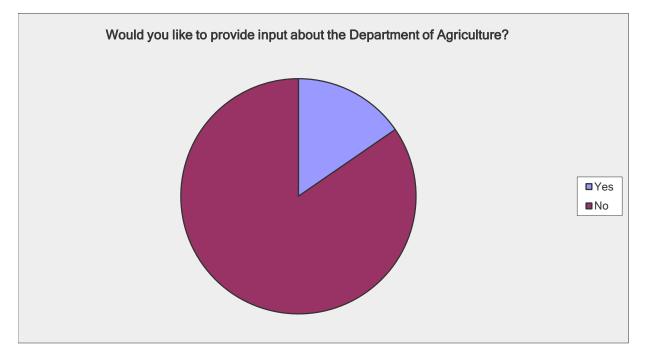
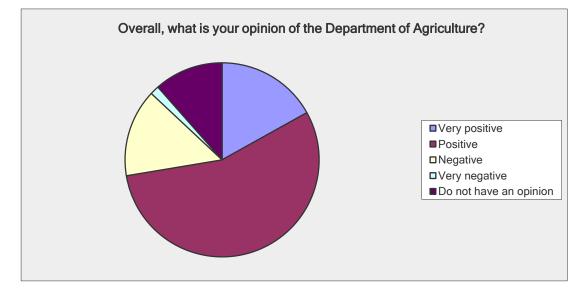
Would you like to provide input about the Department of Agriculture?			
Answer Options	Response Percent	Response Count	
Yes	15.4%	156	
No	84.6%	858	
	answered question	1014	
	skipped question	11	



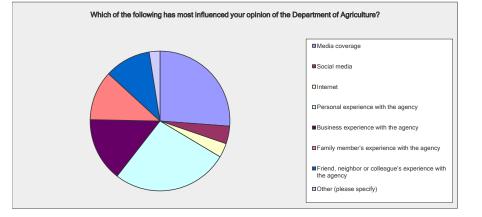
Overall, what is your opinion of the Department of Agriculture?				
Answer Options Response Response Percent Count				
Very positive	16.9%	22		
Positive	55.4%	72		
Negative	14.6%	19		
Very negative	1.5%	2		
Do not have an opinion	11.5%	15		
an	swered question	130		
:	skipped question	895		



#### Which of the following has most influenced your opinion of the Department of Agriculture?

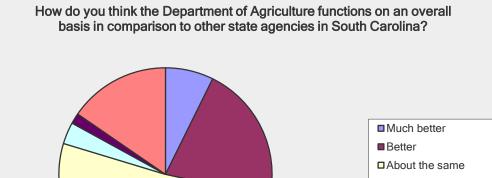
Answer Options	Response Percent	Response Count
Media coverage	26.2%	32
Social media	4.1%	5
Internet	3.3%	4
Personal experience with the agency	27.0%	33
Business experience with the agency	14.8%	18
Family member's experience with the agency	11.5%	14
Friend, neighbor or colleague's experience with the	10.7%	13
Other (please specify)	2.5%	3
	answered question	12
	skipped question	90

Number Respon	ise Date Eastern S	Standard Time Other (please specify)
1	May 18, 2016 12:41 PM	May 18, 2016 8:41 AM Guidleines from USDA that affect WIC Program
2	May 16, 2016 1:18 PM	May 16, 2016 9:18 AM WIC
3	May 16, 2016 12:27 PM	May 16, 2016 8:27 AM No interraction



How do you think the Department of Agriculture functions on an overall basis in comparison to other state agencies in South Carolina?

Much better         7.3%         9           Better         21.1%         26           About the same         51.2%         63           Worse         3.3%         4           Much worse         1.6%         2           Do not have an opinion         15.4%         19           answered question         123           skipped question         902	Answer Options	Response Percent	Response Count
About the same51.2%63Worse3.3%4Much worse1.6%2Do not have an opinion15.4%19answered question123	Much better	7.3%	9
Worse3.3%4Much worse1.6%2Do not have an opinion15.4%19answered question123	Better	21.1%	26
Much worse1.6%2Do not have an opinion15.4%19answered question123	About the same	51.2%	63
Do not have an opinion15.4%19answered question123	Worse	3.3%	4
answered question 123	Much worse	1.6%	2
•	Do not have an opinion	15.4%	19
skipped question 902	a	nswered question	123
		skipped question	902





Please list any comments, concerns, or suggestions you may have about the Department of Agricult quoted verbatim and published online.	ure. Your response will be
Answer Options	Response Count
	23
answered question	23
skipped question	1002

Number	Response Date		Eastern Standard Time	Response Text
	1	May 27, 2016 12:45 PM	May 27, 2016 8:45 AM	
				Please publish online the ethanol
	2	May 26, 2016 1:37 PM	May 26, 2016 9:37 AM	free gas stations and octane
				The environmental impacts of
				industrial farming are growing.
				Most farming operations are
				exempt from DHEC rules and the
				Dept of Agriculture relies on the
				Natural Resource Conservation
				Service to help farmers reduce
				their environmental impact. Is this
				system adequate for the future or
	3	May 23, 2016 2:24 PM	May 23, 2016 10:24 AM	is more oversight needed?
				The farmers market in West
				Columbia is a huge
				disappointment. There are very
				few vendors selling fresh fruits
				and vegetables. Alot of wasted
				space and not very convenient as
	4	May 22, 2016 5:25 PM	May 22, 2016 1:25 PM	
				Why does the Department of
	_			Agriculture waste money on
	5	May 19, 2016 7:37 PM	May 19, 2016 3:37 PM	parties?

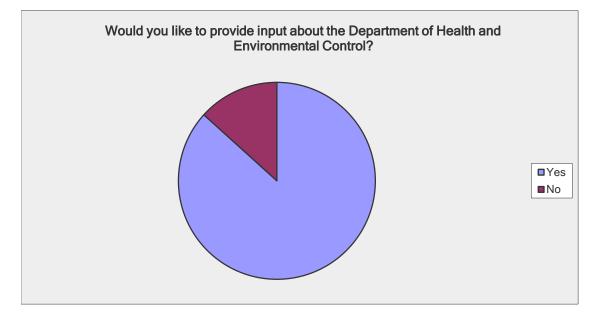
		The Food and Safety Compliance office has excellent, well trained
6	May 18, 2016 2:18 PM	May 18, 2016 10:18 AM personnel Unnecessary State (and Federal)
7	May 17, 2016 6:58 AM	May 17, 2016 2:58 AM subsidies are a concern.
8	May 16, 2016 7:23 PM	May 16, 2016 3:23 PM Slow to respond, if at all.
-		The new Farmers Market is a
		joke. People pass it by to travel to
		the Western orth Carolinas Market
9	May 16, 2016 5:44 PM	May 16, 2016 1:44 PM in Ashville.
		There is a lot of red tape for
		farmers to get approved to receive
		funding and assistance in having
		fresh fruits and vegetables into
		the hands of South Carolinian's.
		Out dated methods of training for
10	May 16, 2016 1:59 PM	May 16, 2016 9:59 AM farmers.
		Improve relationships with small
11	May 16, 2016 1:55 PM	May 16, 2016 9:55 AM home garden residents
12	May 16, 2016 1:52 PM	what do they do concerning their May 16, 2016 9:52 AM roles for the public?
12	May 10, 2010 1.52 PM	Need to have less qualifications
		for WIC participants to make it
		user friendly and to increase
13	May 16, 2016 1:18 PM	May 16, 2016 9:18 AM participation rates up
		The actual responsibilities and
		assistance available to the non-
		average farmer (individual or
		organization who may seek
		assistance on a limited basis) is
14	May 16, 2016 1:09 PM	May 16, 2016 9:09 AM not clear.
		The "SC Grown Certified"
		campaign seems to be very
		helpful for SC farmers. Keep up
15	May 16, 2016 12:07 PM	May 16, 2016 8:07 AM the good work.

	that. Well what does the department do besides collect state tax dollars and pesticides? Where do they find the money to repeatedly by PFG shirts for the events they attend? I was at the fair, both flower shows, and that BBQ festival. All employees had different PFGs at all events. Also who is in charge of these "events" at the farmers market? After attending severI BbQ fests it seems there are 3 or 4 employees standing around drinking during working hours. I find that appaling that A. They are allowed to not work and B that they were drinking. The farmers market is a great place for events, shaded, parking, and easily located. Seems like more "events" should happen there. Also who designed that ridiculous sign and how much money was earmarked for that? It
16 May 15, 2016 7:24 PM May 15, 2016 3:24 PM	l looks like the state fair sign. It is nice to see SC brand of fruits and vegetables and massive amount of advertisement for it. Has there been a cost-benefit studied of this campaign by an
17 May 14, 2016 10:13 PM May 14, 2016 6:13 PM	

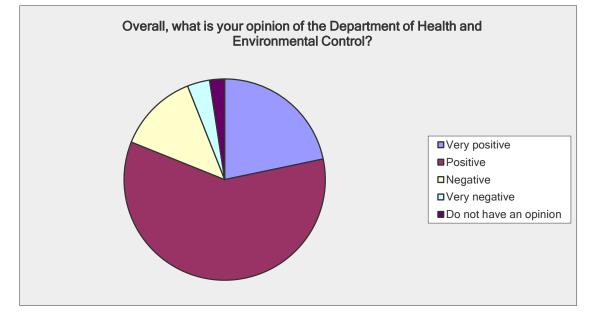
18	May 14, 2016 6:03 PM	May 14, 2016 2:03 PM	I have had several products tested by the Lab for my farm. I have stopped by to talk with those running the test or Phil (lab manager) to be told their hours are 7-3:30. Also on friday the only people who ever seem to be there after 3 are the girl at the front desk and maybe one or two others. Why have your hours be from 8:30-5 if the majority of the employees arent there from that time? I havent had dealings with other agencies so i am not sure how they gair, but this agency seems to allow certian personnel to work when they want and force others to cover their laziness.
19 20	May 13, 2016 8:44 PM May 13, 2016 8:42 PM		Never hear about them.
20		1110, 2010 11121 11	

	24		Mar: 10, 2010 0:07 AM	It has come to my attention that an individual that was hired for a "certified" position is actually not certified in his area. This makes me very concerned about the efficacy and legality of the work being done by the Dept of Ag. Second, I have also come to find out that hard-working individuals that have been performing duties outside of their area (as preparation for a new title) are being passed over after they have already completed the extra work with no compensation. This is a very poor choice for management and also a huge problem for the employees' commitment and morale, not to mention ethically
2	21	May 13, 2016 1:07 PM	May 13, 2016 9:07 AM	wrong. Great Job - Agribusiness is very important to SC. Keep up the
:	22	May 9, 2016 2:57 AM	May 8, 2016 10:57 PM	great work! SCDA touches more citizens in South Carolina daily more than most other agencies. SCDA not only inspects the fruits and vegetables we eat, but also ensures consumer protection in multiple ways. I wish SCDA would spend as much time informing citizens about their Consumer Protection Division and SCDA's many inspection services as they do about Certified SC and the
:	23	May 4, 2016 12:25 PM	May 4, 2016 8:25 AM	farmers markets.

Would you like to provide input about the Department of Control?	Health and Environ	nmental
Answer Options	Response Percent	Response Count
Yes	86.7%	848
No	13.3%	130
an	swered question	978
5	skipped question	47



Overall, what is your opinion of the Department of Health and Environmental Control?			
Answer Options	Response Percent	Response Count	
Very positive	21.7%	155	
Positive	59.3%	423	
Negative	12.9%	92	
Very negative	3.6%	26	
Do not have an opinion	2.4%	17	
an	swered question	713	
٤	skipped question	312	



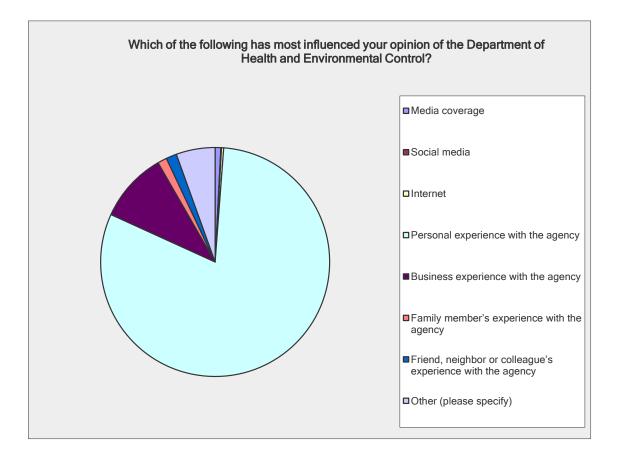
Which of the following has most influenced your opinion of the Department of Health and Environmental Control?

Answer Options	Response Percent	Response Count
Media coverage	0.8%	6
Social media	0.1%	1
Internet	0.3%	2
Personal experience with the agency	80.6%	572
Business experience with the agency	9.9%	70
Family member's experience with the agency	1.3%	9
Friend, neighbor or colleague's experience with the	1.5%	11
Other (please specify)	5.5%	39
	answered question	710
	skipped question	315

Number	Response Date		Eastern Standard Time	Other (please specify)
				Employee with
	1	May 25, 2016 12:54 PM	May 25, 2016 8:54 AM	Department
	2	May 25, 2016 12:26 PM	May 25, 2016 8:26 AM	Employee
				Employment
	3	May 20, 2016 8:12 PM	May 20, 2016 4:12 PM	with the agency.
				Division of WIC
	4	May 20, 2016 4:43 PM	May 20, 2016 12:43 PM	Services
				working with
	5	May 19, 2016 9:39 PM	May 19, 2016 5:39 PM	DHEC
				I am employed
	6	May 18, 2016 7:53 PM	May 18, 2016 3:53 PM	here.
	7	May 18, 2016 1:13 PM	May 18, 2016 9:13 AM	Employee
	8	May 18, 2016 1:11 PM	May 18, 2016 9:11 AM	employee
		-	-	Employee for
	9	May 17, 2016 3:04 PM	May 17, 2016 11:04 AM	47 years.
·	10	May 17, 2016 2:06 PM	May 17, 2016 10:06 AM	Employee
		-	-	Employee of
·	11	May 17, 2016 1:27 PM	May 17, 2016 9:27 AM	agency
	12	May 17, 2016 12:09 PM		
•	13	May 17, 2016 2:16 AM	May 16, 2016 10:16 PM	employee
	14	May 16, 2016 8:12 PM		

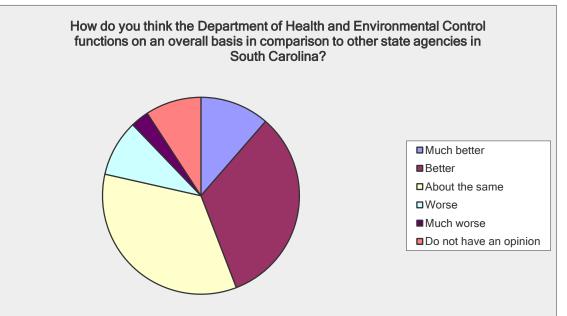
15	May 16, 2016 5:26 PM	May 16, 2016 1:26 PM	employee employment
16	May 16, 2016 4:18 PM	May 16, 2016 12:18 PM	
17		May 16, 2016 11:51 AM	
18		May 16, 2016 11:50 AM	
19	May 16, 2016 1:55 PM	May 16, 2016 9:55 AM	
	May 10, 2010 1.001 M	May 10, 2010 0.00 / M	Working here,
			having a small
			part in all of the
			good the
20	May 16, 2016 1:52 PM	May 16, 2016 9:52 AM	•
21	May 16, 2016 1:36 PM	May 16, 2016 9:36 AM	
		111ay 10, 2010 0100 / 111	Work
22	May 16, 2016 1:32 PM	May 16, 2016 9:32 AM	
			Agency
23	May 16, 2016 1:03 PM	May 16, 2016 9:03 AM	• •
	•	•	Working for the
24	May 16, 2016 12:43 PM	May 16, 2016 8:43 AM	agency
	-	-	20 years of
			working at the
25	May 16, 2016 12:29 PM	May 16, 2016 8:29 AM	
			Work for
26	May 16, 2016 12:27 PM	May 16, 2016 8:27 AM	
			Employee's
			opinion about
			the work
27	May 16, 2016 12:27 PM	May 16, 2016 8:27 AM	
			Current
28	May 16, 2016 12:22 PM	May 16, 2016 8:22 AM	
			as a part time
29	May 16, 2016 11:43 AM	May 16, 2016 7:43 AM	
			l am an
30	May 16, 2016 11:39 AM	May 16, 2016 7:39 AM	
			Employmewnt
04		M 40 0010 0 01	with the
31	May 14, 2016 1:01 AM	May 13, 2016 9:01 PM	agency

			Personal experience, based on the Preventative Health side of
32	May 13, 2016 10:09 PM	May 13, 2016 6:09 PM	
33	May 13, 2016 9:07 PM	May 13, 2016 5:07 PM	
34	May 13, 2016 9:02 PM	May 13, 2016 5:02 PM	
35	May 13, 2016 8:54 PM	May 13, 2016 4:54 PM	with the agency
36	May 13, 2016 8:45 PM	May 13, 2016 4:45 PM	
37	May 13, 2016 8:44 PM	May 13, 2016 4:44 PM	employee
		•	Mission to protect public health and
38	May 13, 2016 8:42 PM	May 13, 2016 4:42 PM	environment All Choices
39	May 2, 2016 5:12 PM	May 2, 2016 1:12 PM	above



How do you think the Department of Health and Environmental Control functions on an overall basis in comparison to other state agencies in South Carolina?

