many "assistant"   |
| 101 | Mar. 10, 0010 10:00 DM                         | Marc 40, 0040 0:00 AM | management positions. More emphasis should be placed  |
| 161 | May 16, 2016 12:39 PM                          | May 16, 2016 8:39 AM  | on maintaining an adequate level of technical staff.<br>I think DHEC is a great state agency to work for, we have   |
|     |  |                       | our faults like all other state agencies but it still enjoy   |
|     |  |                       | coming to work everyday. However, I would like to see   |
|     |  |                       | information and directives from upper management be   |
|     |  |                       | communicated better to all staff and follow up if necessary.  |
|     |  |                       | It has gotten extremely better but there still seems to be a  |
| 162 | May 16, 2016 12:38 PM                          | May 16, 2016 8:38 AM  |   |
| 163 | May 16, 2016 12:37 PM                          | May 16, 2016 8:37 AM  | The Department is understaffed.   |
|     |  |                       | In my experience as far as dealing with any agency in the   |
|     |  |                       | state the Department of Health and Environmental Control  |
|     |  |                       | has been the best experience by far. Very professional  |
| 164 | May 16, 2016 12:34 PM                          | May 16, 2016 8:34 AM  |   |
|     |  |                       | I really wish that we were still doing TB testing because for   |
|     |  |                       | such a long time we were the staple for testing and then it   |
|     |  |                       | was taken out of the health dept but we get 100's of calls  |
|     |  |                       | from the public wanting to come and get a TB skin test and<br>I have to tell them we no longer have that service. it would  |
|     |  |                       | certainly generate revenue for the agency if were still doing   |
| 165 | May 16, 2016 12:34 PM                          | May 16, 2016 8:34 AM  | ,   |
| 100 | Way 10, 2010 12.34 FW                          | May 10, 2010 0.04 AM  | urom.   |

| 166 | May 16, 2016 12:24 DM |                      | Money has always been an issue for resources. The<br>availability of resources(vehicles, equipment, etc.) were<br>better 5-10 year ago then they are now. When EQC was<br>placed with the Health Department, resources for EQC<br>have been merged with Environmental Health and due to<br>the lack of understanding of the Environmental side, it does<br>not get priority as it once did. Also, the IT resources are<br>lacking since Footprints came about and EQC no longer<br>has it's own IT personnel.   |
|-----|-----------------------|----------------------|---|
| 100 | May 16, 2016 12:34 PM |                      | Why does DHEC pay it's front line staff so little as  |
| 167 | May 16, 2016 12:33 PM | May 16, 2016 8:33 AM | compared to other agencies?   |
| 168 | May 16, 2016 12:33 PM | May 16, 2016 8:33 AM | Some African American managers and employees show<br>preference to other African Americans  |
|     | , ioj <b>_</b>        |                      | Excessive red-taping; I believe the agency and the public<br>are disconnected; The lack of pay increases is also an<br>issue. You can work for this agency for many years and<br>because there is very little to no increases you have new<br>hires that make the same or even more than someone who<br>has been here with 3 or more years, prior experience, and<br>master and/or PhD degrees. Leadership and their<br>subordinates are disconnected. This agency can be great;<br>however, more than surface changes need to take place.<br>We are under-paid, no tuition assistance, no loan<br>repayment, no pay raises, over-worked at times; some of<br>us have several jobs pinned on us due to high turnover. I<br>hope there is some revamping quick before we lose more |
| 169 | May 16, 2016 12:33 PM | May 16, 2016 8:33 AM |   |
| 170 | May 16, 2016 12:30 PM |                      | they can't afford patient care from a private source.<br>DHEC's staff are here to help the people of SC. The<br>legislature needs to provide the resources for a well trained   |
| 171 | May 16, 2016 12:29 PM |                      |   |
| 172 | May 16, 2016 12:29 PM | May 16, 2016 8:29 AM |   |
| 173 | May 16, 2016 12:28 PM | •                    | should be allocated to it's cause.<br>DHEC need to show their employee's they are cared about<br>by providing a less stressful work environment. There<br>should also be pay increases biased on fair employee work   |
| 174 | May 16, 2016 12:27 PM | May 16, 2016 8:27 AM |   |
| 175 | May 16, 2016 12:26 PM | May 16, 2016 8:26 AM |   |
|     |                       |                      |   |

|     |                        |                       | DHEC needs to place a greater emphasis on developing, funding, and staffing a comprehensive groundwater/surface        |
|-----|------------------------|-----------------------|--|
| 176 | May 16, 2016 12:22 PM  | May 16, 2016 8:22 AM  | water management program.  |
|     |                        |                       | DHEC has been through many changes over the last few   |
|     |                        |                       | years. I can honestly say the morale continues to improve  |
|     |                        |                       | each day among staff, and that we have the right   |
| 177 | May 16, 2016 12:21 PM  |                       | leadership in place to improve public perception.  |
| 178 | May 16, 2016 12:16 PM  | May 16, 2016 8:16 AM  | Provide adequate funding for the agency.   |
|     |                        |                       | I appreciate the new hierarchy trying to help improve the  |
| 179 | May 16, 2016 12:14 PM  | May 16, 2016 8:14 AM  | situation at the Agency.   |
|     |                        |                       | The agency needs updates in its IT infrastructure. More  |
|     |                        |                       | funding should be provided for server capacity and   |
| 180 | May 16, 2016 12:09 PM  | May 16, 2016 8:09 AM  | functionality of DHEC applications and programs.   |
|     |                        |                       | I think it is a very good agency that does not get credit  |
| 181 | May 16, 2016 12:08 PM  | May 16, 2016 8:08 AM  |  |
|     |                        |                       | Overall I absolutely love my job. I have very good   |
| 100 | Mar. 10, 0010 10:00 DM | Mar. 40, 0040 0.00 AM | managment to wok with. Would like to see more done on  |
| 182 | May 16, 2016 12:08 PM  | May 16, 2016 8:08 AM  | employee retention and salaries.   |
|     |                        |                       | Every citizen has contact with Environmental Health from<br>Birth to Death. When you are born they handle birth cert., |
|     |                        |                       | turn water on the morning, DHEC makes sure it is safe,   |
|     |                        |                       | sewer is controled by DHEC, the food you buy to cook or  |
|     |                        |                       | already prepared is inspected by DHEC, when you die,   |
|     |                        |                       | your death cert. is handled. Without DHEC SC would not   |
| 183 | May 16, 2016 12:07 PM  | May 16, 2016 8:07 AM  | be a great place to live.  |
| 100 | May 10, 2010 12.07 1 M | May 10, 2010 0.07 AM  | In the Bureau that I work, many current employees are  |
|     |                        |                       | reaching retirement age. I am concerned that their   |
|     |                        |                       | knowledge will not be adequately passed onto the next  |
|     |                        |                       | workforce in place. I am especially concerned that efforts   |
|     |                        |                       | to retain current employees, mostly due to insufficient pay  |
|     |                        |                       | compensation, will seriously hamper this agencies ability to   |
| 184 | May 16, 2016 12:02 PM  | May 16, 2016 8:02 AM  | conduct superior work.   |
|     |                        |                       | The DHEC Director has been a wonderful addition to our   |
|     |                        |                       | TEAM. Catherine has address concerns and made all feel   |
|     |                        |                       | employees feel like a valued TEAM member. I love coming  |
|     |                        |                       | to work every day because the people that work at DEHEC  |
| 185 | May 16, 2016 11:47 AM  |                       | are my extended family.  |
| 186 | May 16, 2016 11:46 AM  |                       | Employees are paid less than other agencies  |
| 187 | May 16, 2016 11:43 AM  | May 16, 2016 7:43 AM  | missed opportunity for positive public health actions  |
|     |                        |                       | As an employee of DHEC, I see first hand that we are in a  |
|     |                        |                       | constant state of interviewing, hiring and training of   |
|     |                        |                       | personnel. I think with the pay scale and lack of merit  |
|     |                        |                       | based pay raises individuals accept a job with DHEC but  |
|     |                        |                       | then move on to a better paying job when they have the   |
|     |                        |                       | opportunity. Too much time and too much money is   |
| 188 | May 16, 2016 11:39 AM  | May 16 2016 7:30 AM   | invested in hiring and training people only to have them leave after a short while.                                    |
| 100 | Way 10, 2010 11.39 AM  | Way 10, 2010 7.35 AM  | DHEC needs to continue with the ongoing efforts of internal  |
| 189 | May 16, 2016 11:38 AM  | May 16, 2016 7:38 AM  | and external communications.   |
|     |                        |                       |  |

|     |   |                       | From my experience of working with another state<br>Department of Health, the SC HIV/STD division is more in<br>tune with the training needs of grantees and offer an array<br>of trainings. I would have former coworkers from another<br>state come to the trainings offered by the SC HIV/STD |
|-----|---|-----------------------|--|
| 190 | May 16, 2016 11:38 AM                         | May 16, 2016 7:38 AM  |  |
| 191 | May 16, 2016 11:18 AM                         | May 16, 2016 7:18 AM  | Furthermore, the agency keeps employees who do not<br>move the agency forward through their poor work ethic.<br>The slary for the average employee is very low. Only<br>certain employees have get raisies and have a good   |
| 192 | May 16, 2016 11:09 AM                         | May 16 2016 7:09 AM   |  |
| 192 | May 16, 2016 11:08 AM                         | May 16, 2016 7:08 AM  |  |
| 193 | May 16, 2016 10:59 AM                         | May 10, 2010 0:59 AM  | Very good agency to work for.<br>Environmental Affairs side has no accountability for<br>supervisors and managers, causing good employees to   |
| 194 | May 16, 2016 10:29 AM                         | May 16, 2016 6:29 AM  | leave  |
|     | •   | •                     | The current Agency administration is very professional and   |
| 195 | May 16, 2016 10:21 AM                         |                       | dedicated to the mission of the Agency.<br>It is difficult to staff this agency adequately when the<br>salaries paid are not competitive, especially with  |
| 196 | May 16, 2016 2:46 AM                          |                       |  |
| 190 | May 16, 2016 2:46 AM                          | May 15, 2016 10:46 PM | Cannot get service in my county. Must go to another  |
| 197 | May 16, 2016 1:18 AM                          | May 15, 2016 9:18 PM  |  |
| 198 | May 15, 2016 10:06 PM                         | May 15, 2016 6:06 PM  |  |
| 199 | May 15, 2016 7:24 PM                          |                       | Does anyone know who does what at DHEC?  |
| 200 |   |                       | high employee turnover rate  |
| 200 | May 15, 2016 4:50 PM                          |                       | Si tffort to heal the wounds created by the past<br>administration: public opinion of staff intelligence,  |
| 201 | May 15, 2016 4:30 PM<br>May 14, 2016 11:27 PM | May 14, 2016 7:27 PM  |  |
| 203 | May 14, 2016 11:12 PM                         | May 14, 2016 7:12 PM  | Treats employees poorly, poor management<br>So much money has been spent in the STI area yet our<br>state's ranking has worsen year after year, particularly   |
| 204 | May 14, 2016 10:28 PM                         | May 14, 2016 6:28 PM  | among African American population. Why?<br>The bosses get all the raises and bonuses. What about the   |
| 205 | May 14, 2016 8:47 PM                          | May 14, 2016 4:47 PM  |  |
|     |   |                       |  |

|     |                        | It seems that DHEC never knows what thwy actually do or  |
|-----|------------------------|--|
|     |                        | who in their department actually does it. Thw website is   |
| 206 | May 14, 2016 6:05 PM   | horrible and information is hard to find.  |
|     |                        | More so than any other agency I've dealt with, their   |
|     |                        | customer service is leaps and bounds better than I've  |
| 207 | May 14, 2016 4:03 PM   | experienced elsewhere.   |
|     |                        | It appears that DHEC doesn't mind overworking their  |
|     |                        | employees. Add more work without extra pay and when  |
|     |                        | positions are vacated they are not filled. Also if they are  |
|     |                        | filled, they are filled by individuals that do not have the  |
| 208 | May 14, 2016 2:29 PM   | experience or knowledge to lead.   |
|     |                        | Since Catherine Heigel became director of the agency   |
|     |                        | there has been a marked change in the work place   |
| 000 | Mar. 14, 0010 10:44 DM | atmosphere. She was an excellent choice to lead the  |
| 209 | May 14, 2016 12:44 PM  | agency.  |
|     |                        | Loss of experienced, knowledgeable staff to retirement and   |
|     |                        | during restructuring has left some areas dependent on new<br>hires in key positions. Currently, it appears that the agency |
|     |                        | will continue to have difficulty retaining these new hires for   |
| 210 | May 14, 2016 11:47 AM  | the long term.   |
| 210 | May 14, 2010 11.47 AM  | They do not take care of their employees only the  |
|     |                        | employees in higher positions they forget about taking care  |
| 211 | May 14, 2016 11:31 AM  | of the lower paid employees  |
|     |                        | Too much nepotism and too much hiring of buddies. No   |
| 212 | May 14, 2016 7:15 AM   | one has a chance to grow.  |
|     |                        | Too much nepotism and too much hiring of buddies. No   |
| 213 | May 14, 2016 7:13 AM   | one has a chance to grow.  |
|     |                        | leave policy allows for advantage to be taken of the   |
|     |                        | system. Large amounts of unscheduled leave is a major  |
|     |                        | contributor of the agency struggling to meet community   |
|     |                        | demands in the health departments. Please consider   |
|     |                        | changing the policy to more closely mirror hospital  |
| 214 | May 14, 2016 2:01 AM   | absentee policies.   |
|     |                        | DHEC functions well as a hybrid organizatonwith  |
|     |                        | environmental and health "sides" collaborating on issues   |
|     |                        | such as response to children w ith elevated blood lead<br>levels. Such collaboration would be much more difficult          |
| 215 | May 14, 2016 1:01 AM   | bwtween deparated health and environmental agencies.   |
| 215 | May 14, 2016 12:21 AM  | DHEC is responsible for too many programs.   |
| 210 | Way 14, 2010 12.21 AW  | It is so difficult to hire and retain good employees as the  |
|     |                        | pay is so low in comparison to the private sector. Training  |
|     |                        | for new hires in Preventative Health needs great   |
| 217 | May 13, 2016 10:09 PM  | improvement as well.   |
|     |                        | The restructure and previous leadership of DHEC has  |
|     |                        | caused much damage and trauma to the agency. It has  |
|     |                        | affected staff morale, services and public perception of this  |
| 218 | May 13, 2016 9:37 PM   | agency   |
| 219 | May 13, 2016 9:30 PM   | They have a long history of customer service.  |
|     |                        |  |