Response Percent	Response Count
11.4%	81
32.8%	233
34.4%	244
9.3%	66
3.0%	21
9.2%	65
wered question	710
kipped question	315
	Percent 11.4% 32.8% 34.4% 9.3% 3.0% 9.2% wered question



Please list any comments, concerns, or suggestions you may have about the Department of Health and Environmental Control. Your response will be quoted verbatim and published online.

Answer Options	Response Count
	257
answered question	
skipped question	

1May 31, 2016 7:03 PMMay 31, 2016 3:03 PMMay 31, 2016 3:03 PM2May 31, 2016 5:57 PMMay 31, 2016 1:57 PMThe agency seems to recruit and hire persons with litt2May 31, 2016 6:30 PMMay 29, 2016 6:30 PMThe agency seems to recruit and hire persons with litt3May 29, 2016 6:30 PMMay 29, 2016 6:30 PMMay 29, 2016 3:09 PM4May 27, 2016 7:09 PMMay 27, 2016 3:09 PMCarolina residents5May 27, 2016 12:47 PMMay 27, 2016 8:47 AMKowledgeable and efficient staff; pleasant experience6May 26, 2016 2:38 PMMay 26, 2016 10:38 AMMay 26, 2016 10:38 AM7May 26, 2016 2:38 PMMay 26, 2016 10:13 AMIncreasing workload; not organized/prepared with cha unfair to employees and pay stinks to put up with such mag 26, 2016 1:39 PM8May 26, 2016 1:39 PMMay 26, 2016 9:39 AMSoot 10:13 AM9May 26, 2016 1:39 PMMay 26, 2016 9:39 AMSoot 10:13 AM9May 26, 2016 1:39 PMMay 26, 2016 9:39 AMSoot 10:01 M with the new Director would do something about the vision direc level and find out the obstacles we face daily just tryin do our jobs. Employees should be able to give input in management is slow to make decisions and incomplete and incorrect information. There is a serio lack of communication. J have been with BOL over years and morale and confidence in management to worst 1 have even experienced. Cookouts and other "morale boosting activities" are not a substitute for competent, involved management. On a positive note Heigels seems to be better than MS. Templeton and it appears she has hired upper management that is actu u	Number	Response Date		Eastern Standard Time	Response Text
1May 31, 2016 7:03 PMMay 31, 2016 3:03 PM The agency seems to recruit and hire persons with little2May 31, 2016 5:57 PMMay 31, 2016 1:57 PMno training and skills for the job in which they are assig opressive management style at the regional managem level has a negative impact on client services to South3May 29, 2016 6:30 PMMay 29, 2016 2:30 PMCarolina residents What is offered to employees to retain them, such as What is offered to employees to retain them, such as May 27, 2016 12:47 PM6May 27, 2016 6:57 PM May 26, 2016 2:38 PMMay 27, 2016 8:47 AM May 26, 2016 6:57 PM May 26, 2016 2:38 PMMay 26, 2016 2:57 PM May 26, 2016 1:38 AM May 26, 2016 1:38 AM Increasing workload; not organized/prepared with cha unfair to employees and pay stinks to put up with such form upper management l wish the new Director would do something about the 99May 26, 2016 1:39 PMMay 26, 2016 9:39 AM May 26, 2016 1:39 PM"good ofe boy" system. BOL management is slow to make decisions and incomplete and incorrect information. There is a serio lack of communication. DHEC upper management wide do well to talk with employees below the division direct level and find out the obstacles we face daily just tryin do our jobs. Employees should be able to give input i management. On a positive node Heigige seems to be better than MS. Templeton and t appears she has hired upper management. An our positive node Heigige seems to be better than MS. Templeton and t appears she has hired upper management that is actu qualified for their jobs. Thank you for this opportunit, though I do not expect anything to come of this survey the surger seems to be better than MS. Templeton and t appears she has hired upper management that is	. tumboi				Most of the interview panels at the Bureau of Laboratories
2May 31, 2016 5:57 PMMay 31, 2016 1:57 PMThe agency seems to recruit and hire persons with litt to training and skills for the job in which they are assig opressive management skyle at the regional managen level has a negative impact on client services to South What is offered to employees to retain them, such as What is offered to employees to retain them, such as What is offered to employees to retain them, such as What is offered to employees to retain them, such as What is offered to employees to retain them, such as What is offered to employees to retain them, such as What is offered to employees to retain them, such as What is offered to employees to retain them, such as What is offered to employees to retain them, such as What is offered to employees to retain them, such as What is offered to employees to retain them, such as What is offered to employees to retain them, such as What is offered to employees to retain them, such as What is offered to employees to retain them, such as What is offered to employees to retain them, such as What is offered to employees them as are tied up in the process that it tak for musper management. Increasing workload; not organized/prepared with cha unfair to employees and pay stinks to put up with such for upper management. I wish the new Director would do something about the good of e boy" system. BOL management is disinterested at best and incomp at worst. Management is obstice and incomp at worst. Management is obstice of and incomp at worst. Management is obstice of and incomp ead morale and confidence in management we do well to talk with employees should be able to give input in management evaluations. There is a serio lack of communication. DHEC upper management is dis worst I have even experienced. Cookouts and other "morale boosting activities" are not a substitute for competen		1	May 31, 2016 7:03 PM	May 31, 2016 3:03 PM	
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<ul> <li>May 29, 2016 6:30 PM</li> <li>May 29, 2016 7:09 PM</li> <li>May 27, 2016 7:09 PM</li> <li>May 27, 2016 7:09 PM</li> <li>May 27, 2016 12:47 PM</li> <li>May 27, 2016 12:47 PM</li> <li>May 27, 2016 6:57 PM</li> <li>May 26, 2016 6:57 PM</li> <li>May 26, 2016 2:38 PM</li> <li>May 26, 2016 10:38 PM</li> <li>May 26, 2016 10:33 AM</li> <li>Increasing workload; not organized/prepared with cha unfair to employees and pay stinks to put up with such unfair to employees and pay stinks to put up with such and pay 26, 2016 11:39 PM</li> <li>May 26, 2016 9:39 AM</li> <li>"good of boy" system.</li> <li>BOL management is disinterested at best and incompet a dincorrect information. There is a serio lack of communication. DHEC upper management to word to use boy event and confidence information. There is a serio lack of communication. DHEC upper management to word low the division direct level and find out the obstacles we face daily just tryin do our jobs. Employees should be able to give input in management evaluations. I have been with BOL over years and morale and confidence in management is the worst I have even experienced. Cookouts and other "morale boosting activities" are not a substitute for competent, involved management. On a positive note Heigel seems to be better than Ms. Templeton and it appears she has hired upper management. That is actu, qualified for their jobs. Thank you for this opportunity, though I do not expect anything to come of this survey</li> </ul>		2	May 31, 2016 5:57 PM	May 31, 2016 1:57 PM	
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3May 29, 2016 6:30 PMMay 29, 2016 2:30 PMCarollina residents What is offered to employees to retain them, such as competitive pay, incentives, and appreciation. May 27, 2016 12:47 PMMay 27, 2016 3:09 PMCarollina residents What is offered to employees to retain them, such as competitive pay, incentives, and appreciation. May 27, 2016 12:47 PM6May 26, 2016 6:57 PM May 26, 2016 2:38 PMMay 26, 2016 2:57 PM May 26, 2016 2:57 PMIncreasing workload; not organized/prepared with cha unfair to employees and pay stinks to put up with such may 26, 2016 1:39 PM8May 26, 2016 1:39 PMMay 26, 2016 10:13 AMIncreasing workload; not organized/prepared with cha unfair to employees and pay stinks to put up with such wish the new Director would do something about the god of 'e boy' system. BOL management is disinterested at best and incomp at worst. Management is slow to make decisions and incomplete and incorrect information. There is a serio lack of communication. DHEC upper management with do our jobs. Employees should be able to give input it management evaluations. I have been with BOL over years and morale and confidence in management is worst I have even experienced. Cookouts and other "morale boosting activities" are not a substitute for competent, involved management. On a positive note Heigel seems to be better than Ms. Templeton and it appears she has hired upper management that is actu upalified for their jobs. Thank you for this opportunity, though I do not expect anything to come of this survey					level has a negative impact on client services to South
<ul> <li>May 27, 2016 7:09 PM May 27, 2016 12:47 PM</li> <li>May 27, 2016 12:47 PM</li> <li>May 27, 2016 3:47 AM May 26, 2016 6:57 PM May 26, 2016 6:57 PM May 26, 2016 2:38 PM</li> <li>May 26, 2016 10:38 AM May 26, 2016 10:38 AM May 26, 2016 10:39 AM</li> <li>May 26, 2016 1:39 PM</li> <li>May 26, 2016 1:3</li></ul>		3	May 29, 2016 6:30 PM	May 29, 2016 2:30 PM	
<ul> <li>May 27, 2016 12:47 PM</li> <li>May 27, 2016 8:47 AM knowledgeable and efficient staff; pleasant experience Employees' hands are tied up in the process that it tak 6</li> <li>May 26, 2016 2:38 PM</li> <li>May 26, 2016 10:38 AM Increasing workload; not organized/prepared with cha unfair to employees and pay stinks to put up with such May 26, 2016 10:38 AM Increasing workload; not organized/prepared with cha unfair to employees and pay stinks to put up with such May 26, 2016 10:38 AM Increasing workload; not organized/prepared with cha unfair to employees and pay stinks to put up with such May 26, 2016 10:39 PM</li> <li>May 26, 2016 10:13 AM from upper management</li> <li>I wish the new Director would do something about the good ol'e boy" system.</li> <li>BOL management is disinterested at best and incomp at worst. Management is disinterested at best and incomp at worst. Management is disinterested at best and incomp at worst. Management is down to make decisions and incomplete and incorrect information. There is a serio lack of communication. DHEC upper management wido well to talk with employees below the division direct level and find out the obstacles we face daily just tryin do our jobs. Employees should be able to give input in management evaluations. I have been with BOL over years and morale and confidence in management is the worst I have even experienced. Cookouts and other "morale boosting activities" are not a substitute for competent, involved management. On a positive note Heigel seems to be better than Ms. Templeton and it appears she has hired upper management that is actu, qualified for their jobs. Thank you for this opportunity, though I do not expect anything to come of this survey</li> </ul>					
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10 May 26, 2016 12:14 PM May 26, 2016 8:14 AM nothing will be done to address employee concerns.		10	May 26, 2016 12:14 PM	May 26, 2016 8:14 AM	nothing will be done to address employee concerns.

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11	May 25, 2016 7:09 PM	May 25, 2016 3:09 PM	2600 Bull Street building needs work - dirty especially in the stair wells and restrooms. Pay equity (not on par with other agencies, and some parts of the agency are paid more than others).
	Way 25, 2010 7.09 FW	May 25, 2010 5.09 PW	The new Director is an asset to the agency unlike the
			previous. Main concern is the revolving door of employees.
			In my area alone we have 18 engineers compared to 30 to
			40 8 years ago and have lost over 20 in 8 years and 2 last
			week. Lack of support from the legislature to improve
12	May 25, 2016 12:54 PM	May 25, 2016 8:54 AM	employee retention.
	•	•	Maintaining an experienced Staff. We have gone from 30 to
			40 engineers to 20 and now 18 since 2 left lat Friday. The
			Department is on a much better path than it was 3 years
			ago. The department should be allowed to do their job
			without intervention from the outside and should have the
13	May 25, 2016 12:26 PM	May 25, 2016 8:26 AM	support from the legislature to improve the department.
			Agency appears to have become "top heavy" while clinics/service areas are shorthanded - especially
14	May 25, 2016 12:15 PM	May 25, 2016 8:15 AM	
14	May 23, 2010 12.13 FM	Way 25, 2010 6.15 AW	DHEC needs to update equipment, especially computer
			systems. Some buildings, those over 20 years old, need to
			be evaluated for safety and security. Employee salaries
15	May 23, 2016 8:11 PM	May 23, 2016 4:11 PM	need to be competetive with other like services.
	•	•	Turn over is high and positions are difficult to fill due to
			extremely low salaries as compared to private industry, non-
			profits, other states, and other agencies within South
16	May 23, 2016 4:35 PM	May 23, 2016 12:35 PM	
			DHEC has so many environmental programs and
			regulations. Often times the programs overlap resulting in unjustified burdens on the regulated community. The
			DHEC staff has to be extremely knowledgeable of all
			programs so that the right hand knows what the other hand
			is doing, not only to prevent over regulation, but also the
			instances where no action is taken with the assumption that
			another program will intercede. While it only takes days to
			learn a regulation, it takes years to develop the technical
			expertise and understanding to be multi-media (air, land,
			and water) savvy. The DHEC employees that have multi-
			media experience need to be paid more for the knowledge
17	May 23, 2016 2:52 PM	May 23, 2016 10:52 AM	that helps the agency be more efficient and can be applied with many more sectors of industry.
17	Way 23, 2010 2.32 FW	Way 23, 2010 10.52 AW	Answer to # 5 is based on we all have constraints due to
			budget, short staffed and underpaid. All goes back to the
			budget. As far as serving the public, The current
			employees working for all agencies are doing the best job
			we can with as little as we can. I know for sure the DHEC
18	May 23, 2016 2:38 PM	May 23, 2016 10:38 AM	staff do an awesome job with the public!!!!

19	)	May 23, 2016 2:21 PM		DHEC employees should know what records they have and don't havethey repeatedly refer customers to other agencies to obtain records that these other agencies (i.e. SCDAH) don't have or that they (DHEC) can provide I feel the agency is no longer concerned with client care, but with the numbers. Productivity and percentages, fewer staff means shorter time with clients and its all about how many of them can you see in a day? And the employees
20	)	May 23, 2016 1:19 PM		<ul> <li>on the front lines are less important each day. Over worked and way underpaid.</li> <li>1. Communication within the agency is poor at best. 2. Turnover within the water lab at the Hayne Building is frequent. New employees come in to get trained and then leave for better paying jobs or to work in a better environment. Increasing chemist pay may help retain</li> </ul>
21		May 23, 2016 12:47 PM	May 23, 2016 8:47 AM	
22		May 23, 2016 11:49 AM	May 23, 2016 7:49 AM	Professional staff, particularly nurses, are very dedicated. The state office of vital records is severely understaffed and poorly supervised. The frustration that causes customers creates an unsettled environment. There are eight customer service windows with only 3 or 4 workers to
23	}	May 23, 2016 1:37 AM	May 22, 2016 9:37 PM	wait on a room full of people. DHEC has a lot of opportunities to mobilize the community
24	,	May 20, 2016 9:01 PM		to live healthier lives! Overall, DHEC is a great organization. My only concern is that at times I am not sure as to whom I need to answer to in my department because my immediate supervisor has three assistants and I feel the need to answer to all four of them. I do think having so many people in leadership roles in one department is unnecessary and may cost the
25	5	May 20, 2016 7:56 PM	May 20, 2016 3:56 PM	agency too much money. There is little to no local DHEC representation in most counties since offices were consolidated under the previous director. In order to apply for permits, request inspections, report dog bites, etc., we now have to make long distance phone calls or travel 50-100 miles to the "central" office. This is both expensive and time consuming. Eventhen it may take several days after "scheduling" for results. The Beaufort office is a joke, upper management appears arrogant, hateful and spiteful with little regard for the public or the employees there. Hopefully this is not indicative of all "central offices". DHEC should seriously consider putting offices back in the individual counties. We the public deserve more for our tax dollars than an out of
26	5	May 20, 2016 7:22 PM		date bloated bureaucracy.
				,

27	May 20, 2016 4:43 PM	May 20, 2016 12:43 PM	I enjoy reading the DHEC Dashboard, the agency's employee information portal. The Dashboard is designed to make it easier to stay connected to the latest updates from the DHEC blog, news releases, events, employee spotlights, worksite wellness programs. Keeping South Carolina up-to-date with Healthy Living and the Control of our Environment. The front line staff has always worked diligently to provide services to the citizens. The leadership (from the top to regional management) is recent years has made it difficult as the front line staff has felt abused. The treatment and attitude toward the worker bees of the agency has greatly
28	May 20, 2016 4:42 PM		improved with Director Catherine Heigel. The Department will change their decision if you get your legislatures involved. The decision should not be political -
29	May 20, 2016 3:57 PM		it should be based on laws and regulations
			We are working to improve how we do business but not
30	May 20, 2016 3:46 PM	May 20, 2016 11:46 AM	there yet
31	May 19, 2016 9:04 PM	May 19, 2016 5:04 PM	DHEC protects our food and our environment.
32	May 19, 2016 8:41 PM	May 19, 2016 4:41 PM	Great agency doing great work for the citizens of SC!! reward and retain the folks who actually do the work, not the self serving incompetent management that is only
33	May 19, 2016 8:30 PM	May 19, 2016 4:30 PM	concerned with justifying their position
34	May 19, 2016 8:27 PM		state employees need comparable pay to other states. DHEC needs to consider the reasons there is such high turnover among staff throughout the agency. Inexperience managers and leaderships expecting individuals to do more with less will drive away the good people needed to run the
35	May 19, 2016 7:02 PM	May 19, 2016 3:02 PM	agency. Salary disparities between African Americans and
36	May 19, 2016 5:43 PM	May 19, 2016 1:43 PM	
37	May 19, 2016 5:18 PM	May 19, 2016 1:18 PM	
38	May 19, 2016 3:11 PM	May 19, 2016 11:11 AM	
39	May 19, 2016 2:40 PM	May 19 2016 10:40 AM	have to constantly beg for adequate funding.
40	May 19, 2016 2:40 PM May 19, 2016 4:00 AM		The new regions are too large geographically Really feel that there should be electronic records in the
41	May 18, 2016 7:43 PM	May 18, 2016 3:43 PM	