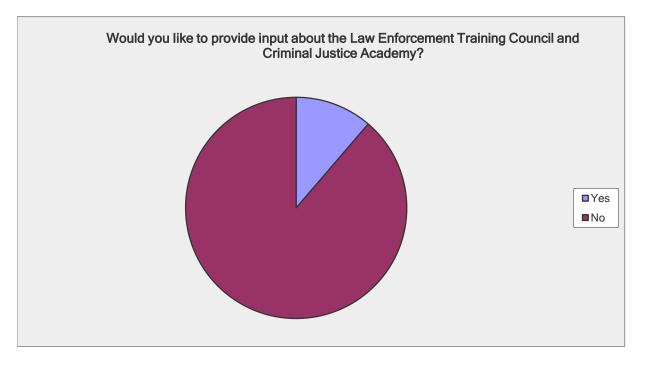
| 000  | Mar. 10, 0010 0:00 PM | They do not value their staff. Promotions are not given  |
|------|-----------------------|--|
| 220  | May 13, 2016 9:29 PM  | equitably.   |
|      |                       | There is a serious pay disparity between agency  |
| 001  | May 12, 2016 0:26 PM  | employees and private business employees with similar  |
| 221  | May 13, 2016 9:26 PM  | education, experience and backgrounds.   |
|      |                       | DHEC has the responsible of surveying nursing homes.   |
|      |                       | The surveyors are not being done timely. The department  |
|      |                       | lacks professonalism or common respect for the facilities.   |
| 000  | Mar. 10, 0010 0-04 RM | Staff morale is at an all time low due to poor management.   |
| 222  | May 13, 2016 9:24 PM  | Worst of all racism is tolerated.  |
|      |                       | spot trouble managers. Do a serious evaluation of salaries   |
|      |                       | for the talent DHEC employ form the doctors and nurse  |
| 000  | May 12, 2016 0:07 PM  | practitioners to the scientist biologist and computer  |
| 223  | May 13, 2016 9:07 PM  | scientist.   |
|      |                       | The agency's new leadership, strategic plan, and focus on  |
| 004  | Mar. 10, 0010 0:00 PM | its people is having a profound impact on the agency's   |
| 224  | May 13, 2016 9:06 PM  | performance for the public. Heading in the right direction!  |
| 225  | May 13, 2016 9:03 PM  | Adm. Support Staff should have privilege of AWS  |
|      |                       | I think managers should be reviewed by their staff. I think  |
| 226  | Mov 12, 2016 0:02 DM  | management should be flattened, with more rights and<br>responsibilities given to front-line managers. |
| 220  | May 13, 2016 9:03 PM  | I know that most people think state employees are  |
|      |                       | overpaid. For the vast majority of cases, it's just not true.  |
|      |                       | Please look into pay equity between state employees and  |
|      |                       | private industry, state employees across state agencies,   |
|      |                       | and job classifications within DHEC. Some of our most  |
|      |                       | technical and difficult to train people are not compensated  |
| 227  | May 13, 2016 9:03 PM  | appropriately.   |
| ~~ / | May 10, 2010 0.001 M  | Programs do not appear to communicate with each other.   |
|      |                       | Staff who work in all program areas are sometimes caught   |
|      |                       | in the middle be cause the processes passed down to staff  |
| 228  | May 13, 2016 9:02 PM  | contradicts  |
|      | •                     | The employees are passionate, hardworking, dedicated,  |
|      |                       | educated but aren't appreciated in regards to the pay they   |
| 229  | May 13, 2016 9:01 PM  | receive.   |
|      | •                     | It should be two separate agency's. One for Health and one   |
|      |                       | for Environment. Almost all other states have two agency's.  |
|      |                       | We should pick and choose the best practices and systems   |
| 230  | May 13, 2016 8:59 PM  | from those states to copy.   |
|      |                       | POOR CUSTOMER SERVICE BECAUSE OF SHORT   |
| 231  | May 13, 2016 8:57 PM  | STAFF  |
|      |                       | It is so many hats under DHEC. The pay is different in   |
|      |                       | each one. Some make more than others. It would be great  |
| 232  | May 13, 2016 8:54 PM  | to just do a time card instead of PCAS.  |
|      |                       | This Agency is not concerned about the welfare of its  |
|      |                       | employees. We are placed in buildings with poor  |
| 233  | May 13, 2016 8:54 PM  | infrastructure, bad air quality, mold and unsafe conditions.   |
|      |                       | The Agency's new strategic vision provides ample   |
| 234  | May 13, 2016 8:54 PM  | opportunity for significant improvements.  |
|      |                       |  |

|     |  | I find it exceedingly difficult to do my job with regulations  |
|-----|--|--|
|     |  | littered with more loopholes than words. I am proud of my      |
|     |  | job and our mission at DHEC but to be honest I feel many       |
|     |  | times that I am left short of being able to complete           |
| 235 | May 13, 2016 8:53 PM                         | important tasks because the regulations are lacking.           |
|     |  | There is so much turnover that it is concerning the agency     |
|     |  | has employees who know and can adequately perform the          |
| 236 | May 13, 2016 8:50 PM                         | technical nature of their jobs                                 |
| 237 | May 13, 2016 8:49 PM                         | Employee Retention and Salaries need to be evaluated           |
| 237 | Way 15, 2010 6.45 PW                         | The Department of Health and Environmental Control             |
|     |  | serves a vital function to the state of South Carolina.        |
|     |  |  |
|     |  | Employees are competent and care about what they do in         |
| 238 | May 13, 2016 8:49 PM                         | providing quality services to residents of South Carolina.     |
|     |  | It may serve the public better for the agent to be split. One  |
|     |  | agency focusing on Health. One agency focusing on              |
| 239 | May 13, 2016 8:49 PM                         | Environmental. As is the standard for 48 other states.         |
|     |  | DHEC plays an active role in promoting and protecting the      |
|     |  | health of the community. It is impressive that they answer     |
|     |  | the call of duty in environmental emergencies and during       |
| 240 | May 13, 2016 8:46 PM                         | disease outbreaks.   |
|     |  | While salaries don't need to be on par with those in the       |
|     |  | regulated community, they should at least be competitive if    |
| 241 | May 13, 2016 8:46 PM                         | we are to maintain a competent workforce.                      |
| 271 | Way 10, 2010 0.401 W                         | I think that we provide excellent customer service and care    |
| 242 | May 13, 2016 8:46 PM                         | to the public.   |
| 242 | May 13, 2016 8:46 PM<br>May 13, 2016 8:45 PM | We have a great captain at the helm.                           |
| 243 | May 13, 2010 8.45 PM                         | State Agencies. Staff members in the Public Health             |
|     |  |  |
|     |  | Division haven't had merit pay increases for over eight        |
|     |  | years, which is NOT the case in other state agencies. We       |
|     |  | have tremendous, dedicated staff who work tirelessly to        |
|     |  | serve the public health, and it is unfair that they don't have |
|     |  | the same salaries or merit pay incentives as their             |
|     |  | counterparts in other DHEC divisions or sister state           |
| 244 | May 13, 2016 8:45 PM                         | agencies.  |
|     |  | The agency has always had a laudable mission and vision,       |
|     |  | and day-to-day functions benefit a huge number of people       |
|     |  | living in SC. The agency has wanted for strong leadership      |
|     |  | for a long time, and it looks like the tide might finally be   |
| 245 | May 13, 2016 8:44 PM                         | turning with Catherine Heigel at the helm.                     |
| 246 | May 13, 2016 8:43 PM                         | consistently understaffed                                      |
| 247 | May 13, 2016 8:43 PM                         | Human Resources needs a complete overhaul                      |
| 248 | May 13, 2016 8:42 PM                         | N/A  |
|     |  | Need to limit amount of educational materials printed. Staff   |
|     |  | would benefit via merit raises. Travel system needs            |
| 249 | May 13, 2016 8:42 PM                         | updating.  |
| 250 | May 13, 2016 8:42 PM                         | Micromanaged and underpaid                                     |
| 200 | Way 10, 2010 0.42 FW                         | Highly professional and well intertwined organization albeit   |
| 251 | May 13, 2016 8:42 PM                         | strapped for resources   |
| 251 | • •  | They do a very good job.                                       |
| 202 | May 13, 2016 8:42 PM                         |  |
|     |  |  |

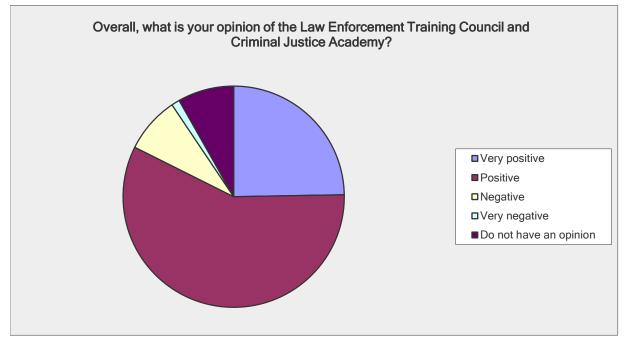
|     |                      | I retired from DHEC six years ago this month. what<br>concerns me most is how an abundance of valuable |
|-----|----------------------|--|
| 253 | May 10, 2016 9:31 PM | experience was lost during Mrs. Templeton's tenure.  |
|     |                      | Inspectors that are out to make a name for themselves at   |
| 254 | May 10, 2016 4:54 PM | the expense of public utilities  |
|     | -                    | There is great need for more trainning for those who work  |
| 255 | May 3, 2016 12:56 AM | with the public.   |
|     | -                    | Too top heavy, not enough worker bees to enforce   |
| 256 | May 2, 2016 3:34 PM  | regulations  |
|     |                      | Employees should be able to express suggestions without  |
| 257 | May 2, 2016 2:52 PM  | feeling they will be retaliated against.   |
|     | • •                  | · ·  |

Would you like to provide input about the Law Enforcement Training Council and Criminal Justice Academy?

| Answer Options | Response<br>Percent | Response<br>Count |
|----------------|---------------------|-------------------|
| Yes            | 11.3%               | 92                |
| No             | 88.7%               | 719               |
|                | answered question   | 811               |
|                | skipped question    | 214               |



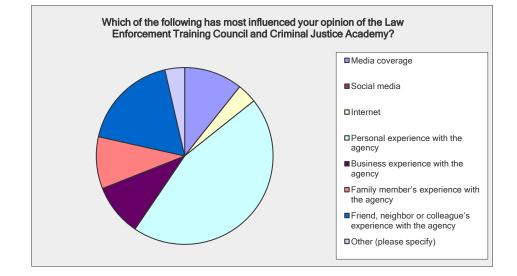
| Overall, what is your opinion of the Law Enforcement Training Council and Criminal<br>Justice Academy? |                     |                   |  |  |
|--|---------------------|-------------------|--|--|
| Answer Options   | Response<br>Percent | Response<br>Count |  |  |
| Very positive  | 24.7%               | 21                |  |  |
| Positive   | 57.6%               | 49                |  |  |
| Negative   | 8.2%                | 7                 |  |  |
| Very negative  | 1.2%                | 1                 |  |  |
| Do not have an opinion   | 8.2%                | 7                 |  |  |
| an   | swered question     | 85                |  |  |
|  | skipped question    | 940               |  |  |