42	May 18, 2016 5:43 PM	May 18, 2016 1:43 PM	1. DHEC does not value the employees, NO raises, NO incentives new people are hired instead of the loyal ones promoted, New people are brought into the agency making the salary the old ones make You show no seniority between the two. The young people are leaving because the salary can't even pay there student loans. The state of SC DHEC pays less than other agencies and our supervisor, seem not to be able to give us a raise. I feel
			the agency has some very loyal employees and should
43	May 18, 2016 5:15 PM	May 18, 2016 1:15 PM	recognize them because they are the keepers
	····· <b>·</b>		I have concerns about the public's perception of DHEC
			employees. DHEC employees are hard working and
44	May 18, 2016 5:12 PM	May 18, 2016 1:12 PM	
	May 10, 2010 0.121 M	May 10, 2010 1.121 M	The Agency's buildings are in need of maintenance:
			cleaning the out side of the buildings of dirt, wasp nests,
			etc. The roofs of some of the buildings are leaking, with
			possible mold present. Laboratory staff salaries are lower
			and not competitive with other states or private
			laboratories. Suggest increasing the laboratory staff
45	May 18, 2016 4:18 PM	May 18, 2016 12:18 PM	salaries to better recruit and maintain staff.
			To provide the best customer service; the department is
46	May 18, 2016 2:55 PM	May 18, 2016 10:55 AM	lacking a full staff,
	•		The staff at DHEC cares about the duties that they perform
			to protect public health and the environment, they educate
47	May 18, 2016 2:22 PM	May 18, 2016 10:22 AM	industry and the public as well as enforcing regulations.
••		may 10, 2010 10.227 un	Employees are underpaid for the responsibilities in the jobs
48	May 18, 2016 2:18 PM	May 18, 2016 10:18 AM	
40	May 10, 2010 2.101 M		Staff are concerned about the public's well-being overall;
49	May 18, 2016 1:36 PM	May 18, 2016 0:36 AM	but must operate within regulatory boundaries.
49 50	May 18, 2016 1.36 PM May 18, 2016 1:13 PM		Excellent leadership produces excellent customer service!
	· ·		
51	May 18, 2016 1:11 PM	• •	need better ways to compensate hard working employees
52	May 18, 2016 12:44 PM	May 18, 2016 8:44 AM	I think its employees should have more training
			raises/ promotions based on experience and education;
			need to promote greater employee incentives and reward
			to recruit/ retain quality staff; needs to promote wellness
			programs, work-from-home opportunities, and training/
			educational development to compete with corporate
53	May 17, 2016 9:56 PM	May 17, 2016 5:56 PM	employers

54	May 17, 2016 9:48 PM		Need inspectors in every county like it used to be Needs neater, more professional offices- does not promote a good image; needs more public outreach/ promotion of DHEC services; needs greater frequency of restaurant
55	May 17, 2016 9:44 PM	May 17, 2016 5:44 PM	
56	May 17, 2016 9:00 PM		does not reflect my yrs. of service.
50	May 17, 2016 9:00 PM		matter what program they work for. The "Hierarchy" of this agency does not seem to recognize this. When someone can be hired in at the same salary or higher as someone who has been working here for many many years in that same position with a wealth of experience, something is wrong with that. No matter how much we voice our opinions about that and other concerns it seems as though no one is listening or even concerned. We are always short staffed because of a constant high turn over with staff and that's anyone from Nurses to Admin and everybody in between. Is anyone up there concerned? It seems as though"Public Health Services" is a thing of the past. I suggest we get back to the business of serving clients with a lot less paper, electronic records, and incentives for
57	May 17, 2016 8:34 PM	May 17, 2016 4:34 PM	
58	May 17, 2016 7:54 PM		DHEC has improved in its customer service.
30	May 17, 2010 7.34 PM	•	They seem to not care about there lower level employees. They do not get raises and there complaints seem to fall on death ears. Employees seem to be overworked due to
59	May 17, 2016 7:53 PM	May 17, 2016 3:53 PM	lack of staff because staff are leaving because of moral. Valuable resource for our state. DHEC helps protect the
60	May 17, 2016 6:30 PM	May 17, 2016 2:30 PM	citizens of South Carolina. New employees that you train makes a larger salary than
61	May 17, 2016 5:03 PM	May 17, 2016 1:03 PM	
	May 17, 2010 0.00 PM		1. As a citizen, I am concerned about the Certificate of Need process. What do other states do? 2. I am an hourly employee, and wondered whether a small raise is in my future, since I have been at the same rate for at least 10 years. I believe that hourly employees are very cost effective for the state, since we receive no benefits. 3. I am a WIC employee, and I believe that the WIC department is very well run, and that we are continuously
62	May 17, 2016 4:44 PM		improving the service that we are giving our clients.
VL	May 17, 2010 4.44 FM 1	10, 2010 12.74 F W	improving the cervice that we are giving our clients.

			The agency was functioning well, both internally and externally, before Catherine Templeton took over the agency. Templeton basically destroyed the morale of the agency by her firings, her stern leadership, no one could speak against her and basically no communication from her office. During Templeton's tenure, the Information Technology Department basically took on the same manage style, causing people to leave and "NO" communication. Thank goodness, for Catherine Heigel. She had/has a tremendous job of rebuilding the agency, internally again. She's doing a great job. Communicating, filling vacancies with knowledgeable staff, showing a strong concern about the employees. Now, we don't find out about what's happening in the agency thru the news media, like we did with Templeton. The agency is becoming
63	May 17, 2016 3:04 PM	May 17, 2016 11:04 AM	
64	May 17, 2016 2:06 PM	May 17, 2016 10:06 AM	
			Morale has been low for years. Employee performance
			evaluations are not completed by managers yearly so you never know how you perform in your job. No pay raises;
			which is possibly has a correlation to receiving no
			evaluation. Managers receive pay raises consistently. Little
			to no opportunities for advancement. Approval processes
			are not consistent and are changed on the fly; takes
			extremely long time for decisions to be made. Would like to
			see more diversity in the agency especially in management
65	May 17, 2016 2:01 PM	May 17, 2016 10:01 AM	
66	May 17, 2016 1:38 PM	May 17, 2016 9:38 AM	Is truly community focused.
			previous director. She is trying to improve service delivery
			& support ideas to improve employee morale. However,
			internal communication remains a challenge at all levels within DHEC. I feel that I am often not included in
			decisions made that directly impact my staff/direct reports.
			It creates a level of frustration and a feeling that your
			opinion does not matter or that your voice is not important.
			Staff report feeling as if they are being dictated to rather
			than being given an opportunity to participate in the
			decision making process. I would love to see more
			opportunity for employee participation in decision making at
67	May 17, 2016 1:27 PM	May 17, 2016 9:27 AM	
68	May 17, 2016 1:19 PM	May 17, 2016 9:19 AM	Be firm and stern about being "One DHEC"

			Like the new director. Seems to really care about staff and fixing the agency. Morale is much better/less fear. Employees getting more info on what's going on at the agency from leadership with new director/better communication to employees. Not learning about things going on at work for the first time in the newspaper/TV anymore. Like most of the changes that have been made, especially the dashboard and employee appreciation efforts. Only suggestion is need to focus more on fixing IT because it has gotten really slow. Takes a long time to get a new computer/repairs done, internet is slow and tech
69	May 17, 2016 1:19 PM	May 17, 2016 9:19 AM	support seems overwhelmed. I don't think the public is totally aware of the many different
			aspects of the Department of Health and Environmental Control, and it's impact on the general public. The staff are
			very caring people who are genuinely concerned about the
			health and well-being of the citizens of South Carolina.
			Many times the employees are not compensated, or
70	May 17, 0010 10:40 DM	May 17, 0010 0.40 AM	recognized for their work or efforts, and are taken for
70	May 17, 2016 12:48 PM	May 17, 2016 8:48 AM	DHEC has been plague with numerous problems across
			the board. The unfair hiring practices, management and
			staffing problems are just a few issues that have been
			noticed internal and externally. Perhaps, by fixing its
71	May 17, 2016 12:15 PM	May 17 2016 8-15 AM	internal problems to build a strong foundation can have a positive impact on the community's image of the agency.
/1	Way 17, 2010 12.101 W	Way 17, 2010 0.15 AW	Public awareness to educate communities about the
72	May 17, 2016 12:09 PM	May 17, 2016 8:09 AM	services they can expect from DHEC.
			DHEC IS AN AGENCY THAT REACTS TO PROBLEMS
			RATHER THAN USES SOUND PROACTIVE STEPS TO
			AVOID THINGS HAPPENING IN THE FIRST PLACE. MANAGEMENT MAKES DECISIONS WITHOUT
			INVOLVING STAFF THAT IT AFFECTSASK FOR INPUT
			FROM THE PEOPLE THAT ACTUALLY DO THE
			WORK!!!! STOP GIVING RAISES BASED ON CLICKS
			RATHER THAN PERFORMANCE. ONE OF THE BIGGEST MOTIVATORS, FOR MOST PEOPLE, IS MORE
			MONEY NOT A MUFFIN!!!! DHEC STOP WASTING TAX
			PAYERS MONEY BY ELIMINATING PROGRAMS THAT
			BLEED MONEY EVERY YEAR. LAST BUT NOT LEAST,
			START LETTING EMPLOYEES EVALUATE OR
			CRITIQUE THEIR SUPERIORS AND USE THAT AS A TOOL TO ADD TO THEIR EVALUATION EVERY YEAR
			THEY EVALUATE US WHY CAN'T WE EVALUATE
73	May 17, 2016 8:55 AM	May 17, 2016 4:55 AM	
74	May 17, 2016 6:58 AM	May 17, 2016 2:58 AM	Sound management structure lacking.
			An agency of dedicated public servants who work extremely hard (very little pay) to protect all of our
75	May 17, 2016 2:16 AM	May 16, 2016 10:16 PM	communities across the state.
	· ·		

76	May 16, 2016 9:32 PM	May 16, 2016 5:32 PM	DHEC has one responsibility: to protect the health of South Carolinians. The mission cannot be accomplished by separating the agency. The new leadership needs to be given the opportunity and resources to improve the agency.
		•	Need more professional and clean, presentable, uniform facilities to promote a positive image; Need more public outreach and promotion of DHEC services and goals; Need more staff to ensure adequate inspections of food facilities
77	May 16, 2016 8:46 PM	May 16, 2016 4:46 PM	(at least once per year) In my opinion, all the traveling for training, and covering for other sites that if we did training on line or by live tv and had extra people from closer sites to cover that we could
78		May 16, 2016 4:12 PM	Great employees, they are hard working and take their work seriously. They show concern about the health of the people of South Carolina and the Environment for our state. They are ALL under paid for what they do for
79	May 16, 2016 8:03 PM	May 16, 2016 4:03 PM	us.State employees in this Agency deserve better pay. I feel with the new administration our voices are being
80	May 16, 2016 7:54 PM	May 16, 2016 3:54 PM	heard and changes are being implemented.
81	May 16, 2016 7:24 PM		They have forgotten their mission statement.
•			Comments: Better salary adjustments reflective of staff
82	May 16, 2016 7:09 PM	May 16 2016 3:09 PM	with secondary degree(s), credentials and experience.
83	May 16, 2016 7:02 PM		needs more from enforcement
00	May 10, 2010 7.02 1 M	May 10, 2010 0.021 M	The air quality in the SC DHEC buildings is unsafe to its
			employees and others. This should be corrected in the
			current buildings or other, safer work areas should be made
			available asap. Also, there should be additional amenities
			provided to the public in the lobby area of the first floor
			(such as a snack machine and water fountain) so that
			members of the public are not allowed unattended in areas
			where ID cards are necessary for entry (any place beyond
84	May 16, 2016 6:52 PM	May 16 2016 2:52 PM	the lobby and the Vital Records office).
		May 10, 2010 2.021 M	The air quality in the SC DHEC buildings is unsafe to its
85	May 16, 2016 6:47 PM	May 16, 2016 2:47 PM	
		···· <b>,</b> ··· <b>,</b> -·······	Ms Temleton managed to take an agency that, while not
			perfect, strove to protect public health and assist the
			citizens of South Carolina and turn it into a beauricratic
86	May 16, 2016 6:36 PM	May 16, 2016 2:36 PM	black hole most people expect government agencies to be.
			Ms Temleton managed to take an agency that, while not
			perfect, strove to protect public health and assist the
			citizens of South Carolina and turn it into a beauricratic
87	May 16, 2016 6:35 PM	May 16, 2016 2:35 PM	black hole most people expect government agencies to be.
			Technical staff should be appreciated for the expertise they
88	May 16, 2016 6:30 PM	May 16, 2016 2:30 PM	bring to the table and compensated appropriately.

			At the Bureau of Labs some of the departments are working with out-dated instruments and have been told there is no money to upgrade. If we could get better equipment, I believe it would save the Agency money in the long run. We waste money on equipment that we have bought and have done the validation on and it sits because no one checks the results to get the instruments up and running. We are also wasting money on Specimen Gate, which is a new computer program for Newborn Screening. We have been paying money on it for a couple of years and
89	May 16, 2016 6:25 PM	May 16, 2016 2:25 PM	are still not up and running. The demand for more advanced technology is well over
90	May 16, 2016 6:16 PM	May 16, 2016 2:16 PM	due. Offer more ways to advance in career paths and then compensate appropriately. Also, support maternity leave
			without having to use all/some of one's annual/sick leave.
			Try to retain employees versus a constant revolving door of
91	May 16, 2016 5:56 PM	May 16, 2016 1:56 PM	DHEC is effective as it is now and should not be broken
92	May 16, 2016 5:53 PM	May 16, 2016 1:53 PM	apart or placed under the control of another agency.
02	may 10, 2010 0.00 f m	May 10, 2010 1.001 M	Although I believe good customer service provided to our clients is a great thing, I think though it would be better if the internal clients ie we the employees were treated with
93	May 16, 2016 5:52 PM	May 16, 2016 1:52 PM	more incentive to work better and serve our clients better.
94	May 16, 2016 5:49 PM	May 16, 2016 1:49 PM	People are doing a lot of good with very little.
			I feel that the agency has become to large to be handled under one umbrella. I feel the Dept of Health and the Dept of Environmental need to be two separate agencies so that all needs and concerns can be met. The needs of certain parts of the agency are not being met because there always seems to be other more pressing issues to be dealt with. Employee compensation is very low in comparison to other state governments. Some employees are required to work on weekends, holidays, and in inclement conditions with any additional compensation. Equipment is very old and when new equipment arrives it sits for years because management takes forever to complete clearance for its usage.Employee morale is low and a lot of quality employees are being lost because they no longer have the
95	May 16, 2016 5:49 PM	May 16, 2016 1:49 PM	patience to wait out their concerns dealt with. The housecleaning that has happened in the last few years has gotten rid of a lot of dead wood but having a new administration every year has done nothing to fix serious
96	May 16, 2016 5:48 PM	May 16, 2016 1:48 PM	problems with recruiting and retaining a good workforce. Treatment of employees, mangers who cannot solve problems or are unwilling to solve problems. Leadership above frontline does not support employees and do not
97	May 16, 2016 5:47 PM	May 16, 2016 1:47 PM	care about quality care of clients.