#### 41

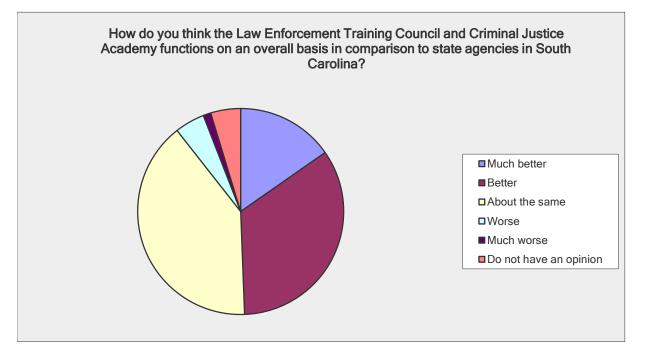
| Which of the following has most influenced your opinion of the Law Enforcement Training Co | ouncil and Criminal | Justice Academy? |
|--|---------------------|------------------|
| Answer Options   | Respons<br>Percent  | •                |
| Media coverage   | 10.7%               | 9                |
| Social media   | 0.0%                | 0                |
| Internet   | 3.6%                | 3                |
| Personal experience with the agency  | 45.2%               | 38               |
| Business experience with the agency  | 9.5%                | 8                |
| Family member's experience with the agency   | 9.5%                | 8                |
| Friend, neighbor or colleague's experience with the  | 17.9%               | 15               |
| Other (please specify)   | 3.6%                | 3                |
|  | answered ques       | stion 8          |
|  | skipped ques        | stion 94         |

| Number | Response Date | Eas                  | stern Standard        | Other (please specify) |
|--------|---------------|----------------------|-----------------------|------------------------|
|        |               |                      |                       | family member          |
|        |               |                      |                       | with no                |
|        | 1             | May 19, 2016 2:43 PM | May 19, 2016 10:43 AM | •                      |
|        |               |                      |                       | Employed at the        |
|        | 2             | May 18, 2016 2:47 PM | May 18, 2016 10:47 AM |                        |
|        | 3             | May 16, 2016 1:42 PM | May 16, 2016 9:42 AM  | No opinion.            |



How do you think the Law Enforcement Training Council and Criminal Justice Academy functions on an overall basis in comparison to state agencies in South Carolina?

| Much better         15.3%         13           Better         34.1%         29           About the same         40.0%         34           Worse         4.7%         4           Much worse         1.2%         1           Do not have an opinion         4.7%         4           answered question         85           skipped question         940 | Answer Options         | Response<br>Percent | Response<br>Count |
|---|------------------------|---------------------|-------------------|
| About the same40.0%34Worse4.7%4Much worse1.2%1Do not have an opinion4.7%4answered question85  | Much better            | 15.3%               | 13                |
| Worse4.7%4Much worse1.2%1Do not have an opinion4.7%4answered question85   | Better                 | 34.1%               | 29                |
| Much worse1.2%1Do not have an opinion4.7%4answered question85   | About the same         | 40.0%               | 34                |
| Do not have an opinion4.7%4answered question85  | Worse                  | 4.7%                | 4                 |
| answered question 85  | Much worse             | 1.2%                | 1                 |
|   | Do not have an opinion | 4.7%                | 4                 |
| skipped question 940  | an                     | swered question     | 85                |
|   | ٤                      | skipped question    | 940               |



Please list any comments, concerns, or suggestions you may have about the Law Enforcement Training Council and Criminal Justice Academy. Your response will be quoted verbatim and published online.

| Answer Options    | Response Count |
|-------------------|----------------|
|                   | 21             |
| answered question | 21             |
| skipped question  | 1004           |

| Number | Response Date |                      | Eastern Standard      | Response Text                            |
|--------|---------------|----------------------|-----------------------|--|
|        |               |                      |                       | Agency should establish a pay step       |
|        |               |                      |                       | increase program based on years of       |
|        | 1             | May 31, 2016 6:40 PM | May 31, 2016 2:40 PM  | service.                                 |
|        |               |                      |                       | The Criminal Justice Academy needs       |
|        |               |                      |                       | to be able to fund more competitive      |
|        |               |                      |                       | salaries for instructors. Currently,     |
|        |               |                      |                       | starting pay for an instructor is equal  |
|        |               |                      |                       | to or slightly better than entry level   |
|        |               |                      |                       | pay for police officers at local         |
|        |               |                      |                       | agencies. The Academy should be          |
|        |               |                      |                       | recruiting the best officers from        |
|        |               |                      |                       | around the state to instruct our state's |
|        |               |                      |                       | officers, but the average instructor-    |
|        |               |                      |                       | candidate with 6-10 years experience     |
|        |               |                      |                       | would probably not be able to afford     |
|        |               |                      |                       | the reduction in pay that comes with     |
|        | 2             | May 23, 2016 8:37 PM | May 23, 2016 4:37 PM  | working at the Academy.                  |
|        |               |                      |                       | Very important agency concerning the     |
|        | 3             | May 18, 2016 2:47 PM | May 18, 2016 10:47 AM | past, present and future of our State.   |
|        |               |                      |                       | The agency is underfunded. It cannot     |
|        |               |                      |                       | compete for qualified instructors or     |
|        |               |                      |                       | administrative staff. It is difficult to |
|        |               |                      |                       | qualify for grants because the State     |
|        |               |                      |                       | has not declared it a State Law          |
|        |               |                      |                       | Enforcement Agency. Personnel are in     |
|        |               |                      |                       | fact over worked and underpaid.          |
|        |               |                      |                       | Given the circumstances the agency       |
|        |               |                      |                       | enjoys a much improved relationship      |
|        |               |                      |                       | with the Law Enforcement Community       |
|        |               |                      |                       | as well as the media and the             |
|        |               |                      |                       | legislature. The staff is hardworking    |
|        | 4             | May 18, 2016 1:01 PM | May 18, 2016 9:01 AM  | and dedicated but woefully underpaid.    |
|        |               |                      |                       |  |

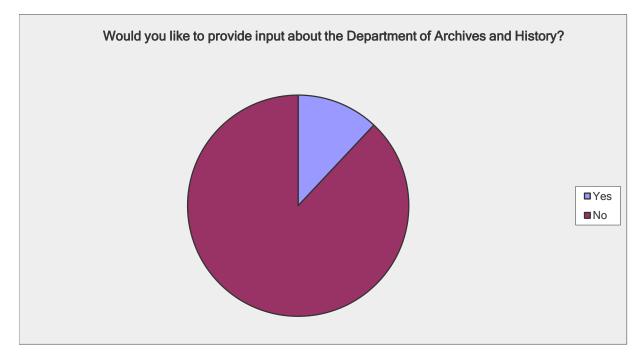
| 5  | May 16, 2016 12:25 DM | The more training we can have for law<br>enforcement officers the better for<br>everyone involved: officers and<br>May 16, 2016 8:35 AM community. |
|----|-----------------------|--|
| 5  | May 16, 2016 12:35 PM | If someone doesn't pass a portion of<br>the academy, the turnaround time is  |
|    |                       | not standard for them to go back to  |
|    |                       | pass the course. Some people from  |
|    |                       | some agencies are quickly enrolled<br>back in to pass portion of class failed  |
|    |                       | while others may have to wait months.  |
|    |                       | I believe the process should be  |
| 6  | May 16, 2016 11:43 AM | May 16, 2016 7:43 AM standardized for all agencies.  |
|    |                       | It's a bad sign when law enforcement   |
|    |                       | shot unarm citizens who are running<br>away from them and claim they fear  |
| 7  | May 13, 2016 9:26 PM  | May 13, 2016 5:26 PM for their life.   |
| 8  | May 13, 2016 8:43 PM  | May 13, 2016 4:43 PM They do a very good job.  |
|    |                       | For the last eight years, the SCCJA  |
|    |                       | has excelled in all areas, making great  |
|    |                       | strides in law enforcement training.<br>When you consider the minuscule  |
|    |                       | budget afforded the Academy, the   |
|    |                       | results achieved are truely amazing.   |
|    |                       | The present Director is the best that  |
|    |                       | the Academy has ever hada man of   |
| 9  | May 12, 2016 10:46 AM | May 12, 2016 6:46 AM vision and leadership.<br>SC police are the best. As a civilian, I  |
|    |                       | can tell they have received top  |
| 10 | May 9, 2016 2:59 AM   | May 8, 2016 10:59 PM training.   |
|    | -                     | The Training Council does not fully  |
|    |                       | consider all aspects of an officer's   |
|    |                       | career or the circumstances involved<br>for a certification hearing. They did  |
|    |                       | use proxy hearing officers to hear   |
|    |                       | cases by non-council members and   |
|    |                       | pretty much rubber stamped their   |
|    |                       | recommendations. This proxy hearing  |
| 11 | May 7, 2016 4:16 PM   | officer procedure was found to be<br>May 7, 2016 12:16 PM unlawful.  |
|    | Way 7, 2010 4.10 PM   | Employees, especially instructors,   |
|    |                       | consistently leave work early on   |
|    |                       | Fridays and do not take annual leave.  |
| 12 | May 5 2016 11-26 DM   | This is costing the state thousands of<br>May 5, 2016 7:36 PM dollars.   |
| 14 | May 5, 2016 11:36 PM  | way 0, 2010 7.30 FW donars.  |

|    |                     | I am proud to be part of The Academy<br>staff and make a difference towards<br>our goal of training the law<br>enforcement officers of the state and<br>making sure they are equipped to<br>protect the citizens. The staff here<br>take their job serious and do their best<br>to train the officers to be prepared.<br>One of the main problems I see is that<br>we do not have the funding to be able<br>to pay highly qualified staff for<br>specialized instructional programs and<br>even to hire a highly experience IT<br>Consultant. We are working within our<br>budget to find the best employees we<br>can to perform the job, but feel like we<br>are not competitive with other<br>Agencies and Law Enforcement<br>Agencies in attracting highly trained | :<br>I |
|----|---------------------|--|--------|
| 13 | May 5, 2016 8:27 PM | May 5, 2016 4:27 PM staff.   |        |
|    |                     | They do a great job, When i was a  |        |
|    |                     | student and heard that several of the  |        |
|    |                     | staff and Teacher had two jobs. This   |        |
|    |                     | told me the state doesnt pay them<br>enough. They train us cops and the  |        |
| 14 | May 5, 2016 1:18 PM | May 5, 2016 9:18 AM state should pay them more.  |        |
|    | •                   | The academy does a great job, though   | 1      |
|    |                     | they have to function with an  |        |
|    |                     | unreasonable budget, and their<br>employess are way under paid for   |        |
| 15 | May 5, 2016 1:14 PM | May 5, 2016 9:14 AM what they do.  |        |

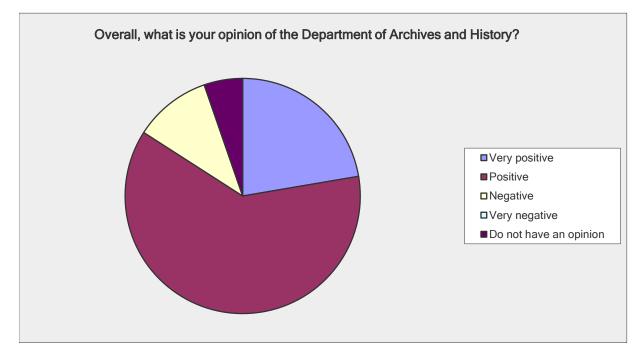
|    |                     |                      | The Academy is governed by the<br>LETC, governed by SC Agency<br>Heads, and SC Chiefs and Sheriffs. It<br>has been felt by many that this group<br>is biased when it comes to the<br>Academy's primary responsibility of<br>certification and decertification. These<br>LEO's know each other and are often<br>intimidated by a council member.<br>There must be a change in the<br>structure of the LETC to allow laymen<br>to participate, not solely law<br>enforcement. The LETC also has say<br>who should take over when a Director<br>resigns office. This can be heavily<br>swayed by internal friendships on staff<br>and not necessarily the best of the<br>best. A more stringent and filtering<br>process needs to be implements in the<br>selection of an Interim Director,<br>appointed Director, and Deputy<br>Director. History shows that LEO's<br>don't make good managers, nor do<br>attorneys. The SCCJA needs to have<br>a manager with a past of fixing<br>agencies and weeding out the |
|----|---------------------|----------------------|---|
| 16 | May 3, 2016 2:44 PM | May 3, 2016 10:44 AM | 0 0   |
|    |                     |                      | The decrease in funding must be   |
|    |                     |                      | addressed in order to keep providing excellent training to the law  |
| 17 | May 3, 2016 1:11 PM | May 3, 2016 9:11 AM  | enforcement community.  |
|    |                     |                      | I suggest that the Law Enforcement<br>Training Council be comprised of law<br>persons. Having the Council<br>comprised of Directors, Sheriffs,<br>Chiefs result in an entity that is too<br>political, and not a Council answerable<br>to the concerns of the citizens of S.C.  |
| 18 | Mov 2, 2016 1:20 AM | Mov 2, 2016 0:20 DM  | Police training and certification is a  |
| 10 | May 3, 2016 1:39 AM | May 2, 2016 9:39 PM  |   |

|    |                     |                       | Pay increases are used to pad the        |
|----|---------------------|-----------------------|--|
|    |                     |                       | upper echelons retirement accounts at    |
|    |                     |                       | the expense of people who go 15 to       |
|    |                     |                       | 20 years without a pay raise. Law        |
|    |                     |                       | Enforcement personnel are favored        |
|    |                     |                       | over non-law enforcement personnel.      |
|    |                     |                       | Cronyism is rampant. Ethical             |
|    |                     |                       | behavior is a rarity not a norm. The     |
|    |                     |                       | entire executive staff needs to be       |
|    |                     |                       | replaced. There is a complete lack of    |
|    |                     |                       | understanding that the Academy is a      |
|    |                     |                       | school/training facility not a police    |
|    |                     |                       | department. Frequently, when             |
|    |                     |                       | employees are called in for counseling   |
|    |                     |                       | they are treated like criminals with law |
|    |                     |                       | enforcement interrogation tactics.       |
|    |                     |                       | Many employees have been driven to       |
|    |                     |                       | nervous breakdowns. When                 |
|    |                     |                       | employees are not being paid fairly it   |
|    |                     |                       | creates a climate of distrust and        |
|    |                     |                       | hostility that tears the place apart.    |
|    |                     |                       | The Academy needs to be funded to        |
|    |                     |                       | support the classes it teaches.          |
|    |                     |                       | Demanding instructors put together       |
|    |                     |                       | programs and not funding the staff       |
|    |                     |                       | and supplies needed to do the job is     |
| 19 | May 2, 2016 9:59 PM | May 2, 2016 5:59 PM   | an everyday occurrence.                  |
|    |                     |                       |  |
|    |                     |                       | CJA operates about the same as other     |
|    |                     |                       | state agencies in that with government   |
|    |                     |                       | no one can use common sense.             |
|    |                     |                       | When suggestions are made, they are      |
|    |                     |                       | not considered. An open mind would       |
| 20 | May 2, 2016 5:14 PM | May 2, 2016 1:14 PM   | be better in all state agencies.         |
|    |                     | ···· <b>·</b> , -···· | The Criminal Justice Academy has         |
|    |                     |                       | some of the most dedicated               |
|    |                     |                       | employees that have a true passion       |
|    |                     |                       | for the work they do. Training law       |
|    |                     |                       | enforcement throughtout the state to     |
|    |                     |                       | serve and protect the citizens of this   |
|    |                     |                       | state as well as keeping themselves      |
|    |                     |                       | safe. It doesnt matter if it is the      |
|    |                     |                       | cafeteria staff, facility management,    |
|    |                     |                       | , <u> </u>                               |
|    |                     |                       | admin staff, instructors, or command     |
| 21 | May 2, 2016 2:06 DM | May 2, 2016 10:06 AM  | staff, everyone has a stake in the       |
| 21 | May 2, 2016 2:06 PM | May 2, 2016 10:06 AM  | students that come through.              |

| Would you like to provide input about the Department of Archives and History? |                     |                   |     |
|---|---------------------|-------------------|-----|
| Answer Options  | Response<br>Percent | Response<br>Count | Э   |
| Yes   | 12.0%               | 96                |     |
| No  | 88.0%               | 704               |     |
| a   | nswered question    |                   | 800 |
|   | skipped question    | :                 | 225 |



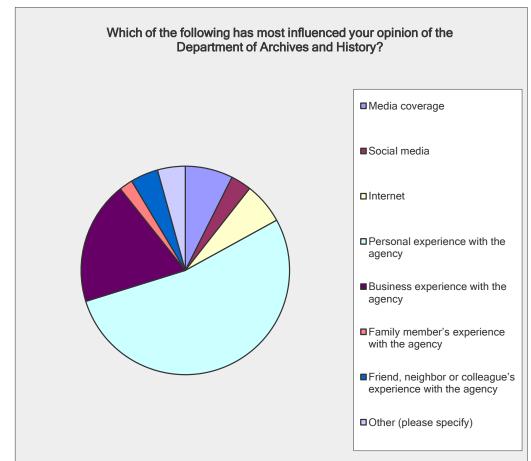
| Overall, what is your opinion of the Department of Archives and History? |                     |                   |
|--|---------------------|-------------------|
| Answer Options   | Response<br>Percent | Response<br>Count |
| Very positive  | 22.3%               | 21                |
| Positive   | 61.7%               | 58                |
| Negative   | 10.6%               | 10                |
| Very negative  | 0.0%                | 0                 |
| Do not have an opinion   | 5.3%                | 5                 |
| an   | swered question     | 94                |
| 5  | skipped question    | 931               |



| Which of the following has most influenced your opinion of the Department of Archives and History? |                     |                   |
|--|---------------------|-------------------|
| Answer Options   | Response<br>Percent | Response<br>Count |
| Media coverage   | 7.4%                | 7                 |
| Social media   | 3.2%                | 3                 |
| Internet   | 6.4%                | 6                 |
| Personal experience with the agency  | 53.2%               | 50                |
| Business experience with the agency  | 19.1%               | 18                |
| Family member's experience with the agency   | 2.1%                | 2                 |
| Friend, neighbor or colleague's experience with the  | 4.3%                | 4                 |
| Other (please specify)   | 4.3%                | 4                 |
| ar   | nswered question    | 94                |
|  | skipped question    | 931               |

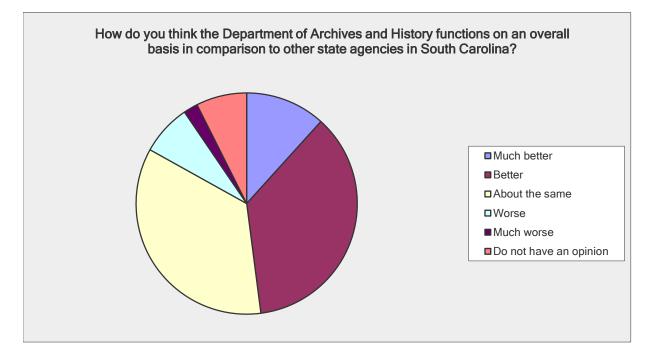
| Number | Response Date |                       | Eastern Standard     | Other (please specify) |
|--------|---------------|-----------------------|----------------------|------------------------|
|        |               |                       |                      | Never heard of         |
|        | 1             | May 20, 2016 1:25 PM  | May 20, 2016 9:25 AM |                        |
|        |               |                       |                      | Negative. We           |
|        |               |                       |                      | have been              |
|        |               |                       |                      | housing an             |
|        |               |                       |                      | abundance of           |
|        |               |                       |                      | archived               |
|        |               |                       |                      | records at our         |
|        |               |                       |                      | already                |
|        |               |                       |                      | crowded sites          |
|        |               |                       |                      | because this           |
|        |               |                       |                      | Department has         |
|        |               |                       |                      | not been able to       |
|        |               |                       |                      | make space to          |
|        |               |                       |                      | store them.            |
|        |               |                       |                      | Emails are not         |
|        |               |                       |                      | returned when          |
|        |               |                       |                      | inquiries are          |
|        | 2             | May 13, 2016 10:12 PM | May 13, 2016 6:12 PM | made as well.          |

|   |                      |                      | Employee at<br>Sandel |
|---|----------------------|----------------------|-----------------------|
|   |                      |                      | Elementary            |
| 3 | May 13, 2016 8:47 PM | May 13, 2016 4:47 PM | Career Day            |
|   |                      |                      | Don't hear            |
|   |                      |                      | much about            |
| 4 | May 2, 2016 3:35 PM  | May 2, 2016 11:35 AM | them                  |
|   |                      |                      |                       |



How do you think the Department of Archives and History functions on an overall basis in comparison to other state agencies in South Carolina?

| Answer Options         | Response<br>Percent | Response<br>Count |
|------------------------|---------------------|-------------------|
| Much better            | 11.7%               | 11                |
| Better                 | 36.2%               | 34                |
| About the same         | 35.1%               | 33                |
| Worse                  | 7.4%                | 7                 |
| Much worse             | 2.1%                | 2                 |
| Do not have an opinion | 7.4%                | 7                 |
| an                     | swered question     | 94                |
| :                      | skipped question    | 931               |



Please list any comments, concerns, or suggestions you may have about the Department of Archives and History. Your response will be quoted verbatim and published online.

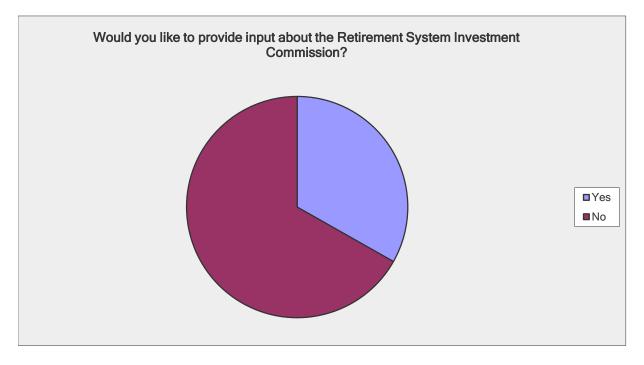
| Answer Options    | Response Count |
|-------------------|----------------|
|                   | 26             |
| answered question | 26             |
| skipped question  | 999            |

| Number | Response Date |                        | Eastern Standard     | Response Text   |
|--------|---------------|------------------------|----------------------|---|
|        |               |                        |                      | seem to do a great job with limited                               |
|        | 1             | May 27, 2016 12:48 PM  | May 27, 2016 8:48 A  |   |
|        |               |                        |                      | Would like them to work together                                  |
|        |               |                        |                      | with other agencies to ensure a                                   |
|        |               |                        |                      | smooth transitions to electronic                                  |
|        |               |                        |                      | records from other formats. The                                   |
|        |               |                        |                      | website for searching the electronic                              |
|        | _             |                        |                      | records they currently have, though                               |
|        | 2             | May 25, 2016 6:31 PM   |                      | M few, could be improved.   |
|        | 3             | May 20, 2016 1:25 PM   | May 20, 2016 9:25 A  | M Sounds like a waste of money                                    |
|        |               |                        |                      | Why is it so difficult to get archives                            |
|        |               |                        |                      | and history to schedule a date to                                 |
|        |               |                        |                      | receive documents from state                                      |
|        |               |                        |                      | agencies? It can take months and                                  |
|        |               |                        |                      | months during which agencies are                                  |
|        |               |                        |                      | required to secure documents                                      |
|        |               |                        |                      | while waiting for a response.                                     |
|        |               |                        |                      | Perhaps they don't have adequate                                  |
|        |               |                        |                      | resources to receive documents in                                 |
|        |               |                        |                      | a timely manner. This creates an undue burden on agencies who are |
|        |               |                        |                      | trying to comply with archiving                                   |
|        | 4             | May 20, 2016 2:21 AM   | May 10, 2016 10:21 D |   |
|        | 4             | May 20, 2016 2:21 AM   | May 19, 2016 10:21 P | Needs to work closely with other                                  |
|        |               |                        |                      | state agencies in its initiative to                               |
|        | 5             | Mov 10, 2016 1:15 DM   | May 10, 2016 0:15 A  | M receive electronic records.                                     |
|        | 5             | May 19, 2016 1:15 PM   | way 19, 2010 9:15 A  | The Archives provides a great                                     |
|        | 6             | May 19, 2016 1:03 AM   | May 18 2016 0:02 D   | M service to the people of SC.                                    |
|        | 0             | Way 19, 2010 1.03 AW   | Way 10, 2010 9.03 P  | The staff is very helpful and                                     |
|        |               |                        |                      | knowledgeable, they provide a                                     |
|        | 7             | May 18, 2016 2:23 PM   | May 18, 2016 10:23 A | M service in protecting our heritage.                             |
|        | ,             | Way 10, 2010 2.23 PW   | Way 10, 2010 10.23 A | Needs more employees to provide                                   |
|        |               |                        |                      | services to our citizens and other                                |
|        | 8             | May 17, 2016 6:32 PM   | May 17, 2016 2:32 P  |   |
|        | •             | 111 J 17, 2010 0.021 W | Way 17, 2010 2.021   |   |