98 99	May 16, 2016 5:46 PM	May 16, 2016 1:46 PM May 16, 2016 1:37 PM	I think that if we had better wages we would have more loyal employees willing to stay longer.
99	May 16, 2016 5:37 PM	May 10, 2010 1.37 PM	Everyone in Supervisory positions always make changes
100	May 16, 2016 5:33 PM	May 16, 2016 1:33 PM	and not realize how this effects everyone.
			A professional Agency of qualified employees that strives
			to achieve consistency and proper scientific evaluations for the the citizens and business community in SC.given the
101	May 16, 2016 5:26 PM	May 16, 2016 1:26 PM	enacted regulations buy the legislature.
			No pay raises when requested (10 years), many turnovers,
102	May 16, 2016 5:25 PM	May 16, 2016 1:25 PM	
			The epitome of a bureaucracy-driven "top-down"
103	May 16, 2016 5:14 PM	May 16, 2016 1:14 DM	governance, which is commendably effective at inhibiting agency efficiency and deterring employee initiative.
103	May 16, 2016 5:14 PM May 16, 2016 5:00 PM		too many chiefs not enough indians
			In the 3 years I have been employed with the agency, great
			changes were highly noticeable once the new Director of
			the Agency was appointed. She came in and immediately
			began addressing issues and concerns employees had.
			Our new Director has shed a positive light on the Agency, which helped boost a once diminishing morale. She not
			only cares about the concerns of employees, but also the
105	May 16, 2016 4:43 PM	May 16, 2016 12:43 PM	concerns of the citizens and stakeholders.
			DHEC should begin to be more creative with their
			employment opportunities for staff with regards to creating
			part time positions to keep young professionals and more veteran, skilled employees longer when they can't work full
106	May 16, 2016 4:18 PM	May 16, 2016 12:18 PM	
			most of the interiors for DHEC look like rats and roaches
107	May 16, 2016 4:11 PM	May 16, 2016 12:11 PM	
			is a great leader and has a very good executive
			management team. Good leadership makes all the
			difference when it comes to managing and leading employees. Employees are now allowed to perform their
			job duties with ease and accountability. Everyone will not
			always be satisfied, but the agency is moving in a good
108	May 16, 2016 4:06 PM	May 16, 2016 12:06 PM	
			I think the patients best interest has been forgotten and the
			agencies budget/ management whoas have taken priority. If it were not for the public, we would not be needed as an
109	May 16, 2016 4:00 PM	May 16, 2016 12:00 PM	
		-, -, <u>-</u> , -, -, -, -, -, -, -, -, -, -, -, -, -,	I tried to write some comments here but it kept saying
110	May 16, 2016 3:56 PM	May 16, 2016 11:56 AM	
			DHEC is trying to move forward as an agency in pioneering
111	May 16, 2016 3:46 PM	May 16 2016 11:46 AM	the best solutions for protecting public health and the environment in a modern world
	May 10, 2010 3.40 PM	way 10, 2010 11.40 AW	Poor Leadership and "Good Ole' Boy" Network still in full
112	May 16, 2016 3:18 PM	May 16, 2016 11:18 AM	
	•	-	

113	May 16, 2016 3:16 PM	May 16, 2016 11:16 AM	sc employees are not paid salaries that are comparable to georgia and north carolina At the DHEC BOL, I have witnessed favoritism and conflicts
			of interest during the hiring and promoting process. In
			upper management, there is little if no diversity. People
			who are in certain "groups" and positions will determine the
			extent of someone else's promotion, pay raise or career
			depending on their personal feelings. Because of these
			actions, very good, highly qualified techs are held back or
			even quit. There are great techs here, but the moral is very
114	May 16, 2016 3:14 PM	May 16, 2016 11:14 AM	low because the of the current situation and because the
114	Way 10, 2010 3.14 PW	Way 10, 2010 11.14 AM	DHEC is moving in the right direction. The leadership is
			implementing great plans to advance the agency and its
115	May 16, 2016 3:03 PM	May 16, 2016 11:03 AM	
			No agency in state government has the potential to impact
			the lives of the citizens of SC more than DHEC. Despite
			the wide array of services provided, DHEC is an efficiently
			run agency. The linkage between the health of our
			environment and our citizens is inseparable. DHEC staff
440	Mar. 40, 0040 0-54 PM	No. 10 0010 10-E1 111	are dedicated, highly qualified professionals who care
116	May 16, 2016 2:51 PM	May 10, 2010 10:51 AM	about the people they serve. DHEC needs better management that really know how the
			clinics operate and who are willing to help clinic staff give
117	May 16, 2016 2:49 PM	May 16, 2016 10:49 AM	better customer service to our clients.
118	May 16, 2016 2:38 PM		Staff seem to lack desire to excel
	•	•	DHEC and most other state agencies would be vastly
			improved by providing them funding to be able pay for
			enhancements and improvements to methodology, staff
			morale, and helping the public know exactly what is
119	May 16, 2016 2:32 PM	May 16, 2016 10:32 AM	happening inside said agencies.
			I am extremely proud to be an employee of the Department of health and Environmental Control. We work very hard to
			sure the safety of our environment. We work as a team to
120	May 16, 2016 2:30 PM	May 16, 2016 10:30 AM	
	···- <b>,</b> ···, -··· ····		Often, DHEC is the target of negative media attention, but
			in my experience, DHEC has dedicated and knowledgeable
			staff. The environmental part of the agency really struggles
			with a lack of funding and adequate staff to perform
101	May 16, 0016 0.10 DM	New 16, 2016 10.10 AM	necessary duties. Outdated technology exacerbates the
121 122	May 16, 2016 2:12 PM May 16, 2016 2:05 PM		problem of slow turnaround and poor communication. Improve customer service
122	Way 10, 2010 2.03 PM	Way 10, 2010 10.05 AW	

			Management on the regional level could be better as they still operate on the premise of friends helping friends and not about education and experience. Employees who are friends of management, have received promotions that were not other wise posted for others to apply and received raises when no one else received a raise which makes it difficult for moral around the agency. Turn over in employees is high and no changes are being done to address this. It is still who you know. Management establishes guidelines with out input from front line workers, which causes some RNs to not have lunch due to the over
123	May 16, 2016 2:02 PM	May 16, 2016 10:02 AM	The programs that they offer need to be promoted more so that the community knows what great programs they have
124	May 16, 2016 2:01 PM		There are a great deal of resources-both financial and employee talent-misused and ultimately lost due to lack of leadership in supervisory and managerial positions. While the new strategic goals for this agency are well-defined, they are not making it "down the ladder" to support employees on the "front lines" be more effective in their service to the state. Our facilities, technologies, and policy procedures are grossly outdated, making it nearly
125	May 16, 2016 2:01 PM	May 16, 2016 10:01 AM	impossible to stay competitive and effective in the services we provide. The state is wasting alot of time and money not holding
126	May 16, 2016 2:00 PM	May 16, 2016 10:00 AM	webinar trainings for the employees All health departments need to have extended hours a
127	May 16, 2016 1:54 PM	May 16, 2016 9:54 AM	couple days a week. There's lack of morale in the workplace and recognition of
128	May 16, 2016 1:54 PM	May 16, 2016 9:54 AM	SCDHEC is a great place to work because the Agency supports so many different programs, there is always
129	May 16, 2016 1:52 PM	May 16, 2016 9:52 AM	something new to learn. Better compensation and work environment with proper up
130	May 16, 2016 1:39 PM	May 16, 2016 9:39 AM	
131	May 16, 2016 1:29 PM	May 16, 2016 9:29 AM	seasoned staff. Morale is low/turn-over is high. State employee wages are lower than national and regional
132 133	May 16, 2016 1:28 PM May 16, 2016 1:27 PM	May 16, 2016 9:28 AM May 16, 2016 9:27 AM	

				Public, legislature, other agencies, don't understand DHEC's legal authorities. They assume DHEC can do anything that relates to their perception of their health or
13	4	May 16, 2016 1:25 PM	May 16, 2016 9:25 AM	
				The employees work hard and try to do their jobs. They
				are not appreciated by the governor, legislature and much of the public. Appointing someone like Templeton, who
				thought any one with a DHEC badge could perform any
	_			task that DHEC had to, shows the ignorance or the lack of
13	5	May 16, 2016 1:24 PM	May 16, 2016 9:24 AM	respect of our leadership. Need to have more tech savvy (ie: electronic medical
13	6	May 16, 2016 1:20 PM	May 16, 2016 9:20 AM	
13	7	May 16, 2016 1:18 PM	May 16, 2016 9:18 AM	Pay grade is not what it should be for employees
13	0	May 16, 2016 1:18 PM	Mov 16 2016 0:19 AM	I think the DHEC has established a standard of care throughout the community and state.
13	0	Way 10, 2010 1.18 FW	Way 10, 2010 9.18 AW	I feel that this dept. needs to become more visible to the
				communities, and lead the way in promoting excellent
13	9	May 16, 2016 1:17 PM	May 16, 2016 9:17 AM	healthcare for all SC communities. DHEC should definitely promote its services to citizens.
				Some services are well known (ie: WIC, Food Inspections
14	0	May 16, 2016 1:12 PM	May 16, 2016 9:12 AM	(thanks to TV)) other services not as much.
				There are a lot of individuals that are knowledgeable, but
				not in the positions that suit their knowledge. I wish more people were put in positions that showed their full
14	1	May 16, 2016 1:07 PM	May 16, 2016 9:07 AM	
				I suggest that the agency will reconsider doing TB skin
				testing again. We stopped about 5-6 years ago and to this day we get numerous calls from he public wanting to come
				for a test. It would generate funds for the agency and
				would certainly make it less complicated for the public to
				have access to this service. I know change takes place from time to time but something that has been instrumental for
14	2	May 16, 2016 1:06 PM	May 16, 2016 9:06 AM	long time is not there anymore takes a bit getting use to.
				Management little understands the mission and inner
				workings of the agency. Employees are underappreciated and underpaid. Promotions are seldom based upon
				experience and/or ability, but upon who has
14	3	May 16, 2016 1:05 PM	May 16, 2016 9:05 AM	connections/friendships.
14	4	May 16, 2016 1:00 PM	May 16, 2016 9:00 AM	Very disappointed in the lack of any pay raise based on experience
••	•	May 10, 2010 1100 1 M	may 10, 2010 0100 / an	The overall moral of this agency is mediocre at best
				because of the lack of integrity of the upper management,
				lack of trust of upper management by the average worker, and a severely low disconnect of upper managements
				value of individual employees concerning: salaries,
				diversity, & representation in management and upper-
				management levels. Upper management (in the bureau I'm employed in has basically taken the "If you don't like it,
14	5	May 16, 2016 1:00 PM	May 16, 2016 9:00 AM	leave, but we appreciate you, not" approach.

146 147	May 16, 2016 12:59 PM May 16, 2016 12:57 PM	May 16, 2016 8:59 AM May 16, 2016 8:57 AM	Increase salaries
			Too many people have a title of Supervisor that is not necessary. There are many upper management positions
148	May 16, 2016 12:57 PM	May 16, 2016 8:57 AM	in the WIC program that could really be consolidated. The public is not served well because there is no representation fromt he agency in most counties since they were all centralized to 6 locations. The citiozens of this state should not have to drive in some cases 50 miles to
149	May 16, 2016 12:54 PM		talk to a DHEC person face to face. The Department of Health and Environmental Control regulates so much that people in SC are not even aware of. They do a great job of performing inspections, investigating complaints, and providing good customer service towards the public. No agency is perfect. However, DHEC has a lot of employees with heart who are passionate about what
150	May 16, 2016 12:53 PM	May 16, 2016 8:53 AM	they do and they desire to serve the public well.
151	May 16, 2016 12:51 PM		Employees are open, friendly and easy to work with.
			DHEC has done a terrible job of retaining experienced professionals. The comparative low pay for employees even against other state agencies is a deterrent to career
152	May 16, 2016 12:51 PM		central office management's decisions in relation to the preventive health clinics. Management seems more interested in self-promotion and making a name for themselves than valuing other staff. Customer service and teamwork are preached, however, front line staff are usually the last to be consulted and the first to be reprimanded. The turn-over of staff statewide should be an alarming wake up call that the agency is run by fools. I believe Director Heigel wants to make DHEC a better place, and given the time and resources she could
153	May 16, 2016 12:51 PM	May 16, 2016 8:51 AM	accomplish that. Run down facilities - disconnect between the health and environmental side, as far as research and science
154	May 16, 2016 12:50 PM	May 16, 2016 8:50 AM	
155	May 16, 2016 12:50 PM	May 16, 2016 8:50 AM	-
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			DHEC is a great organization; filled great people who work very hard and try there best everyday to make South Carolina a better place. The only draw back I see is that often times they seem to lack some of the resources they may need to most effectively perform their wonderful jobs. But overall amazing interpersonal relationships between dhec and the public is a normal sight in this agency. Great Agency full of Great People, only draw back is an overall
156	May 16, 2016 12:50 PM	May 16, 2016 8:50 AM	lack of resources (and probably compensation) for these outstanding individuals.
157	May 16, 2016 12:49 DM	May 16 2016 9.49 AM	I enjoy working at DHEC and feel like we provide an important contribution to the welfare of the state.
157	May 16, 2016 12:48 PM May 16, 2016 12:47 PM		The department of health needs more front line staff admin
156	Way 10, 2010 12.47 FW	Way 10, 2010 0.47 AW	Understaffed, no back up on analysis', underpaid, no room
159	May 16, 2016 12:46 PM	May 16, 2016 8:46 AM	
100	May 10, 2010 12:101 M	may 10, 2010 0.107 m	New Administration is not much different then Templeton
			administration. Our HR dept continues to be weak. Jobs
			continue to be created to support those above who cannot
			do their job. Please take a loll at the leadership at the state
160	May 16, 2016 12:39 PM	May 16, 2016 8:39 AM	lab as well as other Divisions
			There has been a massive departure of experience and
			knowledge from the agency in the past several years. Pay
			increases based on merit should be provided to retain
			current technical staff. Way too many "assistant"
101	Mar. 10, 0010 10:00 DM	Marc 40, 0040 0:00 AM	management positions. More emphasis should be placed
161	May 16, 2016 12:39 PM	May 16, 2016 8:39 AM	on maintaining an adequate level of technical staff. I think DHEC is a great state agency to work for, we have
			our faults like all other state agencies but it still enjoy
			coming to work everyday. However, I would like to see
			information and directives from upper management be
			communicated better to all staff and follow up if necessary.
			It has gotten extremely better but there still seems to be a
162	May 16, 2016 12:38 PM	May 16, 2016 8:38 AM	
163	May 16, 2016 12:37 PM	May 16, 2016 8:37 AM	The Department is understaffed.
			In my experience as far as dealing with any agency in the
			state the Department of Health and Environmental Control
			has been the best experience by far. Very professional
164	May 16, 2016 12:34 PM	May 16, 2016 8:34 AM	
			I really wish that we were still doing TB testing because for
			such a long time we were the staple for testing and then it
			was taken out of the health dept but we get 100's of calls
			from the public wanting to come and get a TB skin test and I have to tell them we no longer have that service. it would
			certainly generate revenue for the agency if were still doing
165	May 16, 2016 12:34 PM	May 16, 2016 8:34 AM	, , , , , , , , , , , , , , , , , , , ,
100	Way 10, 2010 12.34 FW	May 10, 2010 0.04 AM	urom.

166	May 16, 2016 12:24 DM		Money has always been an issue for resources. The availability of resources(vehicles, equipment, etc.) were better 5-10 year ago then they are now. When EQC was placed with the Health Department, resources for EQC have been merged with Environmental Health and due to the lack of understanding of the Environmental side, it does not get priority as it once did. Also, the IT resources are lacking since Footprints came about and EQC no longer has it's own IT personnel.
100	May 16, 2016 12:34 PM		Why does DHEC pay it's front line staff so little as
167	May 16, 2016 12:33 PM	May 16, 2016 8:33 AM	compared to other agencies?
168	May 16, 2016 12:33 PM	May 16, 2016 8:33 AM	Some African American managers and employees show preference to other African Americans
	, ioj <b>_</b>		Excessive red-taping; I believe the agency and the public are disconnected; The lack of pay increases is also an issue. You can work for this agency for many years and because there is very little to no increases you have new hires that make the same or even more than someone who has been here with 3 or more years, prior experience, and master and/or PhD degrees. Leadership and their subordinates are disconnected. This agency can be great; however, more than surface changes need to take place. We are under-paid, no tuition assistance, no loan repayment, no pay raises, over-worked at times; some of us have several jobs pinned on us due to high turnover. I hope there is some revamping quick before we lose more
169	May 16, 2016 12:33 PM	May 16, 2016 8:33 AM	
170	May 16, 2016 12:30 PM		they can't afford patient care from a private source. DHEC's staff are here to help the people of SC. The legislature needs to provide the resources for a well trained
171	May 16, 2016 12:29 PM		
172	May 16, 2016 12:29 PM	May 16, 2016 8:29 AM	
173	May 16, 2016 12:28 PM	•	should be allocated to it's cause. DHEC need to show their employee's they are cared about by providing a less stressful work environment. There should also be pay increases biased on fair employee work
174	May 16, 2016 12:27 PM	May 16, 2016 8:27 AM	
175	May 16, 2016 12:26 PM	May 16, 2016 8:26 AM	

			DHEC needs to place a greater emphasis on developing, funding, and staffing a comprehensive groundwater/surface
176	May 16, 2016 12:22 PM	May 16, 2016 8:22 AM	water management program.
			DHEC has been through many changes over the last few
			years. I can honestly say the morale continues to improve
			each day among staff, and that we have the right
177	May 16, 2016 12:21 PM		leadership in place to improve public perception.
178	May 16, 2016 12:16 PM	May 16, 2016 8:16 AM	Provide adequate funding for the agency.
			I appreciate the new hierarchy trying to help improve the
179	May 16, 2016 12:14 PM	May 16, 2016 8:14 AM	situation at the Agency.
			The agency needs updates in its IT infrastructure. More
			funding should be provided for server capacity and
180	May 16, 2016 12:09 PM	May 16, 2016 8:09 AM	functionality of DHEC applications and programs.
			I think it is a very good agency that does not get credit
181	May 16, 2016 12:08 PM	May 16, 2016 8:08 AM	
			Overall I absolutely love my job. I have very good
100	Mar. 10, 0010 10:00 DM	Mar. 40, 0040 0.00 AM	managment to wok with. Would like to see more done on
182	May 16, 2016 12:08 PM	May 16, 2016 8:08 AM	employee retention and salaries.
			Every citizen has contact with Environmental Health from Birth to Death. When you are born they handle birth cert.,
			turn water on the morning, DHEC makes sure it is safe,
			sewer is controled by DHEC, the food you buy to cook or
			already prepared is inspected by DHEC, when you die,
			your death cert. is handled. Without DHEC SC would not
183	May 16, 2016 12:07 PM	May 16, 2016 8:07 AM	be a great place to live.
100	May 10, 2010 12.07 1 M	May 10, 2010 0.07 AM	In the Bureau that I work, many current employees are
			reaching retirement age. I am concerned that their
			knowledge will not be adequately passed onto the next
			workforce in place. I am especially concerned that efforts
			to retain current employees, mostly due to insufficient pay
			compensation, will seriously hamper this agencies ability to
184	May 16, 2016 12:02 PM	May 16, 2016 8:02 AM	conduct superior work.
			The DHEC Director has been a wonderful addition to our
			TEAM. Catherine has address concerns and made all feel
			employees feel like a valued TEAM member. I love coming
			to work every day because the people that work at DEHEC
185	May 16, 2016 11:47 AM		are my extended family.
186	May 16, 2016 11:46 AM		Employees are paid less than other agencies
187	May 16, 2016 11:43 AM	May 16, 2016 7:43 AM	missed opportunity for positive public health actions
			As an employee of DHEC, I see first hand that we are in a
			constant state of interviewing, hiring and training of
			personnel. I think with the pay scale and lack of merit
			based pay raises individuals accept a job with DHEC but
			then move on to a better paying job when they have the
			opportunity. Too much time and too much money is
188	May 16, 2016 11:39 AM	May 16 2016 7:30 AM	invested in hiring and training people only to have them leave after a short while.
100	Way 10, 2010 11.39 AM	Way 10, 2010 7.35 AM	DHEC needs to continue with the ongoing efforts of internal
189	May 16, 2016 11:38 AM	May 16, 2016 7:38 AM	and external communications.

			From my experience of working with another state Department of Health, the SC HIV/STD division is more in tune with the training needs of grantees and offer an array of trainings. I would have former coworkers from another state come to the trainings offered by the SC HIV/STD
190	May 16, 2016 11:38 AM	May 16, 2016 7:38 AM	
191	May 16, 2016 11:18 AM	May 16, 2016 7:18 AM	Furthermore, the agency keeps employees who do not move the agency forward through their poor work ethic. The slary for the average employee is very low. Only certain employees have get raisies and have a good
192	May 16, 2016 11:09 AM	May 16 2016 7:09 AM	
192	May 16, 2016 11:08 AM	May 16, 2016 7:08 AM	
193	May 16, 2016 10:59 AM	May 10, 2010 0:59 AM	Very good agency to work for. Environmental Affairs side has no accountability for supervisors and managers, causing good employees to
194	May 16, 2016 10:29 AM	May 16, 2016 6:29 AM	leave
	•	•	The current Agency administration is very professional and
195	May 16, 2016 10:21 AM		dedicated to the mission of the Agency. It is difficult to staff this agency adequately when the salaries paid are not competitive, especially with
196	May 16, 2016 2:46 AM		
190	May 16, 2016 2:46 AM	May 15, 2016 10:46 PM	Cannot get service in my county. Must go to another
197	May 16, 2016 1:18 AM	May 15, 2016 9:18 PM	
198	May 15, 2016 10:06 PM	May 15, 2016 6:06 PM	
199	May 15, 2016 7:24 PM		Does anyone know who does what at DHEC?
200			high employee turnover rate
200	May 15, 2016 4:50 PM		Si tffort to heal the wounds created by the past administration: public opinion of staff intelligence,
201	May 15, 2016 4:30 PM May 14, 2016 11:27 PM	May 14, 2016 7:27 PM	
203	May 14, 2016 11:12 PM	May 14, 2016 7:12 PM	Treats employees poorly, poor management So much money has been spent in the STI area yet our state's ranking has worsen year after year, particularly
204	May 14, 2016 10:28 PM	May 14, 2016 6:28 PM	among African American population. Why? The bosses get all the raises and bonuses. What about the
205	May 14, 2016 8:47 PM	May 14, 2016 4:47 PM	

		It seems that DHEC never knows what thwy actually do or
		who in their department actually does it. Thw website is
206	May 14, 2016 6:05 PM	horrible and information is hard to find.
		More so than any other agency I've dealt with, their
		customer service is leaps and bounds better than I've
207	May 14, 2016 4:03 PM	experienced elsewhere.
		It appears that DHEC doesn't mind overworking their
		employees. Add more work without extra pay and when
		positions are vacated they are not filled. Also if they are
		filled, they are filled by individuals that do not have the
208	May 14, 2016 2:29 PM	experience or knowledge to lead.
		Since Catherine Heigel became director of the agency
		there has been a marked change in the work place
000	Mar. 14, 0010 10:44 DM	atmosphere. She was an excellent choice to lead the
209	May 14, 2016 12:44 PM	agency.
		Loss of experienced, knowledgeable staff to retirement and
		during restructuring has left some areas dependent on new hires in key positions. Currently, it appears that the agency
		will continue to have difficulty retaining these new hires for
210	May 14, 2016 11:47 AM	the long term.
210	May 14, 2010 11.47 AM	They do not take care of their employees only the
		employees in higher positions they forget about taking care
211	May 14, 2016 11:31 AM	of the lower paid employees
		Too much nepotism and too much hiring of buddies. No
212	May 14, 2016 7:15 AM	one has a chance to grow.
		Too much nepotism and too much hiring of buddies. No
213	May 14, 2016 7:13 AM	one has a chance to grow.
		leave policy allows for advantage to be taken of the
		system. Large amounts of unscheduled leave is a major
		contributor of the agency struggling to meet community
		demands in the health departments. Please consider
		changing the policy to more closely mirror hospital
214	May 14, 2016 2:01 AM	absentee policies.
		DHEC functions well as a hybrid organizatonwith
		environmental and health "sides" collaborating on issues
		such as response to children w ith elevated blood lead levels. Such collaboration would be much more difficult
215	May 14, 2016 1:01 AM	bwtween deparated health and environmental agencies.
215	May 14, 2016 12:21 AM	DHEC is responsible for too many programs.
210	Way 14, 2010 12.21 AW	It is so difficult to hire and retain good employees as the
		pay is so low in comparison to the private sector. Training
		for new hires in Preventative Health needs great
217	May 13, 2016 10:09 PM	improvement as well.
		The restructure and previous leadership of DHEC has
		caused much damage and trauma to the agency. It has
		affected staff morale, services and public perception of this
218	May 13, 2016 9:37 PM	agency
219	May 13, 2016 9:30 PM	They have a long history of customer service.

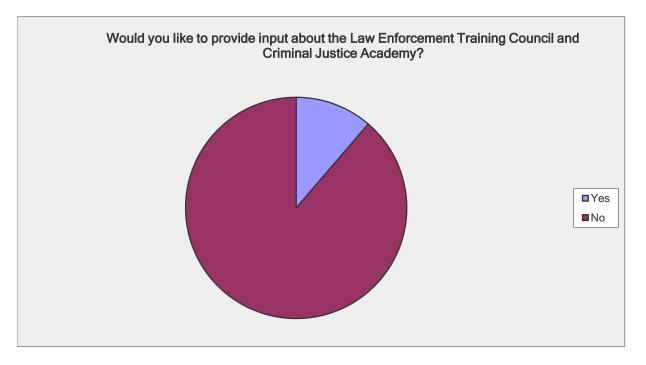
000	Mar. 10, 0010 0:00 PM	They do not value their staff. Promotions are not given
220	May 13, 2016 9:29 PM	equitably.
		There is a serious pay disparity between agency
001	May 12, 2016 0:26 PM	employees and private business employees with similar
221	May 13, 2016 9:26 PM	education, experience and backgrounds.
		DHEC has the responsible of surveying nursing homes.
		The surveyors are not being done timely. The department
		lacks professonalism or common respect for the facilities.
000	Mar. 10, 0010 0-04 RM	Staff morale is at an all time low due to poor management.
222	May 13, 2016 9:24 PM	Worst of all racism is tolerated.
		spot trouble managers. Do a serious evaluation of salaries
		for the talent DHEC employ form the doctors and nurse
000	May 12, 2016 0:07 PM	practitioners to the scientist biologist and computer
223	May 13, 2016 9:07 PM	scientist.
		The agency's new leadership, strategic plan, and focus on
004	Mar. 10, 0010 0:00 PM	its people is having a profound impact on the agency's
224	May 13, 2016 9:06 PM	performance for the public. Heading in the right direction!
225	May 13, 2016 9:03 PM	Adm. Support Staff should have privilege of AWS
		I think managers should be reviewed by their staff. I think
226	Mov 12, 2016 0:02 DM	management should be flattened, with more rights and responsibilities given to front-line managers.
220	May 13, 2016 9:03 PM	I know that most people think state employees are
		overpaid. For the vast majority of cases, it's just not true.
		Please look into pay equity between state employees and
		private industry, state employees across state agencies,
		and job classifications within DHEC. Some of our most
		technical and difficult to train people are not compensated
227	May 13, 2016 9:03 PM	appropriately.
~~ /	May 10, 2010 0.001 M	Programs do not appear to communicate with each other.
		Staff who work in all program areas are sometimes caught
		in the middle be cause the processes passed down to staff
228	May 13, 2016 9:02 PM	contradicts
	•	The employees are passionate, hardworking, dedicated,
		educated but aren't appreciated in regards to the pay they
229	May 13, 2016 9:01 PM	receive.
	•	It should be two separate agency's. One for Health and one
		for Environment. Almost all other states have two agency's.
		We should pick and choose the best practices and systems
230	May 13, 2016 8:59 PM	from those states to copy.
		POOR CUSTOMER SERVICE BECAUSE OF SHORT
231	May 13, 2016 8:57 PM	STAFF
		It is so many hats under DHEC. The pay is different in
		each one. Some make more than others. It would be great
232	May 13, 2016 8:54 PM	to just do a time card instead of PCAS.
		This Agency is not concerned about the welfare of its
		employees. We are placed in buildings with poor
233	May 13, 2016 8:54 PM	infrastructure, bad air quality, mold and unsafe conditions.
		The Agency's new strategic vision provides ample
234	May 13, 2016 8:54 PM	opportunity for significant improvements.

		I find it exceedingly difficult to do my job with regulations
		littered with more loopholes than words. I am proud of my
		job and our mission at DHEC but to be honest I feel many
		times that I am left short of being able to complete
235	May 13, 2016 8:53 PM	important tasks because the regulations are lacking.
		There is so much turnover that it is concerning the agency
		has employees who know and can adequately perform the
236	May 13, 2016 8:50 PM	technical nature of their jobs
237	May 13, 2016 8:49 PM	Employee Retention and Salaries need to be evaluated
237	Way 15, 2010 6.45 PW	The Department of Health and Environmental Control
		serves a vital function to the state of South Carolina.
		Employees are competent and care about what they do in
238	May 13, 2016 8:49 PM	providing quality services to residents of South Carolina.
		It may serve the public better for the agent to be split. One
		agency focusing on Health. One agency focusing on
239	May 13, 2016 8:49 PM	Environmental. As is the standard for 48 other states.
		DHEC plays an active role in promoting and protecting the
		health of the community. It is impressive that they answer
		the call of duty in environmental emergencies and during
240	May 13, 2016 8:46 PM	disease outbreaks.
		While salaries don't need to be on par with those in the
		regulated community, they should at least be competitive if
241	May 13, 2016 8:46 PM	we are to maintain a competent workforce.
271	Way 10, 2010 0.401 W	I think that we provide excellent customer service and care
242	May 13, 2016 8:46 PM	to the public.
242	May 13, 2016 8:46 PM May 13, 2016 8:45 PM	We have a great captain at the helm.
243	May 13, 2010 8.45 PM	State Agencies. Staff members in the Public Health
		Division haven't had merit pay increases for over eight
		years, which is NOT the case in other state agencies. We
		have tremendous, dedicated staff who work tirelessly to
		serve the public health, and it is unfair that they don't have
		the same salaries or merit pay incentives as their
		counterparts in other DHEC divisions or sister state
244	May 13, 2016 8:45 PM	agencies.
		The agency has always had a laudable mission and vision,
		and day-to-day functions benefit a huge number of people
		living in SC. The agency has wanted for strong leadership
		for a long time, and it looks like the tide might finally be
245	May 13, 2016 8:44 PM	turning with Catherine Heigel at the helm.
246	May 13, 2016 8:43 PM	consistently understaffed
247	May 13, 2016 8:43 PM	Human Resources needs a complete overhaul
248	May 13, 2016 8:42 PM	N/A
		Need to limit amount of educational materials printed. Staff
		would benefit via merit raises. Travel system needs
249	May 13, 2016 8:42 PM	updating.
250	May 13, 2016 8:42 PM	Micromanaged and underpaid
200	Way 10, 2010 0.42 FW	Highly professional and well intertwined organization albeit
251	May 13, 2016 8:42 PM	strapped for resources
251	• •	They do a very good job.
202	May 13, 2016 8:42 PM	

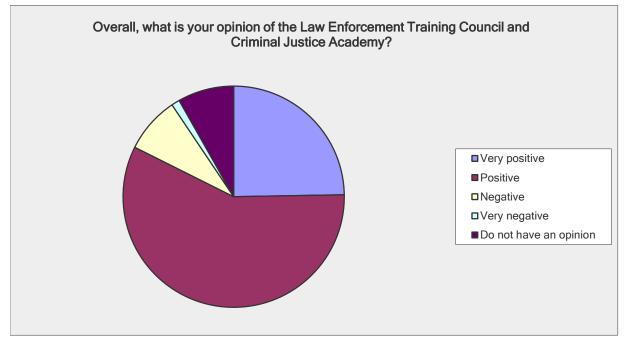
		I retired from DHEC six years ago this month. what concerns me most is how an abundance of valuable
253	May 10, 2016 9:31 PM	experience was lost during Mrs. Templeton's tenure.
		Inspectors that are out to make a name for themselves at
254	May 10, 2016 4:54 PM	the expense of public utilities
	-	There is great need for more trainning for those who work
255	May 3, 2016 12:56 AM	with the public.
	-	Too top heavy, not enough worker bees to enforce
256	May 2, 2016 3:34 PM	regulations
		Employees should be able to express suggestions without
257	May 2, 2016 2:52 PM	feeling they will be retaliated against.
	• •	· ·

Would you like to provide input about the Law Enforcement Training Council and Criminal Justice Academy?

Answer Options	Response Percent	Response Count
Yes	11.3%	92
No	88.7%	719
	answered question	811
	skipped question	214



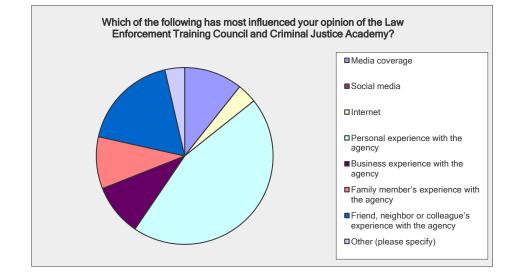
Overall, what is your opinion of the Law Enforcement Training Council and Criminal Justice Academy?				
Answer Options	Response Percent	Response Count		
Very positive	24.7%	21		
Positive	57.6%	49		
Negative	8.2%	7		
Very negative	1.2%	1		
Do not have an opinion	8.2%	7		
an	swered question	85		
	skipped question	940		



#### 41

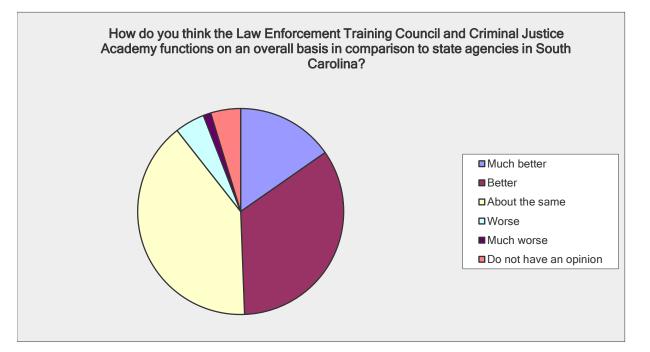
Which of the following has most influenced your opinion of the Law Enforcement Training Co	ouncil and Criminal	Justice Academy?
Answer Options	Respons Percent	•
Media coverage	10.7%	9
Social media	0.0%	0
Internet	3.6%	3
Personal experience with the agency	45.2%	38
Business experience with the agency	9.5%	8
Family member's experience with the agency	9.5%	8
Friend, neighbor or colleague's experience with the	17.9%	15
Other (please specify)	3.6%	3
	answered ques	stion 8
	skipped ques	stion 94

Number	Response Date	Eas	stern Standard	Other (please specify)
				family member
				with no
	1	May 19, 2016 2:43 PM	May 19, 2016 10:43 AM	•
				Employed at the
	2	May 18, 2016 2:47 PM	May 18, 2016 10:47 AM	
	3	May 16, 2016 1:42 PM	May 16, 2016 9:42 AM	No opinion.



How do you think the Law Enforcement Training Council and Criminal Justice Academy functions on an overall basis in comparison to state agencies in South Carolina?