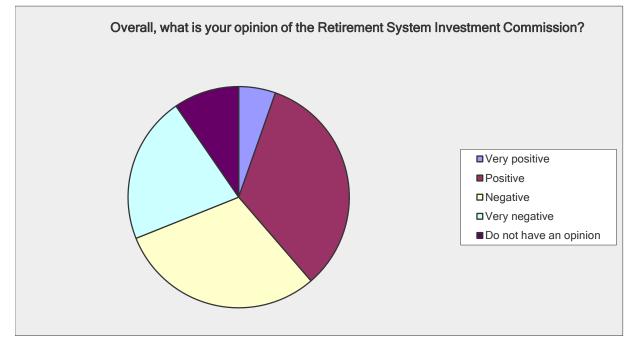
| 9        | May 17, 2016 12:18 PM                          | My experience with the agency has<br>always been positive. My only<br>concerned has been with the<br>limited after five and week-end<br>hours that limits the working 9-5<br>individuals access to do research.<br>I was not sure of the function of this<br>agency until we entered the debate<br>of the confederate flag location. It<br>would be beloficit to know what the |
|----------|--|--|
| 10       | May 17, 2016 12:11 PM                          | May 17, 2016 8:11 AM<br>May 17, 2016 8:11 AM<br>They are very behind in picking up<br>archived materials due to lack of  |
| 11       | May 16, 2016 6:18 PM                           | May 16, 2016 2:18 PM resources.<br>papers and other items that are to<br>be archived which contain PHI are<br>pilling up in DHEC with no space to  |
| 12<br>13 | May 16, 2016 5:04 PM<br>May 16, 2016 2:06 PM   | May 16, 2016 1:04 PM store them<br>May 16, 2016 10:06 AM Better access<br>Can't really say because I do not<br>know the schedule of the other  |
| 14       | May 16, 2016 1:08 PM                           | May 16, 2016 9:08 AM agencies.<br>Again I feel like many of our<br>agencies do good work and yet<br>remain under funded and under  |
| 15       | May 16, 2016 12:29 PM                          | May 16, 2016 8:29 AM staffed.<br>Great resource. Need to continue  |
| 10       | May 10, 0010 11/50 AM                          |  |
| 16<br>17 | May 16, 2016 11:50 AM<br>May 16, 2016 12:49 AM | May 16, 2016 7:50 AM adding records for online research.<br>May 15, 2016 8:49 PM The information is readily available  |
|          |  | The Department of Archives and<br>History does and excellent job in<br>preserving the history of the state<br>of SC. The value of this agency to<br>the state has not been fully<br>recognized by the legislature. The<br>agency should receive more   |
| 18       | May 16, 2016 12:03 AM                          | May 15, 2016 8:03 PM funding to do its work.<br>Records management website   |
| 19       | May 15, 2016 7:48 PM                           | May 15, 2016 3:48 PM information is outdated.<br>up archived records in health<br>departments on a consistent basis<br>now for 3 years. Build up of boxes<br>with records needing to be<br>archived has been extremely   |
| 20       | May 14, 2016 2:07 AM                           | May 13, 2016 10:07 PM challenging.   |

| 21  | May 12, 2016 9-57 DM | At present not enough room for<br>archive charts. These charts have<br>to be pulled according to patient's<br>last visit. They have no room so<br>that means certain departments<br>cannot pull per policy and have no  |
|-----|----------------------|---|
| 21  | May 13, 2016 8:57 PM | May 13, 2016 4:57 PM space to store.<br>documents available for free  |
| 22  | May 13, 2016 8:50 PM | May 13, 2016 4:50 PM online.  |
| 23  | May 13, 2016 8:44 PM | May 13, 2016 4:44 PM They do a very do job.   |
|     |                      | extraordinary job of preserving the<br>state's valuable public records and<br>making them available to the<br>public. I have used them frequently<br>for my research as a doctoral<br>candidate and now as a professor<br>of history, and have found the staff<br>unfailingly knowledgeable,<br>professional, and helpful. While in<br>the reading room, I have also had<br>the opportunity to observe their<br>interactions with other patrons, and<br>see the valuable services they<br>provide to a diverse population of<br>South Carolinians. As an<br>institution, too, I have found the<br>SCDAH extremely collegial in my<br>interactions with them through the |
| ~ ~ |                      | South Carolina Historical   |
| 24  | May 4, 2016 9:09 PM  | May 4, 2016 5:09 PM Association.<br>There is a real need to improve the<br>agency funding. The search room<br>hours were cut around 2002 and<br>should be restored. The budget for<br>book purchases should be  |
| 25  | May 3, 2016 1:04 AM  | May 2, 2016 9:04 PM restored.<br>I think the Historic Preservation<br>Office is understaffed and could<br>use more reviewers to speed up  |
| 26  | May 2, 2016 1:23 PM  | May 2, 2016 9:23 AM the 106 review process  |
|     | -                    |   |

| Would you like to provide input about the Retirement System Investment Commission? |                     |                  | ?   |
|--|---------------------|------------------|-----|
| Answer Options   | Response<br>Percent | Respons<br>Count | e   |
| Yes  | 33.2%               | 262              |     |
| No   | 66.8%               | 527              |     |
| answered question 78   |                     |                  | 789 |
| ٤  | skipped question    |                  | 236 |



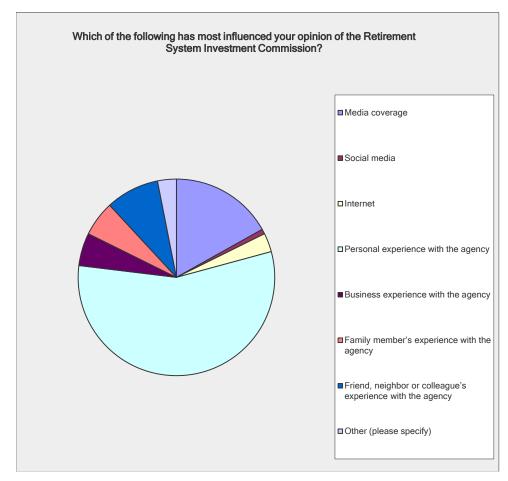
| Overall, what is your opinion of the Retirement System Investment Commission? |                  |     |  |  |
|---|------------------|-----|--|--|
| Answer Options Response Response Percent Count                                |                  |     |  |  |
| Very positive   | 5.4%             | 14  |  |  |
| Positive  | 33.3%            | 87  |  |  |
| Negative  | 30.3%            | 79  |  |  |
| Very negative   | 21.5%            | 56  |  |  |
| Do not have an opinion  | 9.6%             | 25  |  |  |
| an  | swered question  | 261 |  |  |
| ٤   | skipped question | 764 |  |  |



#### Which of the following has most influenced your opinion of the Retirement System Investment Commission?

| Answer Options                                      | Response Percent  | Response<br>Count |
|---|-------------------|-------------------|
| Media coverage                                      | 16.9%             | 44                |
| Social media  | 0.8%              | 2                 |
| Internet  | 3.1%              | 8                 |
| Personal experience with the agency                 | 56.2%             | 146               |
| Business experience with the agency                 | 5.4%              | 14                |
| Family member's experience with the agency          | 5.8%              | 15                |
| Friend, neighbor or colleague's experience with the | 8.8%              | 23                |
| Other (please specify)                              | 3.1%              | 8                 |
| · · · ·   | answered question | 260               |
|   | skipped question  | 765               |

| Number | Response Date |                       | Eastern Standard      | Other (please specify)   |
|--------|---------------|-----------------------|-----------------------|--|
|        |               |                       |                       | News reports about<br>underperforming<br>investiments and<br>extremely high fees |
|        |               |                       |                       | paid, especially to NY   |
|        | 1             | May 25, 2016 7:11 PM  | May 25, 2016 3:11 PM  | firms.   |
|        | 2             | May 25, 2016 12:59 PM | May 25, 2016 8:59 AM  | I am a state employee  |
|        | 3             | May 17, 2016 7:13 PM  | May 17, 2016 3:13 PM  | Senate Journal   |
|        |               |                       |                       | They made bad  |
|        |               |                       |                       | investments in the past  |
|        |               |                       |                       | and now the  |
|        |               |                       |                       | employees are having   |
|        | 4             | May 16, 2016 6:27 PM  | May 16, 2016 2:27 PM  | to pay for them.   |
|        | 5             | May 16, 2016 2:16 PM  | May 16, 2016 10:16 AM | employee   |
|        | 6             | May 16, 2016 1:13 PM  | May 16, 2016 9:13 AM  | None.  |
|        | 7             | May 16, 2016 12:41 PM | May 16, 2016 8:41 AM  | Personal research  |
|        | 8             | May 16, 2016 12:18 PM | May 16, 2016 8:18 AN  | State employee   |



How do you think the Retirement System Investment Commission functions on an overall basis in comparison to other state agencies in South Carolina?

| Response<br>Percent | Response<br>Count  |
|---------------------|--|
| 4.7%                | 12   |
| 11.6%               | 30   |
| 30.2%               | 78   |
| 24.4%               | 63   |
| 20.2%               | 52   |
| 8.9%                | 23   |
| swered question     | 258  |
| kipped question     | 767  |
|                     | Percent<br>4.7%<br>11.6%<br>30.2%<br>24.4%<br>20.2%<br>8.9%<br>swered question |

How do you think the Retirement System Investment Commission functions on an overall basis in comparison to other state agencies in South Carolina?

Please list any comments, concerns, or suggestions you may have about the Retirement System Investment Commission. Your response will be quoted verbatim and published online.

| Answer Options    | Response Count |
|-------------------|----------------|
|                   | 101            |
| answered question | 101            |
| skipped question  | 924            |

| Number | Response Date |                       | Eastern Standard      | Response Text   |
|--------|---------------|-----------------------|-----------------------|---|
|        |               |                       |                       | Reynolds Williams has<br>created an agency that has     |
|        |               |                       |                       | lost the state billions of                              |
|        |               |                       |                       | dollars yet he still remains                            |
|        |               |                       |                       | on the job. How much                                    |
|        |               |                       |                       | money would he have to                                  |
|        | 1             | May 27, 2016 6:08 PM  | May 27, 2016 2:08 PM  | lose to be kicked off the<br>The believe the retirement |
|        |               |                       |                       | system is not being invested                            |
|        | 2             | May 26, 2016 2:08 PM  | May 26, 2016 10:08 AM |   |
|        |               | •                     | •                     | In-state investment firm with                           |
|        |               |                       |                       | low fees and proven record                              |
|        |               |                       |                       | should be handling                                      |
|        | 3             | May 25, 2016 7:11 PM  | May 25, 2016 3:11 PM  | investments, not political friends in NY                |
|        | 5             | May 23, 2010 7.111 M  | Way 23, 2010 3.111 W  | The leaders of the agency                               |
|        |               |                       |                       | need to be accountable for                              |
|        |               |                       |                       | their decisions. A long term                            |
|        |               |                       |                       | fix should be developed and                             |
|        |               |                       |                       | stop sapping state<br>employees to fix the              |
|        |               |                       |                       | problem. The governors fix                              |
|        |               |                       |                       | of 11% would actually mean                              |
|        |               |                       |                       | I will have less take home                              |
|        |               |                       |                       | money than I did 8 years                                |
|        | 4             | May 25, 2016 12:59 PM | May 25, 2016 8:59 AM  | ago.  |

|   |                       |                      | The Commission's<br>leadership is grossly<br>overpaid in relation to their<br>investment performance.<br>The "CEO" (how can the<br>director of a state agency be<br>called a CEOthis is a sign<br>of pure arrogance) lacks any<br>real experience and is<br>purley a political appointee,<br>who focuses too much on<br>Machiavellian political<br>maneuvers than effectively<br>running an agency. The<br>agency has not undertaken<br>a meaningful search for a<br>permanent CIO. Given the<br>poor performance of the<br>investment returns (as<br>compared to other states), it<br>does not seem logical to<br>keep the current leadership |
|---|-----------------------|----------------------|--|
| 5 | May 24, 2016 12:38 PM | May 24, 2016 8:38 AM | in place.  |
|   |                       |                      |  |

|   |                       |                       | It is troubling that the<br>director of this agency refers<br>to himself as the "CEO".<br>Upper management is vastly<br>under-qualified in relevant<br>areas and are grossly over-<br>compensated based on their<br>experience. It is also<br>troubling that returns are<br>abysmal compared to other<br>similarly-situated funds, yet<br>upper management is not<br>held accountable for their<br>poor performance.<br>Leadership seems too<br>focused on playing politics<br>than protecting our<br>retirement. While I think<br>there are hard working<br>individuals at the<br>Commission, they are over- |
|---|-----------------------|-----------------------|---|
| 6 | May 24, 2016 2:11 AM  | May 23, 2016 10:11 PM | shadowed by the egos of<br>upper management.<br>I don't understand how<br>South Carolina's return on<br>investment is so low<br>compared to similar<br>programs in other states yet   |
| 7 | May 23, 2016 4:37 PM  | May 23, 2016 12:37 PM | the cost for this commission  |
| 8 | May 23, 2016 1:03 PM  | May 23, 2016 9:03 AM  |   |
| 9 | May 23, 2016 12:14 PM | May 23, 2016 8:14 AM  |   |