Much better         15.3%         13           Better         34.1%         29           About the same         40.0%         34           Worse         4.7%         4           Much worse         1.2%         1           Do not have an opinion         4.7%         4           answered question         85           skipped question         940	Answer Options	Response Percent	Response Count
About the same40.0%34Worse4.7%4Much worse1.2%1Do not have an opinion4.7%4answered question85	Much better	15.3%	13
Worse4.7%4Much worse1.2%1Do not have an opinion4.7%4answered question85	Better	34.1%	29
Much worse1.2%1Do not have an opinion4.7%4answered question85	About the same	40.0%	34
Do not have an opinion4.7%4answered question85	Worse	4.7%	4
answered question 85	Much worse	1.2%	1
	Do not have an opinion	4.7%	4
skipped question 940	an	swered question	85
	٤	skipped question	940



Please list any comments, concerns, or suggestions you may have about the Law Enforcement Training Council and Criminal Justice Academy. Your response will be quoted verbatim and published online.

Answer Options	Response Count
	21
answered question	21
skipped question	1004

Number	Response Date		Eastern Standard	Response Text
				Agency should establish a pay step
				increase program based on years of
	1	May 31, 2016 6:40 PM	May 31, 2016 2:40 PM	service.
				The Criminal Justice Academy needs
				to be able to fund more competitive
				salaries for instructors. Currently,
				starting pay for an instructor is equal
				to or slightly better than entry level
				pay for police officers at local
				agencies. The Academy should be
				recruiting the best officers from
				around the state to instruct our state's
				officers, but the average instructor-
				candidate with 6-10 years experience
				would probably not be able to afford
				the reduction in pay that comes with
	2	May 23, 2016 8:37 PM	May 23, 2016 4:37 PM	working at the Academy.
				Very important agency concerning the
	3	May 18, 2016 2:47 PM	May 18, 2016 10:47 AM	past, present and future of our State.
				The agency is underfunded. It cannot
				compete for qualified instructors or
				administrative staff. It is difficult to
				qualify for grants because the State
				has not declared it a State Law
				Enforcement Agency. Personnel are in
				fact over worked and underpaid.
				Given the circumstances the agency
				enjoys a much improved relationship
				with the Law Enforcement Community
				as well as the media and the
				legislature. The staff is hardworking
	4	May 18, 2016 1:01 PM	May 18, 2016 9:01 AM	and dedicated but woefully underpaid.

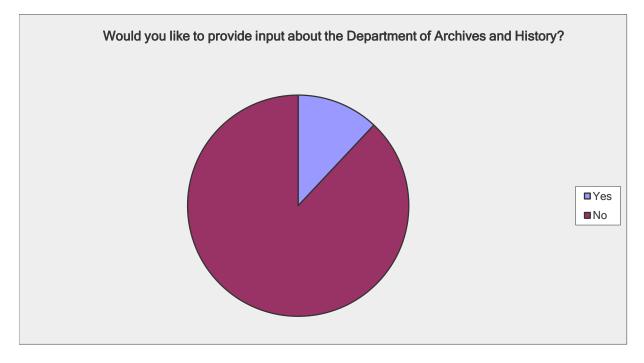
5	May 16, 2016 12:25 DM	The more training we can have for law enforcement officers the better for everyone involved: officers and May 16, 2016 8:35 AM community.
5	May 16, 2016 12:35 PM	If someone doesn't pass a portion of the academy, the turnaround time is
		not standard for them to go back to
		pass the course. Some people from
		some agencies are quickly enrolled back in to pass portion of class failed
		while others may have to wait months.
		I believe the process should be
6	May 16, 2016 11:43 AM	May 16, 2016 7:43 AM standardized for all agencies.
		It's a bad sign when law enforcement
		shot unarm citizens who are running away from them and claim they fear
7	May 13, 2016 9:26 PM	May 13, 2016 5:26 PM for their life.
8	May 13, 2016 8:43 PM	May 13, 2016 4:43 PM They do a very good job.
		For the last eight years, the SCCJA
		has excelled in all areas, making great
		strides in law enforcement training. When you consider the minuscule
		budget afforded the Academy, the
		results achieved are truely amazing.
		The present Director is the best that
		the Academy has ever hada man of
9	May 12, 2016 10:46 AM	May 12, 2016 6:46 AM vision and leadership. SC police are the best. As a civilian, I
		can tell they have received top
10	May 9, 2016 2:59 AM	May 8, 2016 10:59 PM training.
	-	The Training Council does not fully
		consider all aspects of an officer's
		career or the circumstances involved for a certification hearing. They did
		use proxy hearing officers to hear
		cases by non-council members and
		pretty much rubber stamped their
		recommendations. This proxy hearing
11	May 7, 2016 4:16 PM	officer procedure was found to be May 7, 2016 12:16 PM unlawful.
	Way 7, 2010 4.10 PM	Employees, especially instructors,
		consistently leave work early on
		Fridays and do not take annual leave.
12	May 5 2016 11-26 DM	This is costing the state thousands of May 5, 2016 7:36 PM dollars.
14	May 5, 2016 11:36 PM	way 0, 2010 7.30 FW donars.

		I am proud to be part of The Academy staff and make a difference towards our goal of training the law enforcement officers of the state and making sure they are equipped to protect the citizens. The staff here take their job serious and do their best to train the officers to be prepared. One of the main problems I see is that we do not have the funding to be able to pay highly qualified staff for specialized instructional programs and even to hire a highly experience IT Consultant. We are working within our budget to find the best employees we can to perform the job, but feel like we are not competitive with other Agencies and Law Enforcement Agencies in attracting highly trained	: I
13	May 5, 2016 8:27 PM	May 5, 2016 4:27 PM staff.	
		They do a great job, When i was a	
		student and heard that several of the	
		staff and Teacher had two jobs. This	
		told me the state doesnt pay them enough. They train us cops and the	
14	May 5, 2016 1:18 PM	May 5, 2016 9:18 AM state should pay them more.	
	•	The academy does a great job, though	1
		they have to function with an	
		unreasonable budget, and their employess are way under paid for	
15	May 5, 2016 1:14 PM	May 5, 2016 9:14 AM what they do.	

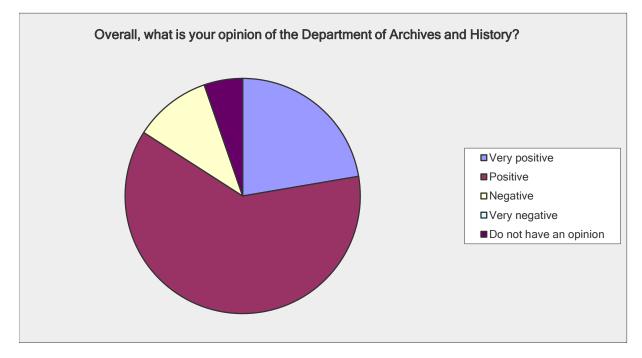
			The Academy is governed by the LETC, governed by SC Agency Heads, and SC Chiefs and Sheriffs. It has been felt by many that this group is biased when it comes to the Academy's primary responsibility of certification and decertification. These LEO's know each other and are often intimidated by a council member. There must be a change in the structure of the LETC to allow laymen to participate, not solely law enforcement. The LETC also has say who should take over when a Director resigns office. This can be heavily swayed by internal friendships on staff and not necessarily the best of the best. A more stringent and filtering process needs to be implements in the selection of an Interim Director, appointed Director, and Deputy Director. History shows that LEO's don't make good managers, nor do attorneys. The SCCJA needs to have a manager with a past of fixing agencies and weeding out the
16	May 3, 2016 2:44 PM	May 3, 2016 10:44 AM	0 0
			The decrease in funding must be
			addressed in order to keep providing excellent training to the law
17	May 3, 2016 1:11 PM	May 3, 2016 9:11 AM	enforcement community.
			I suggest that the Law Enforcement Training Council be comprised of law persons. Having the Council comprised of Directors, Sheriffs, Chiefs result in an entity that is too political, and not a Council answerable to the concerns of the citizens of S.C.
18	Mov 2, 2016 1:20 AM	Mov 2, 2016 0:20 DM	Police training and certification is a
10	May 3, 2016 1:39 AM	May 2, 2016 9:39 PM	

			Pay increases are used to pad the
			upper echelons retirement accounts at
			the expense of people who go 15 to
			20 years without a pay raise. Law
			Enforcement personnel are favored
			over non-law enforcement personnel.
			Cronyism is rampant. Ethical
			behavior is a rarity not a norm. The
			entire executive staff needs to be
			replaced. There is a complete lack of
			understanding that the Academy is a
			school/training facility not a police
			department. Frequently, when
			employees are called in for counseling
			they are treated like criminals with law
			enforcement interrogation tactics.
			Many employees have been driven to
			nervous breakdowns. When
			employees are not being paid fairly it
			creates a climate of distrust and
			hostility that tears the place apart.
			The Academy needs to be funded to
			support the classes it teaches.
			Demanding instructors put together
			programs and not funding the staff
			and supplies needed to do the job is
19	May 2, 2016 9:59 PM	May 2, 2016 5:59 PM	an everyday occurrence.
			CJA operates about the same as other
			state agencies in that with government
			no one can use common sense.
			When suggestions are made, they are
			not considered. An open mind would
20	May 2, 2016 5:14 PM	May 2, 2016 1:14 PM	be better in all state agencies.
		···· <b>·</b> , -····	The Criminal Justice Academy has
			some of the most dedicated
			employees that have a true passion
			for the work they do. Training law
			enforcement throughtout the state to
			serve and protect the citizens of this
			state as well as keeping themselves
			safe. It doesnt matter if it is the
			cafeteria staff, facility management,
			, <u> </u>
			admin staff, instructors, or command
21	May 2, 2016 2:06 DM	May 2, 2016 10:06 AM	staff, everyone has a stake in the
21	May 2, 2016 2:06 PM	May 2, 2016 10:06 AM	students that come through.

Would you like to provide input about the Department of Archives and History?			
Answer Options	Response Percent	Response Count	Э
Yes	12.0%	96	
No	88.0%	704	
a	nswered question		800
	skipped question	:	225



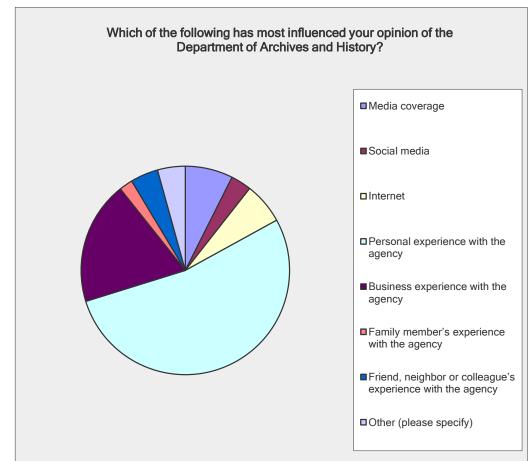
Overall, what is your opinion of the Department of Archives and History?		
Answer Options	Response Percent	Response Count
Very positive	22.3%	21
Positive	61.7%	58
Negative	10.6%	10
Very negative	0.0%	0
Do not have an opinion	5.3%	5
an	swered question	94
5	skipped question	931



Which of the following has most influenced your opinion of the Department of Archives and History?		
Answer Options	Response Percent	Response Count
Media coverage	7.4%	7
Social media	3.2%	3
Internet	6.4%	6
Personal experience with the agency	53.2%	50
Business experience with the agency	19.1%	18
Family member's experience with the agency	2.1%	2
Friend, neighbor or colleague's experience with the	4.3%	4
Other (please specify)	4.3%	4
ar	nswered question	94
	skipped question	931

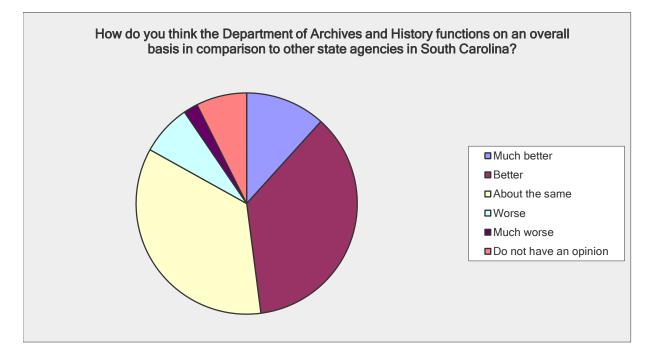
Number	Response Date		Eastern Standard	Other (please specify)
				Never heard of
	1	May 20, 2016 1:25 PM	May 20, 2016 9:25 AM	
				Negative. We
				have been
				housing an
				abundance of
				archived
				records at our
				already
				crowded sites
				because this
				Department has
				not been able to
				make space to
				store them.
				Emails are not
				returned when
				inquiries are
	2	May 13, 2016 10:12 PM	May 13, 2016 6:12 PM	made as well.

			Employee at Sandel
			Elementary
3	May 13, 2016 8:47 PM	May 13, 2016 4:47 PM	Career Day
			Don't hear
			much about
4	May 2, 2016 3:35 PM	May 2, 2016 11:35 AM	them



How do you think the Department of Archives and History functions on an overall basis in comparison to other state agencies in South Carolina?

Answer Options	Response Percent	Response Count
Much better	11.7%	11
Better	36.2%	34
About the same	35.1%	33
Worse	7.4%	7
Much worse	2.1%	2
Do not have an opinion	7.4%	7
an	swered question	94
:	skipped question	931



Please list any comments, concerns, or suggestions you may have about the Department of Archives and History. Your response will be quoted verbatim and published online.

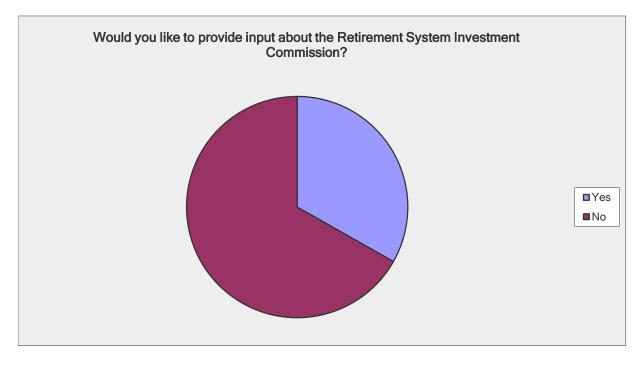
Answer Options	Response Count
	26
answered question	26
skipped question	999

Number	Response Date		Eastern Standard	Response Text
				seem to do a great job with limited
	1	May 27, 2016 12:48 PM	May 27, 2016 8:48 A	
				Would like them to work together
				with other agencies to ensure a
				smooth transitions to electronic
				records from other formats. The
				website for searching the electronic
	_			records they currently have, though
	2	May 25, 2016 6:31 PM		M few, could be improved.
	3	May 20, 2016 1:25 PM	May 20, 2016 9:25 A	M Sounds like a waste of money
				Why is it so difficult to get archives
				and history to schedule a date to
				receive documents from state
				agencies? It can take months and
				months during which agencies are
				required to secure documents
				while waiting for a response.
				Perhaps they don't have adequate
				resources to receive documents in
				a timely manner. This creates an undue burden on agencies who are
				trying to comply with archiving
	4	May 20, 2016 2:21 AM	May 10, 2016 10:21 D	
	4	May 20, 2016 2:21 AM	May 19, 2016 10:21 P	Needs to work closely with other
				state agencies in its initiative to
	5	Mov 10, 2016 1:15 DM	May 10, 2016 0:15 A	M receive electronic records.
	5	May 19, 2016 1:15 PM	way 19, 2010 9:15 A	The Archives provides a great
	6	May 19, 2016 1:03 AM	May 18 2016 0:02 D	M service to the people of SC.
	0	Way 19, 2010 1.03 AW	Way 10, 2010 9.03 P	The staff is very helpful and
				knowledgeable, they provide a
	7	May 18, 2016 2:23 PM	May 18, 2016 10:23 A	M service in protecting our heritage.
	,	Way 10, 2010 2.23 PW	Way 10, 2010 10.23 A	Needs more employees to provide
				services to our citizens and other
	8	May 17, 2016 6:32 PM	May 17, 2016 2:32 P	
	•	111 J 17, 2010 0.021 W	Way 17, 2010 2.021	

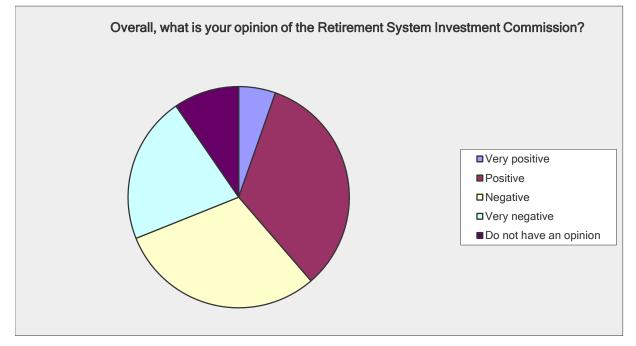
9	May 17, 2016 12:18 PM	My experience with the agency has always been positive. My only concerned has been with the limited after five and week-end hours that limits the working 9-5 individuals access to do research. I was not sure of the function of this agency until we entered the debate of the confederate flag location. It would be beloficit to know what the
10	May 17, 2016 12:11 PM	May 17, 2016 8:11 AM May 17, 2016 8:11 AM They are very behind in picking up archived materials due to lack of
11	May 16, 2016 6:18 PM	May 16, 2016 2:18 PM resources. papers and other items that are to be archived which contain PHI are pilling up in DHEC with no space to
12 13	May 16, 2016 5:04 PM May 16, 2016 2:06 PM	May 16, 2016 1:04 PM store them May 16, 2016 10:06 AM Better access Can't really say because I do not know the schedule of the other
14	May 16, 2016 1:08 PM	May 16, 2016 9:08 AM agencies. Again I feel like many of our agencies do good work and yet remain under funded and under
15	May 16, 2016 12:29 PM	May 16, 2016 8:29 AM staffed. Great resource. Need to continue
10	May 10, 0010 11/50 AM	
16 17	May 16, 2016 11:50 AM May 16, 2016 12:49 AM	May 16, 2016 7:50 AM adding records for online research. May 15, 2016 8:49 PM The information is readily available
		The Department of Archives and History does and excellent job in preserving the history of the state of SC. The value of this agency to the state has not been fully recognized by the legislature. The agency should receive more
18	May 16, 2016 12:03 AM	May 15, 2016 8:03 PM funding to do its work. Records management website
19	May 15, 2016 7:48 PM	May 15, 2016 3:48 PM information is outdated. up archived records in health departments on a consistent basis now for 3 years. Build up of boxes with records needing to be archived has been extremely
20	May 14, 2016 2:07 AM	May 13, 2016 10:07 PM challenging.

21	May 12, 2016 9-57 DM	At present not enough room for archive charts. These charts have to be pulled according to patient's last visit. They have no room so that means certain departments cannot pull per policy and have no
21	May 13, 2016 8:57 PM	May 13, 2016 4:57 PM space to store. documents available for free
22	May 13, 2016 8:50 PM	May 13, 2016 4:50 PM online.
23	May 13, 2016 8:44 PM	May 13, 2016 4:44 PM They do a very do job.
		extraordinary job of preserving the state's valuable public records and making them available to the public. I have used them frequently for my research as a doctoral candidate and now as a professor of history, and have found the staff unfailingly knowledgeable, professional, and helpful. While in the reading room, I have also had the opportunity to observe their interactions with other patrons, and see the valuable services they provide to a diverse population of South Carolinians. As an institution, too, I have found the SCDAH extremely collegial in my interactions with them through the
~ ~		South Carolina Historical
24	May 4, 2016 9:09 PM	May 4, 2016 5:09 PM Association. There is a real need to improve the agency funding. The search room hours were cut around 2002 and should be restored. The budget for book purchases should be
25	May 3, 2016 1:04 AM	May 2, 2016 9:04 PM restored. I think the Historic Preservation Office is understaffed and could use more reviewers to speed up
26	May 2, 2016 1:23 PM	May 2, 2016 9:23 AM the 106 review process
	-	

Would you like to provide input about the Retirement System Investment Commission?			?
Answer Options	Response Percent	Respons Count	e
Yes	33.2%	262	
No	66.8%	527	
answered question 78			789
٤	skipped question		236



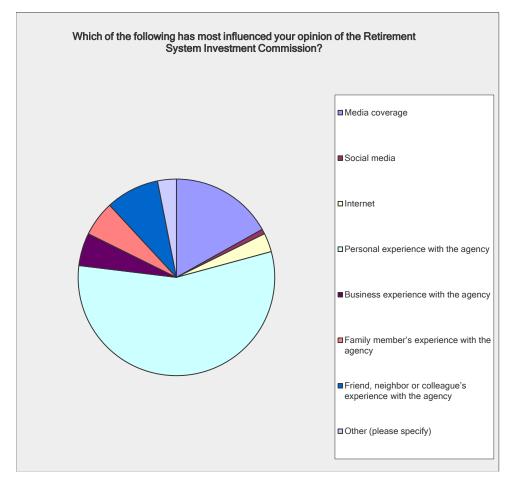
Overall, what is your opinion of the Retirement System Investment Commission?				
Answer Options Response Response Percent Count				
Very positive	5.4%	14		
Positive	33.3%	87		
Negative	30.3%	79		
Very negative	21.5%	56		
Do not have an opinion	9.6%	25		
an	swered question	261		
٤	skipped question	764		



#### Which of the following has most influenced your opinion of the Retirement System Investment Commission?

Answer Options	Response Percent	Response Count
Media coverage	16.9%	44
Social media	0.8%	2
Internet	3.1%	8
Personal experience with the agency	56.2%	146
Business experience with the agency	5.4%	14
Family member's experience with the agency	5.8%	15
Friend, neighbor or colleague's experience with the	8.8%	23
Other (please specify)	3.1%	8
· · · ·	answered question	260
	skipped question	765

Number	Response Date		Eastern Standard	Other (please specify)
				News reports about underperforming investiments and extremely high fees
				paid, especially to NY
	1	May 25, 2016 7:11 PM	May 25, 2016 3:11 PM	firms.
	2	May 25, 2016 12:59 PM	May 25, 2016 8:59 AM	I am a state employee
	3	May 17, 2016 7:13 PM	May 17, 2016 3:13 PM	Senate Journal
				They made bad
				investments in the past
				and now the
				employees are having
	4	May 16, 2016 6:27 PM	May 16, 2016 2:27 PM	to pay for them.
	5	May 16, 2016 2:16 PM	May 16, 2016 10:16 AM	employee
	6	May 16, 2016 1:13 PM	May 16, 2016 9:13 AM	None.
	7	May 16, 2016 12:41 PM	May 16, 2016 8:41 AM	Personal research
	8	May 16, 2016 12:18 PM	May 16, 2016 8:18 AN	State employee



How do you think the Retirement System Investment Commission functions on an overall basis in comparison to other state agencies in South Carolina?

Response Percent	Response Count
4.7%	12
11.6%	30
30.2%	78
24.4%	63
20.2%	52
8.9%	23
swered question	258
kipped question	767
	Percent 4.7% 11.6% 30.2% 24.4% 20.2% 8.9% swered question

How do you think the Retirement System Investment Commission functions on an overall basis in comparison to other state agencies in South Carolina?

Please list any comments, concerns, or suggestions you may have about the Retirement System Investment Commission. Your response will be quoted verbatim and published online.

Answer Options	Response Count
	101
answered question	101
skipped question	924

Number	Response Date		Eastern Standard	Response Text
				Reynolds Williams has created an agency that has
				lost the state billions of
				dollars yet he still remains
				on the job. How much
				money would he have to
	1	May 27, 2016 6:08 PM	May 27, 2016 2:08 PM	lose to be kicked off the The believe the retirement
				system is not being invested
	2	May 26, 2016 2:08 PM	May 26, 2016 10:08 AM	
		•	•	In-state investment firm with
				low fees and proven record
				should be handling
	3	May 25, 2016 7:11 PM	May 25, 2016 3:11 PM	investments, not political friends in NY
	5	May 23, 2010 7.111 M	Way 23, 2010 3.111 W	The leaders of the agency
				need to be accountable for
				their decisions. A long term
				fix should be developed and
				stop sapping state employees to fix the
				problem. The governors fix
				of 11% would actually mean
				I will have less take home
				money than I did 8 years
	4	May 25, 2016 12:59 PM	May 25, 2016 8:59 AM	ago.

			The Commission's leadership is grossly overpaid in relation to their investment performance. The "CEO" (how can the director of a state agency be called a CEOthis is a sign of pure arrogance) lacks any real experience and is purley a political appointee, who focuses too much on Machiavellian political maneuvers than effectively running an agency. The agency has not undertaken a meaningful search for a permanent CIO. Given the poor performance of the investment returns (as compared to other states), it does not seem logical to keep the current leadership
5	May 24, 2016 12:38 PM	May 24, 2016 8:38 AM	in place.

			It is troubling that the director of this agency refers to himself as the "CEO". Upper management is vastly under-qualified in relevant areas and are grossly over- compensated based on their experience. It is also troubling that returns are abysmal compared to other similarly-situated funds, yet upper management is not held accountable for their poor performance. Leadership seems too focused on playing politics than protecting our retirement. While I think there are hard working individuals at the Commission, they are over-
6	May 24, 2016 2:11 AM	May 23, 2016 10:11 PM	shadowed by the egos of upper management. I don't understand how South Carolina's return on investment is so low compared to similar programs in other states yet
7	May 23, 2016 4:37 PM	May 23, 2016 12:37 PM	the cost for this commission
8	May 23, 2016 1:03 PM	May 23, 2016 9:03 AM	
9	May 23, 2016 12:14 PM	May 23, 2016 8:14 AM	

			Please take a close look at fees associated with the
			Investment Commission and
			risk levels associated with
			investments. Returns are
			lowest in the country but
			state employees have the
			highest employee
			contribution rate in the
			southeast. Staff at this
			agency make huge salaries
			and receive performance
			bonuses (but call them
			something else so testify
			that they don't pay
			bonuses). How is it ok that
			the proposed solution to
			their poor and suspicious
			management of retirement
			funds is to penalize state
			employees and retirees by
			increasing employee
			contribution rates and
			decreasing or eliminating
			retiree cost of living
			increases. Please put
			accountability where it
			belongs With the
10	May 20, 2016 2:18 AM	May 19, 2016 10:18 PM	Investment Commission.
			Highest fees and lowest
			returns equals
			incompetence and threatens
			the long term solvency of
			the system. Replace the
11	May 19, 2016 8:32 PM	May 19, 2016 4:32 PM	whole commission.

12	May 19, 2016 8:14 PM	May 19, 2016 4:14 PM	The Investment Commission does a very poor job on informing retirees of specific reasons that the investment returns are the worse return of all states reviewed; yet it pays the highest fees and salaries compared to other states. In addition, the relationship between the Commission and the Retirees' Association is suspect. Any information the association provides to retirees looks like it was written for them by a staff member of the Commission. They normally blame someone else for any shortfalls in investments and fail to look at what they are doing or accepting constructive advise from outside sources. According to news reports the Investment Commission has lost millions of retiree funds in poor investments, paying high fees to investment firms, and paying exuberant bonuses to selected employees. The Oversight Committee needs to get a complete explanation of the relationship of Commission
13	May 19, 2016 7:55 PM	May 19, 2016 3:55 PM	members and investment firms/individuals that the Commission invest with.

			Charles Appleby was a lawyer working for Collins and Lacy. Reynolds Williams (a commissioner on the SC Retirement Investment Commission), hired Collins and Lacy. Charles Appleby is a Legislative Oversight committee staffer on the subcommittee for the Investment Commission.
14	May 19, 2016 7:51 PM	May 19, 2016 3:51 PM	This is a direct conflict of interest. What has happened with the Investment Commission that
			they have not told the truth to the public why so much money was lost in investing retiree funds? It appears that the Commission has not
15	May 19, 2016 7:48 PM	May 19, 2016 3:48 PM	properly invested funds. Representative Newton's wife has an immediate
			family member who is a law partner with Reynolds Williams (a commissioner of
			the SC Retirement Investment Commission. Representative Newton is
			on the subcommittee reviewing the Investment
16	May 19, 2016 7:46 PM	-	Commission. This is a direct conflict of interest. Why is the Oversight
			Committee wasting time on issues that have long been resolved? Why are they
			being so neglectful and not focusing to resolve the problems of our roads -
17	May 19, 2016 7:41 PM	May 19, 2016 3:41 PM	highways and the damage

18	May 19, 2016 7:40 PM	May 19, 2016 3:40 PM	
			Not sure state employees are getting the best deal
19	May 19, 2016 5:20 PM	May 19, 2016 1:20 PM	from investment decisions. ridiculous amounts of fees paid and bonuses paid employees in the presence of terrible performance and returns on investments no other agency doles out such high bonuses and no other agency is allowed
20	May 19, 2016 1:27 PM	May 19, 2016 9:27 AM	continued terrible performance results Investment strategy is not sound for the overall longterm health of the
21	May 19, 2016 12:43 PM	May 19, 2016 8:43 AM	
22	May 19, 2016 1:12 AM	May 18, 2016 9:12 PM	
23	May 18, 2016 5:59 PM	May 18, 2016 1:59 PM	•

		The Investment Commission does not provide sufficient and honest information to retirees. It only provides information that is convenient for them to publish. They refuse to have open third party audits. Any reviews that are held, the Investment Commission blames the reviewers or the State Treasure for the
24	May 18, 2016 5:50 PM May 18, 2016 1:50 PM	
25	May 18, 2016 5:45 PM May 18, 2016 1:45 PM	retirement funds The retirement system should match every dollar
26	May 18, 2016 5:17 PM May 18, 2016 1:17 PM	•
27	May 18, 2016 4:21 PM May 18, 2016 12:21 PN	
28	May 18, 2016 2:50 PM May 18, 2016 10:50 AM	continually reveal a loss.

			Aside from the miserable investment strategy the so called "financial experts" at the RSIC have haphazardly managed, The option for new employees to opt out of the standard pension plan was a grave error on the part of the legislature and RSIC. While the number of current state employees that have opted out of the pension program for a 401k style plan is not available, the fact that fewer personnel are contributing to the plan is a serious issue that is never discussed. Given the absurdly poor performance of the pension plan, one would assume that this would sway future employees to opt for an alternative plan thereby exacerbating the problems the pension system
29	May 18, 2016 2:36 PM	May 18, 2016 10:36 AM	currently faces. Concerned retirement
30	May 18, 2016 2:22 PM	May 18, 2016 10:22 AM	coverage will be I am concerned with the fee system and what is paid to manage retirement
31	May 18, 2016 1:40 PM	May 18, 2016 9:40 AM	-
32	May 18, 2016 1:14 PM	May 18, 2016 9:14 AM	investments

33	May 17, 2016 6:34 PM	May 17, 2016 2:34 PM	Need to invest our money more wisely. Our retirement contributions keep going up on what the employee pays. The rate of return is not a successful as other states in the South and other states do not pay as much into that state's retirement system. Thei group is not competent to manage funds. At a time when the overall market has been trending higher, this group put our money into questionalbe investments with high fees that lost money. Our money could have been invested in ordinary no-load index funds
			and made a profit. In addition, the managers were awarded bonuses. Kick
			them out and get someone capable of doing the job.
34	May 17, 2016 5:26 PM	May 17, 2016 1:26 PM	This group is terrible.
35	May 17, 2016 5:05 PM	May 17, 2016 1:05 PM	Terri program need to continue
		•	Question whether monies are invested in a
			responsible, nonpartisan
36	May 17, 2016 3:42 PM	May 17, 2016 11:42 AM	I understand there have been numerous debates about the retirement system being underfunded. As a state employee this poses a serious concerns. I am willing to contribute more to my state retirement to ensure I will be able to
37	May 17, 2016 12:14 PM	May 17, 2016 8:14 AM	receive benefits.

38 39	May 17, 2016 6:59 AM May 16, 2016 7:26 PM		Investment structuring questionable contributing to increasing system liabilities. Friendly, compassionate I would appreciate an overall review of the RSIC relative to the Teri Plan and
40	May 16, 2016 7:13 PM	May 16, 2016 3:13 PM	the options available to new Do away with it; they cost the state retirement system
41	May 16, 2016 6:45 PM	May 16, 2016 2:45 PM	
42	May 16, 2016 5:50 PM	May 16, 2016 1:50 PM	
43	May 16, 2016 4:15 PM	May 16, 2016 12:15 PM	contributed.
44	May 16, 2016 3:36 PM	May 16, 2016 11:36 AM	Need more accountability for fund management
			As a state employee, I have concerns over the agency's
45	May 16, 2016 3:04 PM	May 16, 2016 11:04 AM	

46	May 16, 2016 2:07 PM	May 16, 2016 10:07 AM	Payment to groups managing funds way to high
47	May 16, 2016 1:57 PM	May 16, 2016 9:57 AM	The person I had, made my experience comfortable. Those idiots are way
			overpaid even if it was \$1. There is no excuse for the
			constant under performing
48	May 16, 2016 1:46 PM	May 16, 2016 9:46 AM	and over paying. Someone should be in jail!!!
	•	•	The Investment Commission should be more "visible" and
			interactive with State
49	May 16, 2016 1:39 PM	May 16, 2016 9:39 AM	Employees. What are they doing for
50	May 16, 2016 1:13 PM	May 16, 2016 9:13 AM	state employees? The Reirement System
			Investment Commission
			should be eliminated; they have grossly
			underperformed, and it
			appears that investments have been made based
			upon commissions paid and kick-backs rather than
			investment return. A simple
			investment strategy that invests 50% in a S&P 500
			fund and 50% in
			government bonds would have been far more
<b>F1</b>	May 16, 2016 1-09 DM	May 16, 2016 0.00 AM	productive and would not
51	May 16, 2016 1:08 PM	May 16, 2016 9:08 AM	nave needed the

52	Мау 16, 2016 1:02 РМ		We who are paying in to the system should not have to have our contribution rates increased because the investors are morons. Get people who know what they are doing before you fleece the current employees for more money. Our rates have already been raised once this year and that was supposed to solve the problem. Now we are hearing that we may have to have our rate increased AGAIN in the same calendar year! The problem is not the payouts to those who worked, the problem is the people who invested the money don't know crap from crab apples. Change the board or whatever is necessary to rectify the
53	May 16, 2016 1:00 PM	May 16, 2016 9:00 AM	problem. The Commission's poor decisions in relation to the investments should not be corrected on the backs of the underpaid state
54	May 16, 2016 12:59 PM	May 16, 2016 8:59 AM	•

55	May 16, 2016 12:51 PM	May 16, 2016 8:51 AM	I appreciate the Retirement System Investment Commission's work investing to plan for state employee's pensions. I would like to see more transparency from this state agency, I don't understand why the mandatory rates
56	May 16, 2016 12:43 PM		continue to rise, it really hurts the low income state
57	May 16, 2016 12:43 PM	May 16, 2016 8:43 AM	funds should not be borrowed or otherwise removed by the general assembly. That money is not there's to take. Save millions by reducing staff and investing strictly in index funds. Index funds consistently beat actively
58	May 16, 2016 12:41 PM	May 16, 2016 8:41 AM	managed funds and are much cheaper in terms of fees. Hedge funds should not be a vehicle for retirement investments. Has the state ever considered using a fixed investment rate as opposed to mutual funds and the TERI program needs to go
59	May 16, 2016 12:36 PM	May 16, 2016 8:36 AM	

			I am horrified about the unfunded debt issue. It to me indicates a lack of managment, which goes all the way to the Governor. Basically the suggestion to have employees pay 11- 12% of their pay is outrageous, and would result in a major paycut. Also, other surrounding states are able to run their retirement system with less contribution than our current
60	May 16, 2016 12:18 PM	May 16, 2016 8:18 AM	level - why can't we? Stop investing in the market. It was a bad idea to start
61	May 16, 2016 12:17 PM	May 16, 2016 8:17 AM	
62	May 16, 2016 12:13 PM	May 16, 2016 8:13 AM	debt issues for the state. Need to find a better way to
63	May 16, 2016 12:10 PM		
64	May 16, 2016 11:48 AM	May 16, 2016 7:48 AM	planning early vs later in life.