|    |                      |                       | Please take a close look at<br>fees associated with the |
|----|----------------------|-----------------------|---|
|    |                      |                       | Investment Commission and                               |
|    |                      |                       | risk levels associated with                             |
|    |                      |                       | investments. Returns are                                |
|    |                      |                       | lowest in the country but                               |
|    |                      |                       | state employees have the                                |
|    |                      |                       | highest employee  |
|    |                      |                       | contribution rate in the                                |
|    |                      |                       | southeast. Staff at this                                |
|    |                      |                       | agency make huge salaries                               |
|    |                      |                       | and receive performance                                 |
|    |                      |                       | bonuses (but call them                                  |
|    |                      |                       | something else so testify                               |
|    |                      |                       | that they don't pay                                     |
|    |                      |                       | bonuses). How is it ok that                             |
|    |                      |                       | the proposed solution to                                |
|    |                      |                       | their poor and suspicious                               |
|    |                      |                       | management of retirement                                |
|    |                      |                       | funds is to penalize state                              |
|    |                      |                       | employees and retirees by                               |
|    |                      |                       | increasing employee                                     |
|    |                      |                       | contribution rates and                                  |
|    |                      |                       | decreasing or eliminating                               |
|    |                      |                       | retiree cost of living                                  |
|    |                      |                       | increases. Please put                                   |
|    |                      |                       | accountability where it                                 |
|    |                      |                       | belongs With the  |
| 10 | May 20, 2016 2:18 AM | May 19, 2016 10:18 PM | Investment Commission.                                  |
|    |                      |                       | Highest fees and lowest                                 |
|    |                      |                       | returns equals  |
|    |                      |                       | incompetence and threatens                              |
|    |                      |                       | the long term solvency of                               |
|    |                      |                       | the system. Replace the                                 |
| 11 | May 19, 2016 8:32 PM | May 19, 2016 4:32 PM  | whole commission.                                       |

| 12 | May 19, 2016 8:14 PM | May 19, 2016 4:14 PM | The Investment Commission<br>does a very poor job on<br>informing retirees of specific<br>reasons that the investment<br>returns are the worse return<br>of all states reviewed; yet it<br>pays the highest fees and<br>salaries compared to other<br>states. In addition, the<br>relationship between the<br>Commission and the<br>Retirees' Association is<br>suspect. Any information<br>the association provides to<br>retirees looks like it was<br>written for them by a staff<br>member of the Commission.<br>They normally blame<br>someone else for any<br>shortfalls in investments and<br>fail to look at what they are<br>doing or accepting<br>constructive advise from<br>outside sources.<br>According to news reports<br>the Investment Commission<br>has lost millions of retiree<br>funds in poor investments,<br>paying high fees to<br>investment firms, and<br>paying exuberant bonuses<br>to selected employees. The<br>Oversight Committee needs<br>to get a complete<br>explanation of the<br>relationship of Commission |
|----|----------------------|----------------------|--|
| 13 | May 19, 2016 7:55 PM | May 19, 2016 3:55 PM | members and investment<br>firms/individuals that the<br>Commission invest with.  |
|    |                      |                      |  |

|    |                      |                      | Charles Appleby was a<br>lawyer working for Collins<br>and Lacy. Reynolds<br>Williams (a commissioner<br>on the SC Retirement<br>Investment Commission),<br>hired Collins and Lacy.<br>Charles Appleby is a<br>Legislative Oversight<br>committee staffer on the<br>subcommittee for the<br>Investment Commission. |
|----|----------------------|----------------------|--|
| 14 | May 19, 2016 7:51 PM | May 19, 2016 3:51 PM | This is a direct conflict of<br>interest.<br>What has happened with the<br>Investment Commission that  |
|    |                      |                      | they have not told the truth<br>to the public why so much<br>money was lost in investing<br>retiree funds? It appears<br>that the Commission has not   |
| 15 | May 19, 2016 7:48 PM | May 19, 2016 3:48 PM | properly invested funds.<br>Representative Newton's<br>wife has an immediate   |
|    |                      |                      | family member who is a law<br>partner with Reynolds<br>Williams (a commissioner of   |
|    |                      |                      | the SC Retirement<br>Investment Commission.<br>Representative Newton is  |
|    |                      |                      | on the subcommittee reviewing the Investment   |
| 16 | May 19, 2016 7:46 PM | -                    | Commission. This is a<br>direct conflict of interest.<br>Why is the Oversight  |
|    |                      |                      | Committee wasting time on<br>issues that have long been<br>resolved? Why are they  |
|    |                      |                      | being so neglectful and not<br>focusing to resolve the<br>problems of our roads -  |
| 17 | May 19, 2016 7:41 PM | May 19, 2016 3:41 PM | highways and the damage  |
|    |                      |                      |  |

| 18 | May 19, 2016 7:40 PM  | May 19, 2016 3:40 PM |   |
|----|-----------------------|----------------------|---|
|    |                       |                      | Not sure state employees<br>are getting the best deal   |
| 19 | May 19, 2016 5:20 PM  | May 19, 2016 1:20 PM | from investment decisions.<br>ridiculous amounts of fees<br>paid and bonuses paid<br>employees in the presence<br>of terrible performance and<br>returns on investments<br>no other agency doles out<br>such high bonuses and no<br>other agency is allowed |
| 20 | May 19, 2016 1:27 PM  | May 19, 2016 9:27 AM | continued terrible<br>performance results<br>Investment strategy is not<br>sound for the overall<br>longterm health of the  |
| 21 | May 19, 2016 12:43 PM | May 19, 2016 8:43 AM |   |
| 22 | May 19, 2016 1:12 AM  | May 18, 2016 9:12 PM |   |
| 23 | May 18, 2016 5:59 PM  | May 18, 2016 1:59 PM | •   |
|    |                       |                      |   |

|    |  | The Investment Commission<br>does not provide sufficient<br>and honest information to<br>retirees. It only provides<br>information that is<br>convenient for them to<br>publish. They refuse to<br>have open third party audits.<br>Any reviews that are held,<br>the Investment Commission<br>blames the reviewers or the<br>State Treasure for the |
|----|--|--|
| 24 | May 18, 2016 5:50 PM May 18, 2016 1:50 PM  |  |
| 25 | May 18, 2016 5:45 PM May 18, 2016 1:45 PM  | retirement funds<br>The retirement system<br>should match every dollar   |
| 26 | May 18, 2016 5:17 PM May 18, 2016 1:17 PM  | •  |
| 27 | May 18, 2016 4:21 PM May 18, 2016 12:21 PN |  |
| 28 | May 18, 2016 2:50 PM May 18, 2016 10:50 AM | continually reveal a loss.   |

|    |                      |                       | Aside from the miserable<br>investment strategy the so<br>called "financial experts" at<br>the RSIC have haphazardly<br>managed, The option for<br>new employees to opt out of<br>the standard pension plan<br>was a grave error on the<br>part of the legislature and<br>RSIC. While the number of<br>current state employees that<br>have opted out of the<br>pension program for a 401k<br>style plan is not available,<br>the fact that fewer personnel<br>are contributing to the plan<br>is a serious issue that is<br>never discussed. Given the<br>absurdly poor performance<br>of the pension plan, one<br>would assume that this<br>would sway future<br>employees to opt for an<br>alternative plan thereby<br>exacerbating the problems<br>the pension system |
|----|----------------------|-----------------------|---|
| 29 | May 18, 2016 2:36 PM | May 18, 2016 10:36 AM | currently faces.<br>Concerned retirement  |
| 30 | May 18, 2016 2:22 PM | May 18, 2016 10:22 AM | coverage will be<br>I am concerned with the fee<br>system and what is paid to<br>manage retirement  |
| 31 | May 18, 2016 1:40 PM | May 18, 2016 9:40 AM  | -   |
| 32 | May 18, 2016 1:14 PM | May 18, 2016 9:14 AM  | investments   |

| 33 | May 17, 2016 6:34 PM  | May 17, 2016 2:34 PM  | Need to invest our money<br>more wisely. Our retirement<br>contributions keep going up<br>on what the employee pays.<br>The rate of return is not a<br>successful as other states in<br>the South and other states<br>do not pay as much into that<br>state's retirement system.<br>Thei group is not competent<br>to manage funds. At a time<br>when the overall market has<br>been trending higher, this<br>group put our money into<br>questionalbe investments<br>with high fees that lost<br>money. Our money could<br>have been invested in<br>ordinary no-load index funds |
|----|-----------------------|-----------------------|---|
|    |                       |                       | and made a profit. In addition, the managers were awarded bonuses. Kick   |
|    |                       |                       | them out and get someone capable of doing the job.  |
| 34 | May 17, 2016 5:26 PM  | May 17, 2016 1:26 PM  | This group is terrible.   |
| 35 | May 17, 2016 5:05 PM  | May 17, 2016 1:05 PM  | Terri program need to<br>continue   |
|    |                       | •                     | Question whether monies<br>are invested in a  |
|    |                       |                       | responsible, nonpartisan  |
| 36 | May 17, 2016 3:42 PM  | May 17, 2016 11:42 AM | I understand there have<br>been numerous debates<br>about the retirement system<br>being underfunded. As a<br>state employee this poses a<br>serious concerns. I am<br>willing to contribute more to<br>my state retirement to<br>ensure I will be able to  |
| 37 | May 17, 2016 12:14 PM | May 17, 2016 8:14 AM  | receive benefits.   |

| 38<br>39 | May 17, 2016 6:59 AM<br>May 16, 2016 7:26 PM |                       | Investment structuring<br>questionable contributing to<br>increasing system liabilities.<br>Friendly, compassionate<br>I would appreciate an<br>overall review of the RSIC<br>relative to the Teri Plan and |
|----------|--|-----------------------|---|
| 40       | May 16, 2016 7:13 PM                         | May 16, 2016 3:13 PM  | the options available to new<br>Do away with it; they cost<br>the state retirement system   |
| 41       | May 16, 2016 6:45 PM                         | May 16, 2016 2:45 PM  |   |
| 42       | May 16, 2016 5:50 PM                         | May 16, 2016 1:50 PM  |   |
| 43       | May 16, 2016 4:15 PM                         | May 16, 2016 12:15 PM | contributed.  |
| 44       | May 16, 2016 3:36 PM                         | May 16, 2016 11:36 AM | Need more accountability for fund management  |
|          |  |                       | As a state employee, I have concerns over the agency's  |
| 45       | May 16, 2016 3:04 PM                         | May 16, 2016 11:04 AM |   |
|          |  |                       |   |

| 46        | May 16, 2016 2:07 PM | May 16, 2016 10:07 AM | Payment to groups<br>managing funds way to high                              |
|-----------|----------------------|-----------------------|--|
| 47        | May 16, 2016 1:57 PM | May 16, 2016 9:57 AM  | The person I had, made my<br>experience comfortable.<br>Those idiots are way |
|           |                      |                       | overpaid even if it was \$1.<br>There is no excuse for the                   |
|           |                      |                       | constant under performing  |
| 48        | May 16, 2016 1:46 PM | May 16, 2016 9:46 AM  | and over paying. Someone<br>should be in jail!!!                             |
|           | •                    | •                     | The Investment Commission should be more "visible" and                       |
|           |                      |                       | interactive with State   |
| 49        | May 16, 2016 1:39 PM | May 16, 2016 9:39 AM  | Employees.<br>What are they doing for  |
| 50        | May 16, 2016 1:13 PM | May 16, 2016 9:13 AM  | state employees?<br>The Reirement System                                     |
|           |                      |                       | Investment Commission  |
|           |                      |                       | should be eliminated; they<br>have grossly                                   |
|           |                      |                       | underperformed, and it   |
|           |                      |                       | appears that investments<br>have been made based                             |
|           |                      |                       | upon commissions paid and kick-backs rather than                             |
|           |                      |                       | investment return. A simple  |
|           |                      |                       | investment strategy that invests 50% in a S&P 500                            |
|           |                      |                       | fund and 50% in  |
|           |                      |                       | government bonds would<br>have been far more                                 |
| <b>F1</b> | May 16, 2016 1-09 DM | May 16, 2016 0.00 AM  | productive and would not   |
| 51        | May 16, 2016 1:08 PM | May 16, 2016 9:08 AM  | nave needed the  |

| 52 | Мау 16, 2016 1:02 РМ  |                      | We who are paying in to the<br>system should not have to<br>have our contribution rates<br>increased because the<br>investors are morons. Get<br>people who know what they<br>are doing before you fleece<br>the current employees for<br>more money. Our rates<br>have already been raised<br>once this year and that was<br>supposed to solve the<br>problem. Now we are<br>hearing that we may have to<br>have our rate increased<br>AGAIN in the same calendar<br>year! The problem is not the<br>payouts to those who<br>worked, the problem is the<br>people who invested the<br>money don't know crap from<br>crab apples. Change the<br>board or whatever is<br>necessary to rectify the |
|----|-----------------------|----------------------|--|
| 53 | May 16, 2016 1:00 PM  | May 16, 2016 9:00 AM | problem.<br>The Commission's poor<br>decisions in relation to the<br>investments should not be<br>corrected on the backs of<br>the underpaid state   |
| 54 | May 16, 2016 12:59 PM | May 16, 2016 8:59 AM | •  |
|    |                       |                      |  |