65	May 14, 2016 11:14 PM	May 14, 2016 7:14 PM	This 10-year experiment should come to an end. In the words of Trump to Mr. Hitchcock and Mr. Berg: "You're Fired!" Time to empower PEBA and STO and clean out the Executive and C-Level overcompensated bureaucrats. RSIC had an opportunity to course correct
			with a compensation study. The study only yield results for the worse producers and best connected. Unfortunately, this is the new standard of SC state
66	May 14, 2016 10:13 PM	May 14, 2016 6:13 PM	government.

			Nepotism - The practice among those with power or influence of favoring relatives or friends, especially by giving them jobs. Executive management, with the keen oversight of human resources, often hires the children of politicians and other politicos as overcompensated interns in an attempt to further their careers. Here's some to name a few: The son of Gerald Malloy, the son of Eddie Fogler (Old USC basketball coach), and the son of a female staffer on SC Budget and Control
67	May 14, 2016 4:44 PM	May 14, 2016 12:44 PM	Board. All day, every day, the CEO is on a PERSONAL cell phone texting legislators. This happens blatantly during every meeting and in front of staffers. 1) This is not work commensurate of a \$250,000-\$300,000 salary; and 2) If you disagree and consider this "work", I would argue that your PERSONAL phone text messages, call log, and personal email is now FOIA-able. The House should FOIA this device, along with that sharp looking
68	May 14, 2016 2:23 PM	May 14, 2016 10:23 AM	

69	May 14, 2016 2:16 PM	May 14, 2016 10:16 AM	Wow - I hope what ever staffer has been covering GTAA for the past three years steps down or is terminated that is awful performance. On second thought, I hope the staff covering global equities and mixed credit considers a
70	May 14, 2016 1:55 PM	May 14, 2016 9:55 AM	career change. Peeler is right, "the eTrade baby could do a better job" than these inkers
70	Way 14, 2010 1:55 PM	way 14, 2010 9:55 AM	State employees should not be punished because they chose a wrong investment and managed it poorly it is the state's responsibility not
71	May 14, 2016 11:32 AM	May 14, 2016 7:32 AM	the employees to correct it

72	May 14, 2016 7:19 AM	May 14, 2016 3:19 AM	Compared to other states, it is very different and not doing enough to inform the employees of their benefits. More classes on the retirement system is needed for state employees. Several members of the
			House Oversight Committee
			that I have great respect for and believe are true leaders
			of South Carolina were
			informed of the
			Commission's shortcomings
			and the poor state of the
			pension plan. Now, you have the stage, you have
			the attention, and you
			should have the courage to
			make the necessary
			management changes to get the Commission on better
73	May 13, 2016 11:58 PM	May 13, 2016 7:58 PM	footing.
			This place is basically a
			cross between the Fourth
			Reich and cult. Drink the
			Kool-Aid and say "Yes Sir" and will make more money
74	May 13, 2016 9:49 PM	May 13, 2016 5:49 PM	
74	May 10, 2010 0.401 M	May 10, 2010 0.401 M	Poor management like other
			state agencies. Top level
			people getting high salaries
75	May 13, 2016 9:28 PM	May 13, 2016 5:28 PM	for doing a poor job.

			Commission investors should be paid according to gains made on investments. Paying them exhorbitant salaries to fail provides no incentive for them to work toward improving the retirement system's ability to fund retirees. These investors walk out with fat pockets while retirement system considers doubling the contributions of current state employees to continue
76	May 13, 2016 9:03 PM	May 13, 2016 5:03 PM	funding retirees. So not fair! Help employees better understand the state retirement system and send
77	May 13, 2016 8:49 PM	May 13, 2016 4:49 PM	quarterly statements out. Media coverage paints the picture agency is not
78	May 13, 2016 8:47 PM	May 13, 2016 4:47 PM	
79	May 13, 2016 8:44 PM		They do not do a good job. Being paid too much for the
80	May 13, 2016 8:43 PM	May 13, 2016 4:43 PM	return in investments. The leader of the organization emails/texts his administrator to prepare and bring drinks in front of his entire staff during meetings. It is a strange and lazy sight to see. This is not a private company. This is a state agency and people should not be treated like servants or overpaid to perform degrading, meaningless tasks that do not drive the performance on the pension
81	May 13, 2016 12:33 AM	May 12, 2016 8:33 PM	

82	May 13, 2016 12:27 AM	May 12, 2016 8:27 PM	Michael Hitchcock, bless his heart, at least he got the opportunity to be the Executive Director / CEO for two years. It is time to ask for his resignation and get leader at the helm of the ship. He should be proud that he got an opportunity, but realize that he has not contributed in any value added way. His recent salary increase along with the CIO's recent salary increase is just wrong. There has been ZERO value added during his tenure. There is a caste system that exists even at the Commission. There have been and will continue to be departures of key personnel who have institutionalized the Commission over the years. The Commission will be left with over paid bureaucrats. The first CIO was not the best and over diversified, but the Acting CIO and CEO are untested business leaders and the
83	May 12, 2016 2:53 PM	May 12, 2016 10:53 AM	cracks are showing.

84	May 11, 2016 7:40 PM	May 11, 2016 3:40 PM	the agency responsible for state employees retirements has mismanaged the funds that they were put in charge of. S.C. employees already pay more for their pensions than in any other Southeastern state and more than many private- sector employees. The burden of righting the retirement fund gap should not be put on the backs of state employees. plus the LOC needs to look at adjusting the bonus system for RSIC - the RSIC employees have been getting bonuses for managing an underperforming system. At one point in my work life I withdraw funds from the retirement system. Later I was able to put it back with interest, with money I had already paid taxes on. I was told that it would only give me a small discount due to federal law. This is South Carolina not the US government. So now I am paying taxes on that money again. This is not right. Also my last year at the medical university I had to pay retirement and got nothing in return for it and that is just stealing. Can you do
85	May 10, 2016 5:59 PM	May 10, 2016 1:59 PM	anything about any of this?
			Overpaid, wasteful, out of
86	May 10, 2016 2:38 AM	May 9, 2016 10:38 PM	touch, and disingenuous

88 May 9, 2016 3:01 AM May 8, 2016 11:01 PM Level executives.	87	May 10, 2016 12:49 AM	May 9, 2016 8:49 PM	The performance since inception does not justify the agency's existence. Simplify the asset allocation and reduce staff just like a private business. It is time for cost cuts starting the C-
	88	May 9, 2016 3:01 AM	May 8, 2016 11:01 PM	Level executives.

89	May 8, 2016 10:43 AM	May 8, 2016 6:43 AM	I just do not understand why there are so many "Directors". The organizational charts looks like an upside down pyramid. If one looks at Linkedin profiles of Staffers, it is odd that there are so many Directors with vastly different levels of
90	May 8, 2016 2:07 AM	May 7, 2016 10:07 PM	experience and credentials. Seems shady to me.

91	May 7, 2016 12:25 AM	May 6, 2016 8:25 PM	A guy with 15 years experience as a Senate lawyer does not qualify to be an Executive Director, I mean CEO. The current CEO barely qualifies for Mr. Varat's Senate Liaison gig. This position should be filled with someone with experience not a Senate "yes man". South Carolina deserves to have someone with a business degree or MBA at the helm of its \$25 billion plan that affects 550,000 beneficiaries. I vote Darla Moore! Poor Human Resources Practices - This is the only
			state agency, hopefully, where an administrative
			assistant (secretary) earned
			\$76,000 per year. Per the state's salary database, the
			Human Resource Director went from making \$90,000
			to \$135,000 per year in
			approximately three years. Tax payers and
			beneficiaries should feel absolutely insulted.
			Executive and Senior
			management needs to be terminated and PEBA/STO
92	May 7, 2016 12:17 AM	May 6, 2016 8:17 PM	need to play a larger role.
			The SC House should FOIA every salary increase and
			promotion since inception of the Plan and cross
			reference such decisions
			with actual investments and their respective performance
93	May 5, 2016 4:30 PM	May 5, 2016 12:30 PM	

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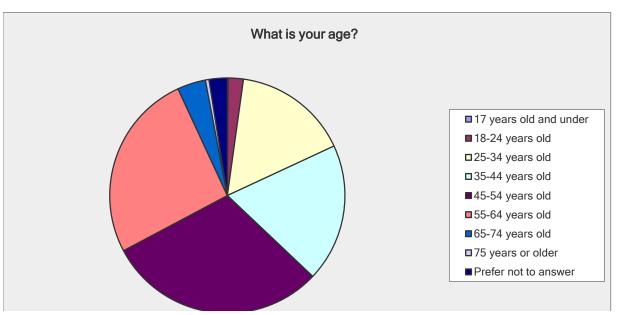
			Poor Executive and Senior Leadership with No Management Experience, Poor Asset Allocation with such Decision Makers Still Employed, Weak Compensation and Human
94	May 5, 2016 4:27 PM		It is very frustrating know family members who work for the state who are constantly being asked to pay more and more into a fund that is not being
95	May 4, 2016 12:26 PM	May 4, 2016 8:26 AM	invested wisely. Being retired I don't see why working retirees, with fixed retirement still pay into the system and yet get no benefit. As for the investment aspect, I've been told by knowledgeable people in upper banking positions that we have the worst options available to state employees allotted to us for investment options. Their words, "they stink." Are these people interested in the welfare of state employees? If given better investment options, you'd probably see retirees leaving sooner, opening the ranks for the younger generations to have jobs. It would be a win-win
96	May 3, 2016 3:09 PM	May 3, 2016 11:09 AM	situation. This Commission needs to be re-evaluated.
		-	

			The stock market is up almost 4,000 points from its low in 2008. Why is the pension system losing
			money, when individual
			investors are making
97	May 3, 2016 1:43 AM	May 2, 2016 9:43 PM	5
07			As a South Carolinian
			working in NYC as an
			investment analyst. I am
			disappointed in the lack of
			returns, portfolio structure
			and lack of attention to
			detail. The Investment
			commission needs new
			leadership or it will continue
			to fail. Commissioners like
			Reynolds Williams have
			proven to be failures and are
			incapable of creating an
			organization that can earn
			the money needed to secure
			the benefits promised. I
			have many friends and
			family members in SC and they deserve and plan that
			is not run by cronies and
98	May 2, 2016 4:25 PM	May 2, 2016 12:25 PM	

99	May 2, 2016 4:11 PM	May 2, 2016 12:11 DM	How much money must be stolen from the taxpayers before SLED investigates this criminal enterprise. They have failed to make enough money to pay benefits without dipping into the retirement fund, they have given themselves lavish bonuses and made their friends and family wealthy. As a state employee I need and want my retirement checks and if these clowns are permitted to continue I want get a
33	Way 2, 2010 4.11 FW	May 2, 2010 12.11 PM	I am a retiree and have watched this agency
			perform baby for years. I
			cannot believe that men like
			Reynolds Williams are not in jail. There negligence has
			cost this state a fortune and
			they should be punished. If
			not, they poor performance
100	May 2, 2016 4:03 PM	May 2, 2016 12:03 PM	
			Bonuses, etc. should not be
			allowed when dealing with employees' contributions,
			especially when they are not
			performing well and we are
101	May 2, 2016 2:54 PM	May 2, 2016 10:54 AM	

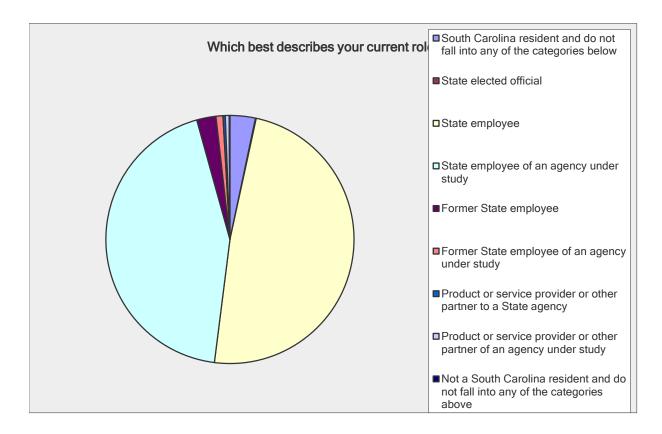
## May 2016 - Provide Input to the South Carolina House of Representatives' Legislative Oversight Committee

What is your age?		
Answer Options	Response Percent	Response Count
17 years old and under	0.1%	1
18-24 years old	2.1%	16
25-34 years old	15.9%	122
35-44 years old	19.0%	146
45-54 years old	30.2%	232
55-64 years old	25.9%	199
65-74 years old	3.9%	30
75 years or older	0.5%	4
Prefer not to answer	2.5%	19
an	swered question	769
٤	skipped question	256



## May 2016 - Provide Input to the South Carolina House of Representatives' Legislative Oversight Committee

Which best describes your current role?				
Answer Options	Response Percent	Response Count		
South Carolina resident and do not fall into any of the	3.3%	25		
State elected official	0.1%	1		
State employee	48.5%	365		
State employee of an agency under study	43.6%	328		
Former State employee	2.5%	19		
Former State employee of an agency under study	0.9%	7		
Product or service provider or other partner to a State	0.3%	2		
Product or service provider or other partner of an agency	0.5%	4		
Not a South Carolina resident and do not fall into any of	0.1%	1		
an	swered question	752		
S	skipped question	273		



In which county do you live?			
Answer Options	Response Percent	Response Count	
Abbeville	0.5%	4	
Aiken	1.2%	9	
Allendale	0.1%	1	
Anderson	3.2%	24	
Bamberg	0.0%	0	
Barnwell	0.1%	1	
Beaufort	1.9%	14	
Berkeley	1.6%	12	
Calhoun	0.5%	4	
Charleston	4.1%	30	
Cherokee	0.4%	3	
Chester	0.4%	3	
Chesterfield	0.4%	3	
Clarendon	0.5%	4	
Colleton	0.8%	6	
Darlington	0.5%	4	
Dillon	0.7%	5	
Dorchester	1.9%	14	
Edgefield	0.0%	0	
Fairfield	1.1%	8	
Florence	2.8%	21	
Georgetown	0.4%	3	
Greenville	3.1%	23	
Greenwood	2.2%	16	
Hampton	0.3%	2	
Horry	2.8%	21	
Jasper	0.3%	2	
Kershaw	2.4%	18	
Lancaster	1.1%	8	
Laurens	0.9%	7	

## May 2016 - Provide Input to the South Carolina House of Representatives' Legislative Oversight Committee

Lee	0.4%	3	
Lexington	18.4%	136	
Marion	0.9%	7	
Marlboro	0.3%	2	
McCormick	0.0%	0	
Newberry	1.5%	11	
Oconee	1.6%	12	
Orangeburg	2.4%	18	
Pickens	1.2%	9	
Richland	29.5%	218	
Saluda	0.5%	4	
Spartanburg	2.6%	19	
Sumter	1.8%	13	
Union	0.0%	0	
Williamsburg	0.0%	0	
York	1.8%	13	
Do not live in South Carolina	0.7%	5	
an	swered question		740
S	skipped question		285

	Abbeville
In which county do you live?	Aiken
	Allendale
	Anderson
	Bamberg
	Barnwell
	Beaufort
	Berkeley
	Calhoun
	Charleston
	Cherokee
	Chester
	Chesterfield
	■Clarendon
	Colleton
	Darlington
	Dillon
	Dorchester
	□Edgefield
	Fairfield
	Florence
	Georgetown
	Greenville
	Greenwood
	Hampton
	Horry
	Jasper
	Kershaw
	Laurens
	Lee
	Lexington
	Marion
	Marlboro
	McCormick
	■ Newberry
	Oconee
	Orangeburg
	Pickens
	Richland
	□Saluda
	□ Spartanburg
	□Williamsburg
	Do not live in South Carolina