| 55 | May 16, 2016 12:51 PM | May 16, 2016 8:51 AM | I appreciate the Retirement<br>System Investment<br>Commission's work<br>investing to plan for state<br>employee's pensions.<br>I would like to see more<br>transparency from this state<br>agency, I don't understand<br>why the mandatory rates                       |
|----|-----------------------|----------------------|---|
| 56 | May 16, 2016 12:43 PM |                      | continue to rise, it really hurts the low income state  |
| 57 | May 16, 2016 12:43 PM | May 16, 2016 8:43 AM | funds should not be<br>borrowed or otherwise<br>removed by the general<br>assembly. That money is not<br>there's to take.<br>Save millions by reducing<br>staff and investing strictly in<br>index funds. Index funds<br>consistently beat actively                     |
| 58 | May 16, 2016 12:41 PM | May 16, 2016 8:41 AM | managed funds and are<br>much cheaper in terms of<br>fees. Hedge funds should<br>not be a vehicle for<br>retirement investments.<br>Has the state ever<br>considered using a fixed<br>investment rate as opposed<br>to mutual funds and the<br>TERI program needs to go |
| 59 | May 16, 2016 12:36 PM | May 16, 2016 8:36 AM |   |
|    |                       |                      |   |

|    |                       |                      | I am horrified about the<br>unfunded debt issue. It to<br>me indicates a lack of<br>managment, which goes all<br>the way to the Governor.<br>Basically the suggestion to<br>have employees pay 11-<br>12% of their pay is<br>outrageous, and would<br>result in a major paycut.<br>Also, other surrounding<br>states are able to run their<br>retirement system with less<br>contribution than our current |
|----|-----------------------|----------------------|--|
| 60 | May 16, 2016 12:18 PM | May 16, 2016 8:18 AM | level - why can't we?<br>Stop investing in the market.<br>It was a bad idea to start   |
| 61 | May 16, 2016 12:17 PM | May 16, 2016 8:17 AM |  |
| 62 | May 16, 2016 12:13 PM | May 16, 2016 8:13 AM | debt issues for the state.<br>Need to find a better way to   |
| 63 | May 16, 2016 12:10 PM |                      |  |
| 64 | May 16, 2016 11:48 AM | May 16, 2016 7:48 AM | planning early vs later in life.   |

| 65 | May 14, 2016 11:14 PM | May 14, 2016 7:14 PM | This 10-year experiment<br>should come to an end. In<br>the words of Trump to Mr.<br>Hitchcock and Mr. Berg:<br>"You're Fired!" Time to<br>empower PEBA and STO<br>and clean out the Executive<br>and C-Level<br>overcompensated<br>bureaucrats. RSIC had an<br>opportunity to course correct |
|----|-----------------------|----------------------|---|
|    |                       |                      | with a compensation study.<br>The study only yield results<br>for the worse producers and<br>best connected.<br>Unfortunately, this is the<br>new standard of SC state  |
| 66 | May 14, 2016 10:13 PM | May 14, 2016 6:13 PM | government.   |
|    |                       |                      |   |

|    |                      |                       | Nepotism - The practice<br>among those with power or<br>influence of favoring<br>relatives or friends,<br>especially by giving them<br>jobs. Executive<br>management, with the keen<br>oversight of human<br>resources, often hires the<br>children of politicians and<br>other politicos as<br>overcompensated interns in<br>an attempt to further their<br>careers. Here's some to<br>name a few: The son of<br>Gerald Malloy, the son of<br>Eddie Fogler (Old USC<br>basketball coach), and the<br>son of a female staffer on<br>SC Budget and Control |
|----|----------------------|-----------------------|---|
| 67 | May 14, 2016 4:44 PM | May 14, 2016 12:44 PM | Board.<br>All day, every day, the CEO<br>is on a PERSONAL cell<br>phone texting legislators.<br>This happens blatantly<br>during every meeting and in<br>front of staffers. 1) This is<br>not work commensurate of a<br>\$250,000-\$300,000 salary;<br>and 2) If you disagree and<br>consider this "work", I would<br>argue that your PERSONAL<br>phone text messages, call<br>log, and personal email is<br>now FOIA-able. The House<br>should FOIA this device,<br>along with that sharp looking  |
| 68 | May 14, 2016 2:23 PM | May 14, 2016 10:23 AM |   |

| 69 | May 14, 2016 2:16 PM  | May 14, 2016 10:16 AM | Wow - I hope what ever<br>staffer has been covering<br>GTAA for the past three<br>years steps down or is<br>terminated that is awful<br>performance. On second<br>thought, I hope the staff<br>covering global equities and<br>mixed credit considers a |
|----|-----------------------|-----------------------|---|
| 70 | May 14, 2016 1:55 PM  | May 14, 2016 9:55 AM  | career change. Peeler is<br>right, "the eTrade baby<br>could do a better job" than<br>these inkers  |
| 70 | Way 14, 2010 1:55 PM  | way 14, 2010 9:55 AM  | State employees should not<br>be punished because they<br>chose a wrong investment<br>and managed it poorly it is<br>the state's responsibility not   |
| 71 | May 14, 2016 11:32 AM | May 14, 2016 7:32 AM  | the employees to correct it   |

| 72 | May 14, 2016 7:19 AM  | May 14, 2016 3:19 AM | Compared to other states, it<br>is very different and not<br>doing enough to inform the<br>employees of their benefits.<br>More classes on the<br>retirement system is needed<br>for state employees.<br>Several members of the |
|----|-----------------------|----------------------|---|
|    |                       |                      | House Oversight Committee   |
|    |                       |                      | that I have great respect for<br>and believe are true leaders   |
|    |                       |                      | of South Carolina were  |
|    |                       |                      | informed of the   |
|    |                       |                      | Commission's shortcomings   |
|    |                       |                      | and the poor state of the   |
|    |                       |                      | pension plan. Now, you have the stage, you have   |
|    |                       |                      | the attention, and you  |
|    |                       |                      | should have the courage to  |
|    |                       |                      | make the necessary  |
|    |                       |                      | management changes to get<br>the Commission on better   |
| 73 | May 13, 2016 11:58 PM | May 13, 2016 7:58 PM | footing.  |
|    |                       |                      | This place is basically a   |
|    |                       |                      | cross between the Fourth  |
|    |                       |                      | Reich and cult. Drink the   |
|    |                       |                      | Kool-Aid and say "Yes Sir"<br>and will make more money  |
| 74 | May 13, 2016 9:49 PM  | May 13, 2016 5:49 PM |   |
| 74 | May 10, 2010 0.401 M  | May 10, 2010 0.401 M | Poor management like other  |
|    |                       |                      | state agencies. Top level   |
|    |                       |                      | people getting high salaries  |
| 75 | May 13, 2016 9:28 PM  | May 13, 2016 5:28 PM | for doing a poor job.   |

|    |                       |                      | Commission investors<br>should be paid according to<br>gains made on investments.<br>Paying them exhorbitant<br>salaries to fail provides no<br>incentive for them to work<br>toward improving the<br>retirement system's ability to<br>fund retirees. These<br>investors walk out with fat<br>pockets while retirement<br>system considers doubling<br>the contributions of current<br>state employees to continue                                       |
|----|-----------------------|----------------------|---|
| 76 | May 13, 2016 9:03 PM  | May 13, 2016 5:03 PM | funding retirees. So not fair!<br>Help employees better<br>understand the state<br>retirement system and send   |
| 77 | May 13, 2016 8:49 PM  | May 13, 2016 4:49 PM | quarterly statements out.<br>Media coverage paints the<br>picture agency is not   |
| 78 | May 13, 2016 8:47 PM  | May 13, 2016 4:47 PM |   |
| 79 | May 13, 2016 8:44 PM  |                      | They do not do a good job.<br>Being paid too much for the   |
| 80 | May 13, 2016 8:43 PM  | May 13, 2016 4:43 PM | return in investments.<br>The leader of the<br>organization emails/texts his<br>administrator to prepare and<br>bring drinks in front of his<br>entire staff during meetings.<br>It is a strange and lazy sight<br>to see. This is not a private<br>company. This is a state<br>agency and people should<br>not be treated like servants<br>or overpaid to perform<br>degrading, meaningless<br>tasks that do not drive the<br>performance on the pension |
| 81 | May 13, 2016 12:33 AM | May 12, 2016 8:33 PM |   |
|    |                       |                      |   |

| 82 | May 13, 2016 12:27 AM | May 12, 2016 8:27 PM  | Michael Hitchcock, bless his<br>heart, at least he got the<br>opportunity to be the<br>Executive Director / CEO for<br>two years. It is time to ask<br>for his resignation and get<br>leader at the helm of the<br>ship. He should be proud<br>that he got an opportunity,<br>but realize that he has not<br>contributed in any value<br>added way. His recent<br>salary increase along with<br>the CIO's recent salary<br>increase is just wrong.<br>There has been ZERO value<br>added during his tenure.<br>There is a caste system that<br>exists even at the<br>Commission. There have<br>been and will continue to be<br>departures of key personnel<br>who have institutionalized<br>the Commission over the<br>years. The Commission will<br>be left with over paid<br>bureaucrats. The first CIO<br>was not the best and over<br>diversified, but the Acting<br>CIO and CEO are untested<br>business leaders and the |
|----|-----------------------|-----------------------|---|
| 83 | May 12, 2016 2:53 PM  | May 12, 2016 10:53 AM | cracks are showing.   |

| 84 | May 11, 2016 7:40 PM | May 11, 2016 3:40 PM | the agency responsible for<br>state employees retirements<br>has mismanaged the funds<br>that they were put in charge<br>of. S.C. employees already<br>pay more for their pensions<br>than in any other<br>Southeastern state and<br>more than many private-<br>sector employees. The<br>burden of righting the<br>retirement fund gap should<br>not be put on the backs of<br>state employees. plus the<br>LOC needs to look at<br>adjusting the bonus system<br>for RSIC - the RSIC<br>employees have been<br>getting bonuses for<br>managing an<br>underperforming system.<br>At one point in my work life I<br>withdraw funds from the<br>retirement system. Later I<br>was able to put it back with<br>interest, with money I had<br>already paid taxes on. I was<br>told that it would only give<br>me a small discount due to<br>federal law. This is South<br>Carolina not the US<br>government. So now I am<br>paying taxes on that money<br>again. This is not right. Also<br>my last year at the medical<br>university I had to pay<br>retirement and got nothing<br>in return for it and that is just<br>stealing. Can you do |
|----|----------------------|----------------------|---|
| 85 | May 10, 2016 5:59 PM | May 10, 2016 1:59 PM | anything about any of this?   |
|    |                      |                      | Overpaid, wasteful, out of  |
| 86 | May 10, 2016 2:38 AM | May 9, 2016 10:38 PM | touch, and disingenuous   |

| 88 May 9, 2016 3:01 AM May 8, 2016 11:01 PM Level executives. | 87 | May 10, 2016 12:49 AM | May 9, 2016 8:49 PM  | The performance since<br>inception does not justify the<br>agency's existence. Simplify<br>the asset allocation and<br>reduce staff just like a<br>private business. It is time<br>for cost cuts starting the C- |
|---|----|-----------------------|----------------------|--|
|   | 88 | May 9, 2016 3:01 AM   | May 8, 2016 11:01 PM | Level executives.  |

| 89 | May 8, 2016 10:43 AM | May 8, 2016 6:43 AM  | I just do not understand why<br>there are so many<br>"Directors". The<br>organizational charts looks<br>like an upside down<br>pyramid. If one looks at<br>Linkedin profiles of Staffers,<br>it is odd that there are so<br>many Directors with vastly<br>different levels of |
|----|----------------------|----------------------|---|
| 90 | May 8, 2016 2:07 AM  | May 7, 2016 10:07 PM | experience and credentials.<br>Seems shady to me.   |

| 91 | May 7, 2016 12:25 AM | May 6, 2016 8:25 PM  | A guy with 15 years<br>experience as a Senate<br>lawyer does not qualify to be<br>an Executive Director, I<br>mean CEO. The current<br>CEO barely qualifies for Mr.<br>Varat's Senate Liaison gig.<br>This position should be filled<br>with someone with<br>experience not a Senate<br>"yes man". South Carolina<br>deserves to have someone<br>with a business degree or<br>MBA at the helm of its \$25<br>billion plan that affects<br>550,000 beneficiaries. I vote<br>Darla Moore!<br>Poor Human Resources<br>Practices - This is the only |
|----|----------------------|----------------------|---|
|    |                      |                      | state agency, hopefully,<br>where an administrative   |
|    |                      |                      | assistant (secretary) earned  |
|    |                      |                      | \$76,000 per year. Per the state's salary database, the   |
|    |                      |                      | Human Resource Director<br>went from making \$90,000  |
|    |                      |                      | to \$135,000 per year in  |
|    |                      |                      | approximately three years.<br>Tax payers and  |
|    |                      |                      | beneficiaries should feel<br>absolutely insulted.   |
|    |                      |                      | Executive and Senior  |
|    |                      |                      | management needs to be terminated and PEBA/STO  |
| 92 | May 7, 2016 12:17 AM | May 6, 2016 8:17 PM  | need to play a larger role.   |
|    |                      |                      | The SC House should FOIA every salary increase and  |
|    |                      |                      | promotion since inception of the Plan and cross   |
|    |                      |                      | reference such decisions  |
|    |                      |                      | with actual investments and their respective performance  |
| 93 | May 5, 2016 4:30 PM  | May 5, 2016 12:30 PM |   |

| - |   | ^ |
|---|---|---|
|   |   |   |
|   |   |   |
| c | , | v |

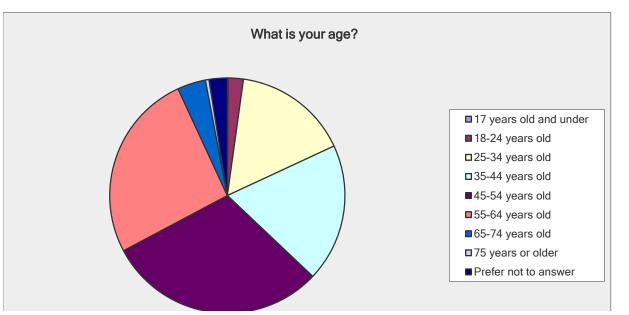
|    |                      |                      | Poor Executive and Senior<br>Leadership with No<br>Management Experience,<br>Poor Asset Allocation with<br>such Decision Makers Still<br>Employed, Weak<br>Compensation and Human   |
|----|----------------------|----------------------|---|
| 94 | May 5, 2016 4:27 PM  |                      | It is very frustrating know<br>family members who work<br>for the state who are<br>constantly being asked to<br>pay more and more into a<br>fund that is not being  |
| 95 | May 4, 2016 12:26 PM | May 4, 2016 8:26 AM  | invested wisely.<br>Being retired I don't see why<br>working retirees, with fixed<br>retirement still pay into the<br>system and yet get no<br>benefit. As for the<br>investment aspect, I've been<br>told by knowledgeable<br>people in upper banking<br>positions that we have the<br>worst options available to<br>state employees allotted to<br>us for investment options.<br>Their words, "they stink."<br>Are these people interested<br>in the welfare of state<br>employees? If given better<br>investment options, you'd<br>probably see retirees<br>leaving sooner, opening the<br>ranks for the younger<br>generations to have jobs. It<br>would be a win-win |
| 96 | May 3, 2016 3:09 PM  | May 3, 2016 11:09 AM | situation. This Commission needs to be re-evaluated.  |
|    |                      | -                    |   |

|    |                     |                      | The stock market is up<br>almost 4,000 points from its<br>low in 2008. Why is the<br>pension system losing |
|----|---------------------|----------------------|--|
|    |                     |                      | money, when individual   |
|    |                     |                      | investors are making   |
| 97 | May 3, 2016 1:43 AM | May 2, 2016 9:43 PM  | 5  |
| 07 |                     |                      | As a South Carolinian  |
|    |                     |                      | working in NYC as an   |
|    |                     |                      | investment analyst. I am   |
|    |                     |                      | disappointed in the lack of  |
|    |                     |                      | returns, portfolio structure   |
|    |                     |                      | and lack of attention to   |
|    |                     |                      | detail. The Investment   |
|    |                     |                      | commission needs new   |
|    |                     |                      | leadership or it will continue   |
|    |                     |                      | to fail. Commissioners like  |
|    |                     |                      | Reynolds Williams have   |
|    |                     |                      | proven to be failures and are  |
|    |                     |                      | incapable of creating an   |
|    |                     |                      | organization that can earn   |
|    |                     |                      | the money needed to secure   |
|    |                     |                      | the benefits promised. I   |
|    |                     |                      | have many friends and  |
|    |                     |                      | family members in SC and they deserve and plan that  |
|    |                     |                      | is not run by cronies and  |
| 98 | May 2, 2016 4:25 PM | May 2, 2016 12:25 PM |  |
|    |                     |                      |  |

| 99  | May 2, 2016 4:11 PM | May 2, 2016 12:11 DM | How much money must be<br>stolen from the taxpayers<br>before SLED investigates<br>this criminal enterprise.<br>They have failed to make<br>enough money to pay<br>benefits without dipping into<br>the retirement fund, they<br>have given themselves<br>lavish bonuses and made<br>their friends and family<br>wealthy. As a state<br>employee I need and want<br>my retirement checks and if<br>these clowns are permitted<br>to continue I want get a |
|-----|---------------------|----------------------|---|
| 33  | Way 2, 2010 4.11 FW | May 2, 2010 12.11 PM | I am a retiree and have<br>watched this agency  |
|     |                     |                      | perform baby for years. I   |
|     |                     |                      | cannot believe that men like  |
|     |                     |                      | Reynolds Williams are not in jail. There negligence has   |
|     |                     |                      | cost this state a fortune and   |
|     |                     |                      | they should be punished. If   |
|     |                     |                      | not, they poor performance  |
| 100 | May 2, 2016 4:03 PM | May 2, 2016 12:03 PM |   |
|     |                     |                      | Bonuses, etc. should not be   |
|     |                     |                      | allowed when dealing with<br>employees' contributions,  |
|     |                     |                      | especially when they are not  |
|     |                     |                      | performing well and we are  |
| 101 | May 2, 2016 2:54 PM | May 2, 2016 10:54 AM |   |

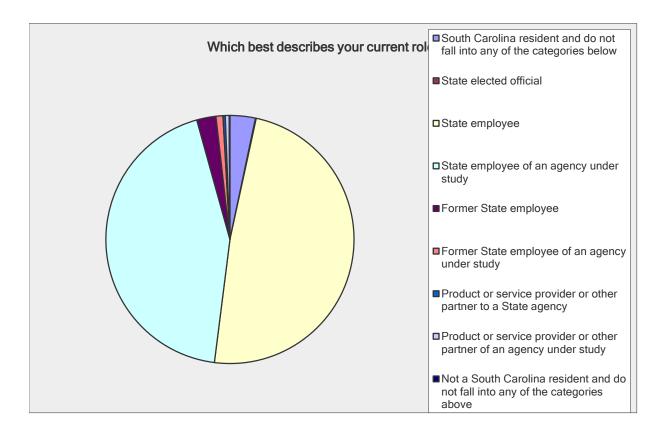
## May 2016 - Provide Input to the South Carolina House of Representatives' Legislative Oversight Committee

| What is your age?      |                     |                   |
|------------------------|---------------------|-------------------|
| Answer Options         | Response<br>Percent | Response<br>Count |
| 17 years old and under | 0.1%                | 1                 |
| 18-24 years old        | 2.1%                | 16                |
| 25-34 years old        | 15.9%               | 122               |
| 35-44 years old        | 19.0%               | 146               |
| 45-54 years old        | 30.2%               | 232               |
| 55-64 years old        | 25.9%               | 199               |
| 65-74 years old        | 3.9%                | 30                |
| 75 years or older      | 0.5%                | 4                 |
| Prefer not to answer   | 2.5%                | 19                |
| an                     | swered question     | 769               |
| ٤                      | skipped question    | 256               |



## May 2016 - Provide Input to the South Carolina House of Representatives' Legislative Oversight Committee

| Which best describes your current role?                   |                     |                   |  |  |
|---|---------------------|-------------------|--|--|
| Answer Options  | Response<br>Percent | Response<br>Count |  |  |
| South Carolina resident and do not fall into any of the   | 3.3%                | 25                |  |  |
| State elected official                                    | 0.1%                | 1                 |  |  |
| State employee  | 48.5%               | 365               |  |  |
| State employee of an agency under study                   | 43.6%               | 328               |  |  |
| Former State employee                                     | 2.5%                | 19                |  |  |
| Former State employee of an agency under study            | 0.9%                | 7                 |  |  |
| Product or service provider or other partner to a State   | 0.3%                | 2                 |  |  |
| Product or service provider or other partner of an agency | 0.5%                | 4                 |  |  |
| Not a South Carolina resident and do not fall into any of | 0.1%                | 1                 |  |  |
| an  | swered question     | 752               |  |  |
| S   | skipped question    | 273               |  |  |



| In which county do you live? |                     |                   |  |
|------------------------------|---------------------|-------------------|--|
| Answer Options               | Response<br>Percent | Response<br>Count |  |
| Abbeville                    | 0.5%                | 4                 |  |
| Aiken                        | 1.2%                | 9                 |  |
| Allendale                    | 0.1%                | 1                 |  |
| Anderson                     | 3.2%                | 24                |  |
| Bamberg                      | 0.0%                | 0                 |  |
| Barnwell                     | 0.1%                | 1                 |  |
| Beaufort                     | 1.9%                | 14                |  |
| Berkeley                     | 1.6%                | 12                |  |
| Calhoun                      | 0.5%                | 4                 |  |
| Charleston                   | 4.1%                | 30                |  |
| Cherokee                     | 0.4%                | 3                 |  |
| Chester                      | 0.4%                | 3                 |  |
| Chesterfield                 | 0.4%                | 3                 |  |
| Clarendon                    | 0.5%                | 4                 |  |
| Colleton                     | 0.8%                | 6                 |  |
| Darlington                   | 0.5%                | 4                 |  |
| Dillon                       | 0.7%                | 5                 |  |
| Dorchester                   | 1.9%                | 14                |  |
| Edgefield                    | 0.0%                | 0                 |  |
| Fairfield                    | 1.1%                | 8                 |  |
| Florence                     | 2.8%                | 21                |  |
| Georgetown                   | 0.4%                | 3                 |  |
| Greenville                   | 3.1%                | 23                |  |
| Greenwood                    | 2.2%                | 16                |  |
| Hampton                      | 0.3%                | 2                 |  |
| Horry                        | 2.8%                | 21                |  |
| Jasper                       | 0.3%                | 2                 |  |
| Kershaw                      | 2.4%                | 18                |  |
| Lancaster                    | 1.1%                | 8                 |  |
| Laurens                      | 0.9%                | 7                 |  |

## May 2016 - Provide Input to the South Carolina House of Representatives' Legislative Oversight Committee

| Lee                           | 0.4%             | 3   |     |
|-------------------------------|------------------|-----|-----|
| Lexington                     | 18.4%            | 136 |     |
| Marion                        | 0.9%             | 7   |     |
| Marlboro                      | 0.3%             | 2   |     |
| McCormick                     | 0.0%             | 0   |     |
| Newberry                      | 1.5%             | 11  |     |
| Oconee                        | 1.6%             | 12  |     |
| Orangeburg                    | 2.4%             | 18  |     |
| Pickens                       | 1.2%             | 9   |     |
| Richland                      | 29.5%            | 218 |     |
| Saluda                        | 0.5%             | 4   |     |
| Spartanburg                   | 2.6%             | 19  |     |
| Sumter                        | 1.8%             | 13  |     |
| Union                         | 0.0%             | 0   |     |
| Williamsburg                  | 0.0%             | 0   |     |
| York                          | 1.8%             | 13  |     |
| Do not live in South Carolina | 0.7%             | 5   |     |
| an                            | swered question  |     | 740 |
| S                             | skipped question |     | 285 |

|                              | Abbeville                     |
|------------------------------|-------------------------------|
| In which county do you live? | Aiken                         |
|                              | Allendale                     |
|                              | Anderson                      |
|                              | Bamberg                       |
|                              | Barnwell                      |
|                              | Beaufort                      |
|                              | Berkeley                      |
|                              | Calhoun                       |
|                              | Charleston                    |
|                              | Cherokee                      |
|                              | Chester                       |
|                              | Chesterfield                  |
|                              | ■Clarendon                    |
|                              | Colleton                      |
|                              | Darlington                    |
|                              | Dillon                        |
|                              | Dorchester                    |
|                              | □Edgefield                    |
|                              | Fairfield                     |
|                              | Florence                      |
|                              | Georgetown                    |
|                              | Greenville                    |
|                              | Greenwood                     |
|                              | Hampton                       |
|                              | Horry                         |
|                              | Jasper                        |
|                              | Kershaw                       |
|                              |                               |
|                              | Laurens                       |
|                              | Lee                           |
|                              | Lexington                     |
|                              | Marion                        |
|                              | Marlboro                      |
|                              | McCormick                     |
|                              | ■ Newberry                    |
|                              | Oconee                        |
|                              | Orangeburg                    |
|                              | Pickens                       |
|                              | Richland                      |
|                              | □Saluda                       |
|                              | □ Spartanburg                 |
|                              |                               |
|                              |                               |
|                              | □Williamsburg                 |
|                              |                               |
|                              | Do not live in South Carolina |